



Public Service Commission of South Carolina  
Tariff Summary Sheet as of May 13, 2009

PRTCommunications, LLC

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (<http://etariff.psc.sc.gov>).

| Revision   | Date Filed | Effective Date | # of Pages |
|--|------------|----------------|------------|
| E2009-96   | 5/5/09     | 5/13/09        | 6          |
| <u>Summary:</u> Revisions to establish Metro Ethernet service                        |            |                |            |
| E2008-46   | 3/20/08    | 4/3/08         | 4          |
| <u>Summary:</u> Rate Revision Premises visit charge within established maximum rates |            |                |            |
| E2008-12   | 1/24/08    | 2/29/08        | 11         |
| <u>Summary:</u> Revisions to establish 511 Dialing Service                           |            |                |            |
| E2007-99   | 7/19/07    | 8/18/07        | 13         |
| <u>Summary:</u> Revisions to establish 211 Dialing Service                           |            |                |            |

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LOCAL EXCHANGE SERVICES

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**SOUTH CAROLINA**  
**LOCAL EXCHANGE SERVICES TARIFF**  
**OF**  
**PRTCommunications, LLC**

This tariff, filed with the  
South Carolina Public Service Commission,  
contains the rates, terms, and conditions applicable to  
Local Exchange Services within the State of South Carolina  
offered by PRTCommunications, LLC.  
This tariff may be viewed at the Company's principal address.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

**LOCAL EXCHANGE SERVICES****CHECK SHEET**

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\*Issued as noted below

Issued: May 5, 2009Effective: May 6, 2009

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcnet.com

## LOCAL EXCHANGE SERVICES

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\*Issued as noted below

Issued: May 5, 2009Effective: May 6, 2009

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcnet.com

## LOCAL EXCHANGE SERVICES

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**LOCAL EXCHANGE SERVICES**

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**APPLICATION OF TARIFF**

This tariff contains the regulations, services and rates applicable to the provision of local exchange telecommunications service by PRTCommunications, LLC, within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission and may be viewed during normal business hours at the Company's principal address.

**SYMBOLS**

When changes are made in any tariff page, a revised page will be listed canceling the tariff page affected. Changes will be identified on the revised page (s) through the use of the following symbols:

- (C) To signify a changed regulation or tariff
- (D) To signify discontinued rate, regulation or text
- (I) To signify increase in rate
- (M) To signify a move from one page to another with no change to text, regulation or tariff
- (N) To signify new rate and/or new regulation, and/or new text
- (R) To signify reduction in rate
- (T) To signify a change in text, but no change in rate or regulation

**REFERENCE TO OTHER TARIFFS**

Whenever reference is made in this tariff to other tariffs, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

The following tariffs are referenced in this tariff and may be obtained from the Federal Communications Commission's commercial contractor:

National Exchange Carrier Association, Inc.  
Wire Center Information  
Tariff F.C.C. No. 4

National Exchange Carrier Association, Inc.  
Access Service  
Tariff F.C.C. No. 5

(N)

(N)

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Issued: May 5, 2009Effective: May 6, 2009

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcnet.com

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LOCAL EXCHANGE SERVICES

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**1. DEFINITIONS****Access Line**

An arrangement which connects the customer's location to the Company's network switching center or point of presence.

**Authorized User**

A person, firm, corporation, or any other entity authorized by the customer to communicate utilizing the Company's service.

**Carrier or Company**

Whenever used in this tariff, "Carrier", "Company", or "PRTCommunications" refers to PRTCommunications, LLC, unless otherwise specified or clearly indicated by the contract.

**Customer**

The person, firm, corporation, or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Exchange Access Line**

The serving central office line equipment and all Company plant facilities up to and including the company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

**ILEC**

The Incumbent Local Exchange Company

**LEC**

Local Exchange Company

**Local Exchange Services**

Telecommunications services furnished for use by end users in placing and receiving local telephone calls within local calling areas.

**Operator Station Call**

A call in which the originating end user requests the assistance of a Company operator to place or bill the call. Calls billed as Collect, Billed to Third Number, or Operator Assisted Calling Card Calls are classified as Operator Station calls unless the call is placed on a Person-to-Person basis. Calls may be dialed with or without the assistance of an Operator.

**Person-to-Person Call**

An operator-assisted call in which the originating end user specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, or to a calling card.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**1. DEFINITIONS**

**Public Service Commission or Commission**

The South Carolina Public Service Commission

**Resold Local Exchange Service**

A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

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Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.1 Undertaking of the Company**

The services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company may offer these services over its own or resold facilities. The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. The Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Public Service Commission's rules and orders, when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement as listed in Section 4 as well as any pass through charges billed by other carriers or entities.

**2.2 Limitations**

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this tariff are directly controlled by The Company, and the customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**2.3 Use of Service**

Services provided under this tariff may be used for any lawful purposes for which the service is technically suited.

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Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.4 Liability of the Company**

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by the customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a customer resulting from the furnishing of service which is not the direct result of the Company's gross negligence.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.5 Deposits**

2.5.1 The Company may require at any time from an applicant or subscriber a cash deposit intended to guarantee payment of the current bills for telephone service. Deposits will be collected in accordance with the rules of the Public Service Commission.

2.5.2 The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills upon presentation by the Company, and providing for the discontinuance of service for nonpayment of any sum due the Company for telephone service.

**2.6 Advance Payments****2.6.1 Recurring Charges**

For customers from whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

**2.6.2 Nonrecurring Charges**

The Company reserves the right to require pre-payment of nonrecurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

**2.7 Taxes**

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.8 Equipment**

- 2.8.1 The Company's facilities and service may be used with or terminated in customer-provided terminal equipment or customer-provided communications systems. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at his or her premises, including, wiring, electrical power, and the like, incurred in the use of the Company's service. The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.
- 2.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.8.3 Equipment the Company provides or installs at the customer's premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.8.4 The customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.
- 2.8.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.
- 2.8.6 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 2.8.7 Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.9 Payment for Service**

The customer is responsible for payment of all charges for services and equipment furnished to the customer or to an authorized user of the customer by the Company. All charges due by the customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the South Carolina Public Service Commission.

The Company's billing invoices will be considered correct and binding upon the customer if no written notice is received from the customer within thirty (30) days of the date of the invoice. Adjustments to customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate.

Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

If the customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Commission for final resolution.

When service is established, the initial charge for local service for the fractional part of the current billing month will be a pro rata share of the monthly charge.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.10 Cancellation of Service For Cause**

2.10.1 The Company may without notice either suspend service or terminate the customer's contract without suspension of service or following a suspension of service, disconnect the service and remove any of its equipment from the customer's premises upon:

- A. Abandonment of the service.
- B. Failure of a customer to make suitable deposit as required by this tariff.
- C. Impersonation of another with fraudulent intent.
- D. Non-payment of any sum due for exchange, long distance or other service.
- E. Use of service in such a way as to impair or interfere with the service of other customers; such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.
- F. Use of service or facilities for a call or calls, anonymous in a manner reasonable to be expected to frighten, abuse, torment or harass another.
- G. Any other violation of the Company's regulations.

2.10.2 The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

**2.11 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.12 Refusal or Discontinuance by the Company**

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the customer shall be given seven (7) days written notice to comply with any rule or remedy any deficiency:

- 2.12.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.12.2 For use of telephone service for any property or purpose than that described in the application.
- 2.12.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.12.4 For noncompliance with or violation of Public Service Commission regulation or the Company's rules and regulations on file with the Public Service Commission, provided seven days written notice is given before termination.
- 2.12.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the customer, except in extreme cases. However, residential basic local service shall not be disconnected for nonpayment for at least 30 days from the date of the bill, and the Company has given the customer a written notice of the proposed disconnection at least seven days before the date of disconnection.
- 2.12.6 Without notice in the event of customer or authorized user use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- 2.12.7 Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- 2.12.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.12.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such services.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.13 Inspection, Testing, and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.14 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion of all processing fees or installation fees by winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a customer. The Company will notify the Commission regarding specific promotions and contests.

**2.15 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment or communications systems provided by the customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the customer. Before giving such notice, the customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's terminal. Interruptions caused by customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the customer has the option of using the long distance network via local exchange company access.

**2.16 Cost of Collection and Repair**

The customer is responsible for any and all costs incurred in the collection of moneys due the Carrier including legal and accounting expenses. The customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.17 Returned Check Charges**

The customer will be assessed a charge for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor. Such charges will be imposed consistent with applicable state law in S.C. Code Ann. 34-11-70 (Supp. 1999).

**2.18 Service Implementation**

Absent a promotional offering, service implementation charges as listed in Section 4 will apply per service order to a new service order or to orders to change existing service for the residence and business services listed in Section 3.

**2.19 Restoration Charge**

A restoration fee per occurrence, may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged. If a customer premises visit is required, an additional fee may be charged.

**2.20 Late Payment Charges**

A late payment charge of 1.5% of any unpaid balance may be charged per month.

**2.21 Operator Service Rules**

The company will enforce the operator service rules specified by the Public Service Commission and the FCC.

**2.22 Access to Carrier of Choice**

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IXC) of their choice for long distance calling. The IXC should request confirmations or verifications of choice from its customers no later than the date of submission of its first bill to the customer. IXCs should maintain signed letters of agency or confirmations of choices on file for use in dispute resolution.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.23 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the customer. Special construction is construction undertaken:

- 2.23.1 where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- 2.23.2 of a type other than that which the Company would “normally” utilize in the furnishing of its services;
- 2.23.3 over a route other than that which the Company would normally utilize in the furnishing of its services;
- 2.23.4 in a quantity greater than that which the Company would normally construct;
- 2.23.5 on an expedited basis;
- 2.23.6 on a temporary basis until permanent facilities are available;
- 2.23.7 involving abnormal costs; or
- 2.23.8 in advance of its normal construction.

The customer will be charged for the special construction based upon engineering, labor and cost of materials. An estimate will be provided to the customer before any construction is undertaken.

**2.24 Non-Routine Installation and/or Maintenance**

At the customer’s request, installation and/or maintenance may be performed outside the Company’s regular business hours, or (in the Company’s sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the customer’s request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**2. RULES AND REGULATIONS****2.25 Limitation of Liability****2.25.1 Unauthorized Computer Intrusion**

With respect to any claim or suit by a subscriber, common carrier, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Each subscriber of the Company shall be responsible for providing appropriate security measures to protect the subscriber's computer, data, or telecommunications network.

**2.25.2. Transmission of Data**

The Company shall not be held liable for any damage, harm or loss of data caused by the customer using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

**2.25.3 Unauthorized Devices**

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

**2.26 Bundled Service Packages**

The company will offer various bundled service packages to residential and business customers. These bundled service packages may include a combination of regulated and deregulated features, including, but not limited to, long distance telephone service, voice mail, and high speed internet access.

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Issued: September 14, 2005Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.1 Local Service Areas**

The Company will provide Local Exchange Service within the State of South Carolina. The Company concurs in the local calling areas defined in the local exchange tariff of the incumbent local exchange company for the geographic area being served.

**3.2 Local Exchange Service****3.2.1 Business Local Exchange Line Service**

Business Local Exchange Line Service provides a facility from a customer's business location to the Company's central office.

**3.2.2 Residential Local Exchange Line Service**

Residential Local Exchange Line Service provides a facility from a customer's residence to the Company's central office.

**3.2.3 PRTCommunications Call Plus****A. General**

1. The Company offers the PRTCommunications Call Plus as an alternative to monthly flat rate service. PRTCommunications Call Plus has several options which include a combination of discounted IntraLATA Toll calling and Local Measured Service.
2. For purposes of PRTCommunications Call Plus, Basic Service Area exchanges are those exchanges that can be called without additional charge as part of the monthly flat rate service. The rules listed in this Section are in lieu of those listed in Section 3.2.1 and 3.2.2. The Basic Service Area for each exchange is:  
  

Laurens – Clinton , Enoree, Gray Court, Hickory Tavern, Laurens Rural, Waterloo, and West End.
3. For purposes of PRTCommunications Call Plus, Expanded Service Area exchanges are those towns and cities listed in Section 3.2.3.A.4 that previously required intrastate toll charges for completion of customer originated calls.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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 LOCAL EXCHANGE SERVICES
 

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**3. DESCRIPTION OF SERVICE**

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## 3.2 Local Exchange Service (Cont'd)

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3.2.3 PRTCcommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCcommunications Call Plus service offering.

## Chappells Exchange

Basic Service AreaExpanded Service Area

|             |               |                |                |
|-------------|---------------|----------------|----------------|
| Cross Hill  | Abbeville     | Greenville     | Piedmont       |
| Greenwood   | Anderson      | Greer          | Plum Branch    |
| Hodges      | Belton        | Hickory Tavern | Salem          |
| Mountville  | Blacksburg    | Honea Path     | Seneca         |
| Newberry    | Blue Ridge    | Inman          | Simpsonville   |
| Ninety Six  | Calhoun Falls | Joanna         | Six Mile       |
| Saluda      | Campobello    | Jonesville     | Spartanburg    |
| Troy        | Central       | Landrum        | Starr Iva      |
| Ware Shoals | Chesnee       | Laurens        | Travelers Rest |
|             | Clark's Hill  | Laurens Rural  | Union          |
|             | Clemson       | Liberty        | Walhalla       |
|             | Clinton       | Lockhart       | Waterloo       |
|             | Cowpens       | Lyman          | Westminster    |
|             | Due West      | McCormick      | West Abbeville |
|             | Easley        | Mt. Carmel     | West End       |
|             | Enoree        | Pacolet        | Williamston    |
|             | Fountain Inn  | Pelzer         | Woodruff       |
|             | Gaffney       | Pendleton      |                |
|             | Gray Court    | Pickens        |                |

(N)

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
 PRTCcommunications, LLC  
 201 Anderson Drive  
 Laurens, SC 29360  
 Tel. No. 864-682-5111  
 E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

3.2.3 PRTCommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCommunications Call Plus service offering.

## Cross Hill Exchange

Basic Service AreaExpanded Service Area

|               |               |                |                |
|---------------|---------------|----------------|----------------|
| Chappells     | Abbeville     | Greer          | Simpsonville   |
| Clinton       | Anderson      | Hickory Tavern | Six Mile       |
| Greenwood     | Belton        | Honea Path     | Spartanburg    |
| Hodges        | Blacksburg    | Inman          | Starr Iva      |
| Joanna        | Blue Ridge    | Jonesville     | Travelers Rest |
| Laurens       | Calhoun Falls | Landrum        | Union          |
| Laurens Rural | Campobello    | Liberty        | Walhalla       |
| Mountville    | Central       | Lockhart       | Westminster    |
| Newberry      | Chesnee       | Lyman          | West Abbeville |
| Ninety Six    | Clark's Hill  | McCormick      | West End       |
| Saluda        | Clemson       | Mt. Carmel     | Williamston    |
| Troy          | Cowpens       | Pacolet        | Woodruff       |
| Ware Shoals   | Due West      | Pelzer         |                |
| Waterloo      | Easley        | Pendleton      |                |
|               | Enoree        | Pickens        |                |
|               | Fountain Inn  | Piedmont       |                |
|               | Gaffney       | Plum Branch    |                |
|               | Gray Court    | Salem          |                |
|               | Greenville    | Seneca         |                |

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Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

3.2.3 PRTCommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCommunications Call Plus service offering.

## Greenwood Exchange

Basic Service Area

Chappells  
Cross Hill  
Hodges  
Mountville  
Ninety Six  
Saluda  
Troy  
Ware Shoals

Expanded Service Area

|               |                |                |
|---------------|----------------|----------------|
| Abbeville     | Greenville     | Piedmont       |
| Anderson      | Greer          | Plum Branch    |
| Belton        | Hickory Tavern | Salem          |
| Blacksburg    | Honea Path     | Seneca         |
| Blue Ridge    | Inman          | Simpsonville   |
| Calhoun Falls | Joanna         | Six Mile       |
| Campobello    | Jonesville     | Spartanburg    |
| Central       | Landrum        | Starr Iva      |
| Chesnee       | Laurens        | Travelers Rest |
| Clark's Hill  | Laurens Rural  | Union          |
| Clemson       | Liberty        | Walhalla       |
| Clinton       | Lockhart       | Waterloo       |
| Cowpens       | Lyman          | Westminster    |
| Due West      | McCormick      | West Abbeville |
| Easley        | Mt. Carmel     | West End       |
| Enoree        | Pacolet        | Williamston    |
| Fountain Inn  | Pelzer         | Woodruff       |
| Gaffney       | Pendleton      |                |
| Gray Court    | Pickens        |                |

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

3.2.3 PRTCommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCommunications Call Plus service offering.

## Hodges Exchange

Basic Service Area

Chappells  
Cross Hill  
Greenwood  
Mountville  
Ninety Six  
Saluda  
Troy  
Ware Shoals

Expanded Service Area

|               |                |                |
|---------------|----------------|----------------|
| Abbeville     | Greenville     | Piedmont       |
| Anderson      | Greer          | Plum Branch    |
| Belton        | Hickory Tavern | Salem          |
| Blacksburg    | Honea Path     | Seneca         |
| Blue Ridge    | Inman          | Simpsonville   |
| Calhoun Falls | Joanna         | Six Mile       |
| Campobello    | Jonesville     | Spartanburg    |
| Central       | Landrum        | Starr Iva      |
| Chesnee       | Laurens        | Travelers Rest |
| Clark's Hill  | Laurens Rural  | Union          |
| Clemson       | Liberty        | Walhalla       |
| Clinton       | Lockhart       | Waterloo       |
| Cowpens       | Lyman          | Westminster    |
| Due West      | McCormick      | West Abbeville |
| Easley        | Mt. Carmel     | West End       |
| Enoree        | Pacolet        | Williamston    |
| Fountain Inn  | Pelzer         | Woodruff       |
| Gaffney       | Pendleton      |                |
| Gray Court    | Pickens        |                |

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(N)

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

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3.2.3 PRTCcommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCcommunications Call Plus service offering.

## Laurens Exchange

Basic Service AreaExpanded Service Area

|                |               |            |                |
|----------------|---------------|------------|----------------|
| Clinton        | Abbeville     | Greenwood  | Piedmont       |
| Enoree         | Anderson      | Greer      | Plum Branch    |
| Gray Court     | Belton        | Hodges     | Salem          |
| Hickory Tavern | Blacksburg    | Honea Path | Saluda         |
| Laurens Rural  | Blue Ridge    | Inman      | Seneca         |
| Waterloo       | Calhoun Falls | Joanna     | Simpsonville   |
| West End       | Campobello    | Jonesville | Six Mile       |
|                | Central       | Landrum    | Spartanburg    |
|                | Chappels      | Liberty    | Starr Iva      |
|                | Chesnee       | Lockhart   | Travelers Rest |
|                | Clark's Hill  | Lyman      | Troy           |
|                | Clemson       | McCormick  | Union          |
|                | Cowpens       | Mt. Carmel | Ware Shoals    |
|                | Cross Hill    | Mountville | Walhalla       |
|                | Due West      | Ninety Six | Westminster    |
|                | Easley        | Pacolet    | West Abbeville |
|                | Fountain Inn  | Pelzer     | Williamston    |
|                | Gaffney       | Pendleton  | Woodruff       |
|                | Greenville    | Pickens    |                |

(M)

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

3.2.3 PRTCcommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCcommunications Call Plus service offering.

## Mountville Exchange

Basic Service AreaExpanded Service Area

|               |               |                |                |
|---------------|---------------|----------------|----------------|
| Chappells     | Abbeville     | Greer          | Simpsonville   |
| Clinton       | Anderson      | Hickory Tavern | Six Mile       |
| Cross Hill    | Belton        | Honea Path     | Spartanburg    |
| Greenwood     | Blacksburg    | Inman          | Starr Iva      |
| Hodges        | Blue Ridge    | Jonesville     | Travelers Rest |
| Joanna        | Calhoun Falls | Landrum        | Union          |
| Laurens       | Campobello    | Liberty        | Walhalla       |
| Laurens Rural | Central       | Lockhart       | Westminster    |
| Newberry      | Chesnee       | Lyman          | West End       |
| Ninety Six    | Clark's Hill  | McCormick      | West Abbeville |
| Saluda        | Clemson       | Mt. Carmel     | Williamston    |
| Troy          | Cowpens       | Pacolet        | Woodruff       |
| Ware Shoals   | Due West      | Pelzer         |                |
| Waterloo      | Easley        | Pendleton      |                |
|               | Enoree        | Pickens        |                |
|               | Fountain Inn  | Piedmont       |                |
|               | Gaffney       | Plum Branch    |                |
|               | Gray Court    | Salem          |                |
|               | Greenville    | Seneca         |                |

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

3.2.3 PRTCcommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCcommunications Call Plus service offering.

## Ninety Six Exchange

Basic Service AreaExpanded Service Area

Chappells  
Cross Hill  
Greenwood  
Hodges  
Mountville  
Saluda  
Troy  
Ware Shoals

|               |                |                |
|---------------|----------------|----------------|
| Abbeville     | Greenville     | Piedmont       |
| Anderson      | Greer          | Plum Branch    |
| Belton        | Hickory Tavern | Salem          |
| Blacksburg    | Honea Path     | Seneca         |
| Blue Ridge    | Inman          | Simpsonville   |
| Calhoun Falls | Joanna         | Six Mile       |
| Campobello    | Jonesville     | Spartanburg    |
| Central       | Landrum        | Starr Iva      |
| Chesnee       | Laurens        | Travelers Rest |
| Clark's Hill  | Laurens Rural  | Union          |
| Clemson       | Liberty        | Ware Shoals    |
| Cinton        | Lockhart       | Waterloo       |
| Cowpens       | Lyman          | Walhalla       |
| Due West      | McCormick      | Westminster    |
| Easley        | Mt. Carmel     | West Abbeville |
| Enoree        | Pacolet        | West End       |
| Fountain Inn  | Pelzer         | Williamston    |
| Gaffney       | Pendleton      | Woodruff       |
| Gray Court    | Pickens        |                |

(N)

(N)

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

3.2.3 PRTCommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCommunications Call Plus service offering.

## Saluda Exchange

Basic Service AreaExpanded Service Area

Chappells  
Cross Hill  
Greenwood  
Hodges  
Mountville  
Ninety Six  
Ridge Spring  
Troy  
Ware Shoals

Abbeville  
Anderson  
Belton  
Blacksburg  
Blue Ridge  
Calhoun Falls  
Campobello  
Central  
Chesnee  
Clark's Hill  
Clemson  
Clinton  
Cowpens  
Due West  
Easley  
Enoree  
Fountain Inn  
Gaffney  
Gray Court

Greenville  
Greer  
Hickory Tavern  
Honea Path  
Inman  
Joanna  
Jonesville  
Landrum  
Laurens  
Laurens Rural  
Liberty  
Lockhart  
Lyman  
McCormick  
Mt. Carmel  
Pacolet  
Pelzer  
Pendleton  
Pickens

Piedmont  
Plum Branch  
Salem  
Seneca  
Simpsonville  
Six Mile  
Spartanburg  
Starr Iva  
Travelers Rest  
Troy  
Union  
Walhalla  
Ware Shoals  
Waterloo  
Westminster  
West Abbeville  
West End  
Williamston  
Woodruff

(N)

(N)

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

3.2.3 PRTCommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCommunications Call Plus service offering.

## Troy Exchange

Basic Service Area

Chappells  
Cross Hill  
Greenwood  
Hodges  
Mountville  
Ninety Six  
Saluda  
Ware Shoals

Expanded Service Area

|               |                |                |
|---------------|----------------|----------------|
| Abbeville     | Greenville     | Piedmont       |
| Anderson      | Greer          | Plum Branch    |
| Belton        | Hickory Tavern | Salem          |
| Blacksburg    | Honea Path     | Seneca         |
| Blue Ridge    | Inman          | Simpsonville   |
| Calhoun Falls | Joanna         | Six Mile       |
| Campobello    | Jonesville     | Spartanburg    |
| Central       | Landrum        | Starr Iva      |
| Chesnee       | Laurens        | Travelers Rest |
| Clark's Hill  | Laurens Rural  | Union          |
| Clemson       | Liberty        | Walhalla       |
| Clinton       | Lockhart       | Ware Shoals    |
| Cowpens       | Lyman          | Waterloo       |
| Due West      | McCormick      | Westminster    |
| Easley        | Mt. Carmel     | West Abbeville |
| Enoree        | Pacolet        | West End       |
| Fountain Inn  | Pelzer         | Williamston    |
| Gaffney       | Pendleton      | Woodruff       |
| Gray Court    | Pickens        |                |

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

(N)

3.2.3 PRTCommunications Call Plus (Cont'd)

## A. General (Cont'd)

4. The following exchanges comprise the general Expanded Service Area under the PRTCommunications Call Plus service offering.

## Ware Shoals Exchange

Basic Service AreaExpanded Service Area

|            |               |                |                |
|------------|---------------|----------------|----------------|
| Chappells  | Abbeville     | Greenville     | Piedmont       |
| Cross Hill | Anderson      | Greer          | Plum Branch    |
| Greenwood  | Belton        | Hickory Tavern | Salem          |
| Hodges     | Blacksburg    | Honea Path     | Seneca         |
| Mountville | Blue Ridge    | Inman          | Simpsonville   |
| Ninety Six | Calhoun Falls | Joanna         | Six Mile       |
| Saluda     | Campobello    | Jonesville     | Spartanburg    |
| Troy       | Central       | Landrum        | Starr Iva      |
| West End   | Chesnee       | Laurens        | Travelers Rest |
|            | Clark's Hill  | Laurens Rural  | Union          |
|            | Clemson       | Liberty        | Walhalla       |
|            | Clinton       | Lockhart       | Waterloo       |
|            | Cowpens       | Lyman          | Westminster    |
|            | Due West      | McCormick      | West Abbeville |
|            | Easley        | Mt. Carmel     | West End       |
|            | Enoree        | Pacolet        | Williamston    |
|            | Fountain Inn  | Pelzer         | Woodruff       |
|            | Gaffney       | Pendleton      |                |
|            | Gray Court    | Pickens        |                |

(N)

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

## 3.2.4 Service Charges

- A. Service Order Charge: The Term Service Order Charge means that charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.
- B. Central Office Line Connection Charge: The term Central Office Line Connection Charge means the charge that applies for arranging an exchange line to provide service between the central office and the customer's premises. This work includes but is not limited to:

Making and changing connections in the central office.

Making and changing connections in distribution facilities between the central office and the customer's premises including necessary cross connections and line and station transfers.

- C. Premises Visit Charge: The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.
- D. Primary Interexchange Carrier (PIC) Service Order Charge: The PIC Service Order Charge applies to receiving and processing a request for an intrastate PIC change from an existing customer.
- E. Restoration Charge: In the event service is temporarily interrupted for non-payment of charges, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified in Section 4.

In the event service is temporarily suspended at the subscriber's request in accordance with the provisions as set forth, such service will be restored and charges as specified in Section 4.

- F. Returned Check Charge

If a customer's check is returned for insufficient funds, or is otherwise not processed for payment, there will be a charge as set forth herein. Such charge will be applicable on each occasion when a check is returned or not processed. The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.2 Local Exchange Service (Cont'd)****3.2.5 Optional Features**

Optional Features are available with the Company's Local Exchange Service. Monthly recurring charges associated with features are applied per access line, and are in addition to any other applicable charges.

**A. Description of Features**

1. Anonymous Call Rejection – Allows the customer to reject calls from callers who have blocked identification of their telephone number to Caller ID display devices. Customers may activate or deactivate this arrangement by dialing a preassigned activation code.
2. Call Return - Enables a customer to automatically return the last incoming call by dialing a preset code. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. Call Return is available on a monthly subscription or on a pay-per-use basis.
3. Call Forwarding - Permits a customer to transfer all incoming calls to another telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.
4. Call Screening - This feature permits a customer to designate a list of telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at that time.
5. Call Trace – Allows the customer to initiate an automatic trace of the last call received. After receiving a call that is to be traced, the customer dials a code and the traced number is automatically sent to the Company. The customer will not receive the telephone number of the party who called. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel.
6. Call Waiting - By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This service permits putting the first call on hold so that a second call can be answered.
7. Caller ID Number - This feature allows the Customer to identify the telephone number from which a call is being made. The telephone number of the person initiating the call is displayed on a customer-provided display device. (T)

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Issued: April 16, 2003Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

## 3.2.5 Optional Features (Cont'd)

## A. Description of Features (Cont'd)

8. Caller ID Name and Number - This feature will enable the subscriber to receive the name and number of the calling party. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Calling Name and Number subscribers must provide and connect their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID Name and Number subscriber. Instead, the subscriber will receive a privacy indicator. This privacy indicator notifies the subscriber that the calling party chose to block name and number delivery.

9. Caller ID Deluxe - This feature will enable the subscriber to receive the name and number of the calling party, and includes a call waiting feature. Either a telephone set with a display screen with sufficient capacity to display the calling name and number or an adjunct display unit with adequate display capacity are required at the subscriber's premises. The calling name and number are displayed between the first and second ring. The calling name and number will remain displayed on the subscriber's equipment for the duration of the call. Some equipment will store the display for recall.

When the customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the call display screen or display unit following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

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Issued: April 16, 2003Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

## 3.2.5 Optional Features (Cont'd)

## A. Description of Features (Cont'd)

- |  |         |
|--|---------|
| 10. <u>Caller ID Blocking Per Line</u> – This feature blocks the display of the customer's telephone number name to Caller ID display devices on all calls made from the subscribed line. This feature may be de-activated at any time by the customer on a call-by-call basis through the activation of a special code. Per Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.   | (T) (M) |
| 11. <u>Caller ID Blocking Per Call</u> – This feature allows a customer to block the display of their name and telephone number to the station they are calling on a per-call basis. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per Call Blocking is provided at no charge to the customer. This feature will not prevent the display of originating telephone numbers to 911 emergency service providers. | (T)     |
| 12. <u>Preferred Call Forwarding</u> – Enables a customer to program their telephone to forward calls from a selected list of telephone numbers to another telephone number. The customer assumes financial responsibility for all calling charges generated by the use of this feature.   | (T)     |
- (M)

Issued: April 16, 2003Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

## 3.2.5 Optional Features (Cont'd)

## A. Description of Features (Cont'd)

13. Priority Ringing/Call Waiting – Provides the customer with the ability to build and maintain a list of telephone numbers from which incoming calls will have a distinctive ringing pattern. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (T)
14. Repeat Dialing – An arrangement that permits the customer to redial automatically the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. (T)
15. Special Call Acceptance – Provides the customer with the ability to build and maintain a list of telephone numbers from which incoming calls will be received. Calls originating from other numbers will be sent to a recorded announcement which will indicate that calls are not being taken at that time. (T)
16. Speed Calling - Permits a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. A customer may subscribe to either the 8-code capacity or 30-code capacity on their line. (T)
17. Three-Way Calling - Allows a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The customer assumes financial responsibility for all calling charges generated by the use of this feature. Three-Way Calling is available on a monthly subscription or on a pay-per-use basis. (T)
18. Toll Restriction – This service provides customers with the ability to block outbound long distance calling from their local exchange access line. There is no charge for activation of this feature. (T)
19. Toll Restriction with PIN (T)

This feature provides the customer with a mechanism to control toll usage on their telephone access line through the provision of a Personal Identification Number (PIN). Restriction of 1+, 011+, 0+, and 0- dialing is possible.

## B. Multi-Feature Discount

Customers who subscribe to two or more features will receive a discount on their monthly rate, as specified in Section 4.1.5.B.

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Issued: April 16, 2003Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.2 Local Exchange Service (Cont'd)

## 3.2.6 Directory Listings

The Company will arrange for the listing of the customer's main billing number in the directory published by the dominant Local Exchange Carrier in the area at no additional charge. At the customer's option the Company will arrange for additional listings at an additional charge.

Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory; however, they are carried in the Company's directory assistance and other records and are given to any calling party.

## 3.2.7 Local Directory Assistance Service

Local Directory Assistance is furnished upon customer request for assistance in determining local telephone numbers. The customer may request a maximum of two listings per call. The first three (3) Local Directory Assistance calls per month, per residence main station access line are provided at no charge. A charge applies to each call to Local Directory Assistance over the monthly allowance, with the exception that calls made to Local Directory Assistance by customers who have received Company certification as being unable to use a telephone directory will be exempt from the Local Directory Assistance charge.

Call Completion service is provided when the customer requests that the Local Directory Assistance Operator call the number requested. All completed calls will be billed the Local Directory Assistance Call Completion charge.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.2 Local Exchange Service (Cont'd)****3.2.8 Operator Assisted Service**

A customer may obtain the assistance of a local operator to complete local exchange telephone calls. Various billing arrangements are available with the Company's Operator Assisted Service including Calling Card, Operator Station (Collect, Billed to Third Party, other Operator Assisted) and Person-to-Person. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

**3.2.9 Busy Line Verification and Interrupt Service**

Upon request of a calling party, the Company will verify a busy condition on a called line. The Operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

Busy Line Verification and Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**3.2.10 Fixed Call Forwarding****A. Description of Service**

Fixed Call Forwarding (FCF) is a service whereby a call placed from a station (the originating station) to a customer's (the FCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the FCF customer (the terminating station).

**B. Limitations**

1. FCF service is offered subject to availability of suitable facilities.
2. FCF service is not offered where the terminating number is not a land line station or a coin telephone.
3. The Company will not provide identification of the originating telephone number to the FCF customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the Fixed forwarded call.

(N)

(N)

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Issued: January 19, 2005Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.2.10 Fixed Call Forwarding (Cont'd)

(N)

## B. Limitations (Cont'd)

5. FCF is not represented as suitable for satisfactory transmission of data.
6. FCF to another FCF number is not permitted.
7. FCF is provided on the condition that the customer subscribed to sufficient FCF features and facilities to adequately handle calls to the FCF customer without interfering with or impairing any service offered by the Company.
8. FCF will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, FCF will be provided for local calling on an interexchange basis in those instances where the exchange serving the FCF telephone number and the exchange serving the terminating station have the identical local calling area, or are within an Expanded Service Area arrangement as specified in Section 3 of this Tariff.
9. If the use of FCF service is primarily or substantially of business, professional, institutional or otherwise occupational nature, i.e., nonresidential, or if the listing used is such as to indicate nonresidential use, then calls will not be forwarded to any telephone number for which residential rates apply.

## C. Directory Listing

One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

## D. Minimum Contract Period

The minimum contract period for this service is one month.

## E. Service Charges

In addition to the Fixed Call Forwarding Rates and Charges set forth in Section 4, Service Charges as set forth in Section 4 will apply as follows:

1. The Service Ordering and Central Office Line Connection Charges associated with the installation of main station service will apply for any installation of FCF service.
2. The Service Ordering Charge associated with the move or change of existing service will apply for the subsequent addition of additional access facilities to an existing FCF service and to change the number at the call forwarding location, the number for the terminating location or both numbers on the same order.

(N)

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Issued: January 19, 2005Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.3 Private Branch Exchange (PBX) Service**

A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the Company-provided local and long distance message telephone network to other customers.

**3.4 Direct Inward Dial (DID) Service**

3.4.1 DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX trunk or channel. The customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

3.4.2 The customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.5 Universal Emergency Telephone Number Service (911, E911)**

Universal Emergency Telephone Number Service allows customers to reach appropriate emergency services including police, fire and medical services. Subject to availability, Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

**3.6 711 Dialing Code for Telephone Relay Service****3.6.1 General**

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 dialing code is assigned for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
- B. 711 is available from PRTCommunications, LLC in PRTCommunications, LLC Territory only.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. Limitations and use of service as stated in Section 2 of this Tariff apply.
- F. Directory Listings may be provided for 711 at rates and regulations as specified in Section 3.2.5 of this Tariff.
- G. Access to 711 is not available to the following classes of service:
  - Hotel/Motel/Hospital Service (toll call only)
  - 1+
  - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.6 711 Dialing Code for Telephone Relay Service (Cont'd)****3.6.1 General (Cont'd)**

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

**3.6.2 Service Requirements and Conditions**

- A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.
- B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.6 711 Dialing Code for Telephone Relay Service (Cont'd)

## 3.6.2 Service Requirements and Conditions (Cont'd)

- E. The 711 Dialing Code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- H. 711 Dialing Code will be provided under the following conditions.
  - 1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
  - 2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
  - 3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.
  - 4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.6 711 Dialing Code for Telephone Relay Service (Cont'd)

## 3.6.2 Service Requirements and Conditions (Cont'd)

## H. 711 Dialing Code will be provided under the following conditions. (Cont'd)

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.
6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

## I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.

1. The TRS entity will provide announcements. The company will provide only the delivery of the call.
2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.
4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.6 711 Dialing Code for Telephone Relay Service (Cont'd)

## 3.6.2 Service Requirements and Conditions (Cont'd)

- J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

## 3.7 Rotary Line Service

## 3.7.1 General

- A. Rotary line service provides a means whereby calls made to the first number of rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy, the calling party will receive the busy signal.
- B. This service is furnished only when the rotary numbers are available and only in connection with individual lines and PBX trunks.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.8 Advanced Digital Services – Primary Rate ISDN****3.8.1 General**

Advanced Digital Services – Primary Rate ISDN, hereinafter referred to as Primary Rate ISDN, is a local offering supported by the Integrated Services Digital Network (ISDN) architecture.

Primary Rate ISDN provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration or multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network; e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. Telephone numbers for use on Primary Rate ISDN are available in this Tariff. One Directory Listing will be furnished at no charge for each Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section 3.2.5 of this Tariff.

**3.8.2 Regulations**

- A. Unless specifically exempted, PRI Service shall be subject to all general regulations applicable to the provision of service to the Company as stated in this tariff as well as the Federal Communications Commission (FCC) End User Common Line (EUCL) charges.
- B. PRI is typically divided in capacities of twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel (23B+D). The B-Channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data. The B-Channels can be dedicated to a specific configuration, or optionally, a group of B-Channels can be shared for access to two or more configurations. The D-Channel carries the out-of-band signaling required to control its associated B-Channels on one or more 1.544 Mbps high capacity digital services facilities.
- C. The minimum service period for each PRI Service is one month.
- D. Customer Premises Equipment (CPE) that is compatible with ISDN PRI interface is the responsibility of the customer. Custom ISDN features based on specific switch types may be provided on an individual case basis.
- E. Digital Data Only option provides for the transmission of data mode calls only. It will be provisioned with the customer's requested number of Digital Data Only B-Channels with no B-Channels capable of transmitting voice mode calls in the same arrangement.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.8 ISDN Primary Rate Interface (PRI) Service (Cont'd)****3.8.2 Regulations (Cont'd)**

- F. PRI service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customer's serving wire center is ISDN-PRI capable. In the event that the local serving office is not so equipped, the Company will provide PRI service from an alternate (or foreign) serving central office within the same calling scope at no additional charge to the customer.
- G. Customers under contract who disconnect PRI services before the expiration of the contract period shall pay an early termination charge equal to the monthly rate times the number of months remaining in the contract.
- H. During the initial contract period the customer may add PRI services at the same monthly rate specified in the customer's original contract.

**3.8.3 Features****A. Calling Number Identification**

This feature delivers calling party information to parties being called. Calling Number Identification will indicate the directory number of the calling party or may indicate that the number of the calling party is private or unavailable.

**B. D-Channel Back-up**

In arrangements of two or more PRIs this service provides enhanced continuity of service by allowing a D-Channel of one PRI to automatically take over for a failed D-Channel of another PRI. This feature is available on a limited basis and only available within a single customer's PRI Service Arrangement. The rate for this feature will be on an Individual Case Basis (ICB) per customer group.

**C. Call-by-Call Service Selection**

This feature provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis.

**D. Fractional DS1 ISDN – Originating**

This feature allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.8 ISDN Primary Rate Interface (PRI) Service (Cont'd)

## 3.8.3 Features (Cont'd)

## E. Fractional DS1 ISDN – Terminating

This feature allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

## F. Non-Facility Associated signaling (NFAS)

NFAS allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 facilities can be assigned

## 3.8.4 Application of Rates

Applicable rates are specified in Section 4.5.1.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.9 ISDN Single Line Service****3.9.1 General**

ISDN Single Line Service is an optional service arrangement that can be used in conjunction with a customer's Local Exchange Service. ISDN provides end-to-end digital communications that gives the customer the ability to transmit data and voice simultaneously over one access line. ISDN Single Line Service utilizes the Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology.

The ISDN-BRI arrangement provides two communications channels utilizing one physical connection between a customer premises device and the serving digital central office. These two channels are called Bearer, or B-Channels, which are capable of supporting digital transmission speeds of 64 Kilobits per second (Kbps). The Delta or D-Channel is used for signaling and control for the B-Channels, and is capable of supporting a transmission speed of 16 Kbps. The complete ISDN line is known as 2B+D.

**3.9.2 Regulations**

- A. The regulations, rates and charges contained herein are in addition to all general regulations applicable to the provision of service to the Company as stated in this tariff as well as the Federal Communications Commission (FCC) End User Common Line (EUCL) charges.
- B. ISDN Single Line Service is furnished subject to central office switching capacity, capability, and the availability of outside plant facilities. The availability, functionality, and capabilities of the service may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant. ISDN-compatible terminal equipment is a requirement for operation. It is the customer's responsibility to obtain and power such equipment.
- C. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure. These charges will be computed on an individual case basis.
- D. ISDN Single Line Service may be provided to a customer's location served beyond the normal transmission range of the serving central office. In addition, in such cases, Distance Extension Service rates and charges are applicable in addition to the rates and charges for Advanced Digital Services. Distance Extension Service charges will be determined on an individual case-by-case basis.
- E. ISDN Single Line Service is comprised of a limited set of standard user-network interfaces. The customer premises equipment (CPE) must be compatible with the network interface.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.9 ISDN Single Line Service (Cont'd)

## 3.9.2 Regulations (Cont'd)

## F. Limitation of Liability

The company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN Single Line Service or associated equipment. Damages arising from such errors, interruptions, defects, failures, or malfunctions of ISDN Single Line Service or associated equipment after the Company has been notified, and has a reasonable time for performing the repair or notifying the customer as to the underlying reason that the repair cannot be performed in a timely manner, shall in no event exceed the amount equivalent for the charges made for the service affected for the period following notice from the customer to the Company until the service is restored by the Company to the customer. The Company will not make adjustments for out-of-service inquiries for a time period of less than 48 hours duration. The customer is responsible for the provision of electrical power to power all terminal equipment at the customer's location. In addition, should the customer choose to utilize the ISDN Single Line Service line as their primary telecommunications line without the provision of an additional analog (POTS) line at their location, they could experience the existence of no telecommunications service (dial tone) during commercial power outages at the customer premises. By the customer agreeing to subscribe to ISDN Single Line Service, the customer agrees to the above specified limitation of liability of the Company.

## 3.9.3 Service Capabilities

Customers may configure ISDN Single Line Service using the following service capabilities:

- Featured voice on the B-Channel(s).
- Circuit-switched data on the B-Channel(s) at speeds up to 64 Kbps.
- Packet-switched data on the D-Channel at speeds up to 9.6 Kbps.
- Alternating circuit-switched voice and circuit-switched data on the same B-Channel.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.9 ISDN Single Line Service (Cont'd)

## 3.9.4 Payment for Service

- A. The minimum service period for ISDN Single Line Service is three (3) months. Should the customer terminate service before three billing periods have lapsed, the customer will be liable for an Early Termination Fee as specified in Section 4.6.1.F.
- B. The customer may choose to pay for ISDN Single Line Service on a month-to-month basis or under a service contract. A month-to-month customer may at any time convert to a service contract plan.
- C. Subsequent additions to the existing service contract can either be added to the existing service contract or provided under a new service contract at the sole discretion of the Company.
- D. Suspension of service is not allowed under a service contract until the expiration of the contract.
- E. A customer may change to a new contract providing that the new service contract is for a term equal to or greater than the time period remaining on their current service contract. Any differences in the specified prices on the service contract will be prorated over the period of the contract.
- F. If the service is canceled by the customer after installation, but prior to the completion of the service contract period, the customer shall be obligated to pay a termination liability charge. The amount of the charge will be calculated by multiplying the monthly rate of the contract by the remaining months in the contract period times fifty percent (50%). Termination charges shall be due and payable in their entirety immediately upon the customer's request to the Company for termination.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.9 ISDN Single Line Service (Cont'd)****3.9.5 Application of Rates****A. ISDN Single Line Service packages**

The customer must select one of two ISDN Single Line Service packages, according to the customer's specific requirements. Each package includes a usage block of time. Additional minutes of use over the allotted amount of time will be billed at the per-minute rate as specified in Section 4.6.1.G.

**1. ISDN Basic Package**

- 2B+D-Channels
- Caller ID w/Call Waiting
- Two Directory Numbers
- One Directory Listing
- Usage – 180 Hours per billing period for the combined channels.

**2. ISDN Deluxe Package**

- 2B+D-Channels
- Caller ID w/Call Waiting
- Two Directory Numbers
- One Directory Listing
- Usage – 320 Hours per billing period for the combined channels.

**B. Secondary Directory Number**

An ISDN Secondary Directory Number (SDN) is a software-defined number that is assigned to a station with an actual telephone number and provides the user with the capability to originate and receive calls over the SDN. SDN calls utilize the same facilities as the primary directory number. Originating calls assume the characteristics of the station that the SDN is assigned to.

**C. Electronic Key Telephone Service Features**

The optional Electronic Key Service Features (EKTS) package provides the customer with the ability to access a certain array of features. EKTS may be provided only in conjunction with the ISDN Deluxe Package.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.9 ISDN Single Line Service (Cont'd)

## 3.9.5 Application of Rates (Cont'd)

- D. One directory listing is provided without charge for each ISDN Single Line Service customer. Additional listings may be provided for customers subscribing to the ISDN Deluxe Package.
- E. One directory number is provided without charge for each ISDN Single Line Service customer. Additional directory numbers may be provided for customers subscribing to the ISDN Deluxe Package.
- F. Public educational institutions, accredited private educational institutions, public library facilities, and medical facilities classified as rural health care facilities by the federal or state government may qualify for special rates for ISDN service that is predominately utilized for education, distance learning, research, or health care purposes.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.10 Frame Relay Service****3.10.1 General**

Frame Relay Service is a fast packet network service that permits the transmission of data at speeds from 56 Kbps to 1.544 Mbps using permanent Virtual Circuits (PVCs).

- A. The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.
- B. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this tariff.
- C. The minimum service period for Frame Relay Service is one month.
- D. Frame Relay Service is provided with a Port and an Access Line. In addition one or more PVCs are required to establish communications paths between customer ports.

**3.10.2 Explanation of Terms****A. Customer Designated Location (CDL)**

The Customer Designated Location is the geographic location designated by the customer at which an access component of the customer's service is first considered to enter the Company's network.

**B. Frame**

A Frame is a sequence of contiguous bits delimited by beginning and ending flag sequences.

**C. Frame Relay Access Line**

Frame Relay Access Lines provide access to the Frame Relay Service Network, connecting customer facilities at the Network Interface with a corresponding Frame Relay Port.

**D. Local Area Network**

A Local Area Network permits the interconnection and intercommunication of a group of computers, primarily for the sharing of resources such as data storage devices and printers.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.10 Frame Relay Service (Cont'd)

## 3.10.2 Explanation of Terms (Cont'd)

## E. Logical Channel

A Logical Channel is a communications channel through the network that allows simultaneous transmission of sequenced data packets through the network.

## F. Network Interface

The point at which a customer's data transmission first enters the network supporting Frame Relay Service is the Network Interface. It is the point of interconnection between Company communications facilities and customer terminal equipment.

## G. Permanent Virtual Connection (PVC)

A Permanent Virtual Connection is a logical channel from one Frame Relay Port to another Frame Relay Port within the Frame Relay Service Network. PVCs are provisioned on either 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps ports, depending on the customer's data networking requirements. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.

The PVC must be associated with at least one Frame Relay Port. A Frame Relay Port can be associated with any number of PVCs. Since all PVCs need not be in use at the same time, it is possible for the total bandwidth of all PVCs associated with one Frame Relay Port to exceed the bandwidth of that Frame Relay Port. Such a relationship is referred to as over-subscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.

## H. Port

Ports are the physical entry points for Access Lines and the originating and terminating points for Permanent Virtual Connections. Ports include the electronic equipment used in connecting these service elements to the Frame Relay Service Network. Ports enable customers to access the Frame Relay Network at customer-designated transmission speeds of 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps.

## I. Virtual Circuit

A Virtual Circuit is a logical transmission channel established to a network address. The logical channel exists for a period of time until either end of the channel terminates the transmission.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.10 Frame Relay Service (Cont'd)

## 3.10.3 Obligations of the Customer

- A. The customer is responsible for the provision and maintenance of all Customer Provided Equipment (CPE) and to ensure that the operating characteristics of this equipment are compatible with and do not interfere with the service offered by the Company.
- B. The customer's Frame Relay compatible terminal equipment has the responsibility for error correction. Frame Relay Service nodes may discard frames with errors and may discard frames when the supporting network is in a state of congestion.
- C. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.
- D. The customer shall be responsible for obtaining permission for the Company's agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of the Company.
- E. The customer shall be responsible for the payment of a premises visit charge for each repair visit to a premises of the customer or the premises of any other customer where the service difficulty or trouble results from the use of equipment of service components provided by the customer.
- F. The customer may only use a Frame Relay Access Line with Frame Relay Service.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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**3. DESCRIPTION OF SERVICE**

## 3.10 Frame Relay Service (Cont'd)

## 3.10.4 Obligations of the Company

- A. The responsibility of the Company shall be limited to furnishing network equipment suitable for Frame Relay Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by the customer-provided equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
- B. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. The Company is not responsible for adapting Frame Relay Service to the technological requirements of any specific customer equipment.
- C. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of the Company used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law.
- D. The Company undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by the Company on the customer's premises shall be and remain the property of the Company. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed by the company without prior written consent by the Company.
- E. The Company, by written notice to the customer, may immediately discontinue the furnishing of Frame Relay Service without incurring liability upon nonpayment of any sum due to the Company or a violation of any condition governing the furnishing of service.
- F. The Company has the service responsibility up to and including the network interface.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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**3. DESCRIPTION OF SERVICE**

## 3.10 Frame Relay Service (Cont'd)

## 3.10.5 Rates and Charges

## A. Contract Payment Plans

Frame Relay Service is available on a month-to-month basis or under variable rate contract periods of 12 months, 36 months, or 60 months.

1. A customer may convert to a new payment plan period at the completion of a selected payment plan period subject to the following conditions:
  - a. No credit toward the new payment period will be given for payments made under the original payment plan.
  - b. Nonrecurring charges will not be reapplied for existing services.
  - c. If the new payment period is shorter in length than the time remaining under the existing plan, the change to the new payment period constitutes a disconnect of the existing service and termination liability charges will apply.
2. At the expiration of a contract payment plan the Company will automatically renew the service at the same contract period unless the customer chooses to convert to a different payment period, convert to month-to-month rates, or discontinue service.
3. Conversion to a different contract payment plan or to a month-to-month option will require the customer to submit a change order; however, no nonrecurring charges will apply.

## B. Termination Liability

When a customer discontinues service before the end of the contracted period, the following termination liability charges will apply based on the remainder of the payment plan period in effect at the time of disconnect.

1. 12 Month Plan – 50% of any remaining portion of the first year's recurring charges.
2. 36-Month Plan – 50% of any remaining portion of the first year's recurring charges and 10% of the total monthly recurring charges for any remaining portion of the second and third years.
3. 60-Month Plan – 50% of any remaining portion of the first year's recurring charges and 10% of the total monthly recurring charges for any remaining portion of the second through fifth years.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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**3. DESCRIPTION OF SERVICE**

## 3.10 Frame Relay Service (Cont'd)

## 3.10.5 Rates and Charges (Cont'd)

## C. Service Rearrangements

1. Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the network interface.
2. Nonrecurring charges will apply for all additions to existing services, service elements, or optional features for which nonrecurring charges normally apply at installation.
3. Related monthly rates and nonrecurring charges for additions to service are the rates and charges in effect at the time of the addition.
4. Moves

A move involves a change in the physical location of one of the following: the point of interface at the customer's premises, or the customer's premises. The charges for the move are dependent upon whether the move is located within the same building or to a different building.

## a. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements.

## b. Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.10 Frame Relay Service (Cont'd)

## 3.10.5 Rates and Charges (Cont'd)

## C. Service Rearrangements (Cont'd)

## 5. Upgrades in Speed or Capacity

Should the customer upgrade a portion of the entire service provided under a fixed-period service agreement to a higher speed or greater capacity, discontinuance charges will not apply, provided all the following conditions are met:

- a. Both the existing and new services and/or service elements are of the same service type;
- b. Both the existing and the new services are provided solely by the Company;
- c. The order to discontinue a service at an existing speed or capacity and the order for the upgraded service are received by the Company at the same time;
- d. The new service will be provided at the same customer location as the discontinued service;
- e. The contract payment plan for the upgraded service meets or exceeds the remaining length of the existing contract payment plan; and
- f. The total monthly rate of the new agreement is equal to or greater than the total monthly rate of the existing agreement period.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.10 Frame Relay Service (Cont'd)

## 3.10.5 Rates and Charges (Cont'd)

## D. Rate Elements

## 1. Frame Relay with Port and Access

A nonrecurring charge and monthly rate, both based on the speed of the port connection, apply per port for each physical connection to the network supporting Frame Relay Service. Each port includes one PVC, and can accommodate multiple PVCs.

## 2. Frame Relay PVC

- a. A nonrecurring charge and a monthly rate apply for each PVC. Rates for PVCs are applied and accumulated on a per port basis.
- b. A nonrecurring charge applies for each subsequent order of PVCs to be added to PVC assignments changed on an existing Frame Relay Service.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service

## 3.11.1 General

- A. Digital Centrex Service is furnished from Digital Central Office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:
1. Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a Digital Centrex system.
  2. Intercommunication calls between stations of the same Digital Centrex system.
  3. Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
  4. Common recorded announcement interception of calls to unassigned station numbers.
  5. Basic Station Line Hunting.
  6. Tone Dialing.
- B. Digital Centrex Service is available in line size from 1 line to 1000 lines.
- C. A Digital Centrex System may be comprised of the following components:
- Common Equipment
  - Network Access
  - Main Station Lines
  - Terminating Arrangements
  - Features

The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges as specified in this tariff.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.11 Digital Centrex Service (Cont'd)****3.11.1 General (Cont'd)**

Main Station Line rates will consist of the intercom charge and the appropriate wire center line charge. These charges will be located in Section 4 of this tariff.

Digital Centrex Line and System Features will be grouped as follows:

Line Features Grouped  
Line Features Individual  
Optional Service Features

Line Features will be offered on a grouped or individual basis to Digital Centrex Subscribers who have selected a Centrex Term Payment Plan of 36, 60 or 84 months or month to month payment option.

A Digital Centrex subscriber will select features in 4.8.E of this tariff.

**3.11.2 Regulations**

- A. Digital Centrex service is furnished subject to the availability of facilities and features from Digital Central Office equipment, located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and or major relocations of Digital Centrex systems are subject to the same rules and regulations as initial installations.
- B. Certain Auxiliary Services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- C. Optional Service Features as listed in 3.11.6 include Attendant Features and Auxiliary Attendant Features. These features may require customer provided compatible terminal equipment.
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All Digital Centrex main station lines must be associated with the main switching equipment.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.2 Regulations (Cont'd)

- F. Where completion of incoming and outgoing local and long distance calls through a Digital Centrex system is furnished to or from main station lines of a separate Digital Centrex system in another exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the regulations specified in this tariff.
1. Rates and charges as specified in Section 4.9 of the Private Line Service Tariff apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in this tariff.
  2. Digital Centrex optional feature charges as outlined in Section 3.11.6 apply for each trunk terminated main station line as offered in Section 3.11.5 of this tariff, as appropriate.
- G. A system may not be provided for Intercommunication (stand alone) service only. Access to the Exchange Network must be provided.
- H. A mixture of Flat Rate and Message Rate Service will not be allowed within a single customer system. Message rate service is not offered at this time.
- I. Suspension of Service – With the exception of Network Access Registers, suspension of Digital Centrex Service is not permitted.
- J. A twelve month minimum service period shall be required.
- K. Tone Dial service will be furnished. The rates and charges for Digital Centrex station lines include the provision of Tone Dial service. Rates and charges for Tone Dial service, as specified elsewhere in this tariff, do not apply for the provision of Tone Dial service to Digital Centrex Service.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.2 Regulations (Cont'd)

- L. Directory Listings will be furnished subject to the rates and regulations specified in Section 3.2.5 of this tariff.
- M. The number of simultaneous exchange and toll network calls to and from main station lines and/or attendant positions of a Digital Centrex system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section 4 of this tariff apply per Network Access Register affected.
- N. Service charges, as specified in Section 4 of this tariff, apply to all Digital Centrex systems except as provided in 3.11.5 of this tariff.
- O. Digital Centrex installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time.
- P. Digital Centrex main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It Services (e.g., 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Pre-subscribed Interexchange Carrier (dialed 10XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the Digital Centrex systems subscribing to this service arrangement.
  - 1. At the time a Code Restriction arrangement is installed, the Digital Centrex system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charges as specified for a change in line termination apply per main station line affected except that no such charges apply when the code restriction arrangement is disconnected in its entirety.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.2 Regulations (Cont'd)

2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.

Q. Customer Station Rearrangement (CSR) may be provided with Digital Centrex Service where facilities permit. Rates and charges for CSR will be developed on an individual case basis and will be based on the estimated costs to provide this service.

## 3.11.3 Definitions

- A. Line – This feature provides the basic signalling and call processing capabilities for subscribers within a business group.
- B. Dialing Plan – This feature established the dialing plan for the business group such as the number of digits for the subscriber stations and the codes to be dialed for various features.
- C. Critical Timing – This feature provides a separate critical timing capability for use with business groups. This allows the telcos to resolve code contention while still providing the customer with the desired dialing plan.
- D. Intercom Dialing – This feature allows the business group users to dial selected members of their group using a shortened code.
- E. CAT Code Restrictions – Customer Access Treatment (CAT) codes allow the business group user to define subgroups which will be allowed different mixes of features. For example, Department A will have call waiting and call forwarding while Department B will have only call forwarding.
- F. Semi-Restricted (Originating and Terminating) – This feature allows individual stations in the group to be restricted from making or receiving DDD calls. Calls over local or private facilities are permitted.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.3 Definitions (Cont'd)

- G. Full Restricted (Originating and Terminating) – This feature restricts a station within the business group such that it can only make and receive calls which are intra-group.
- H. Direct Inward Dialing – This feature allows the business group subscriber to place calls outside of the group without going through an attendant.
- I. Direct Outward Dialing – This feature allows the business group subscriber to place calls outside of the group without going through an attendant.
- J. Automatic Identified Outward Dialing (AIOD) – The AIOD feature allows AMA billing of all calls from the business group. Although the name implies the sending of information, none is required since the business group lines all have direct appearances on the local Telco switch.
- K. Distinctive Alerting/Call Waiting Indication – This feature provides a business group subscriber with a distinctive ringing and call waiting signal to indicate whether calls originated from inside or outside the business group.
- L. Special Announcements – This feature allows the creation of special routing to announcements which are unique to the individual business group.
- M. Single Digit Dialing – This feature permits business-group-station users to reach any of a preselected collection of stations or other group facilities by dialing single-digit codes.
- N. Network Access Registers – This feature allows the Telco to restrict the total number of lines on a given business group that can access the network simultaneously.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.3 Definitions (Cont'd)

O. Call Forwarding

1. Busy Line – This feature allows the user to forward calls in the event that their station is busy.
2. Busy Line (Incoming Only) – This feature allows the user, when their line is busy, to forward only those calls which originated outside of the business group.
3. Don't Answer – This feature allows the user to forward their calls in the event that their station is not answered within a predetermined time.
4. Don't Answer (Incoming Only) – This feature allows the user, when their station is not answered, to forward only those calls which originated outside the business group.
5. Incoming Only – This feature allows a business group subscriber to forward only those calls which originated outside of the business group.
6. Variable (By Subscriber) – Variable call forwarding enables a telephone user to forward incoming calls to another directory number. Calls may be forwarded within the toll-free network or over the toll network. When calls are forwarded over the toll network, the charges for the connection from the forwarding line to the forward-to line are applied to the forwarding line, not the originating line.

Activation of the call forwarding mode from a hunt group may be limited to one member of the hunt group. For this situation, calls are forwarded in the same manner as described.

On an incoming call to a line in the call forwarding mode, one burst of ringing is sent to the line as a reminder that the call forwarding mode is in operation, and the call is then routed to the forward-to line. To release a line from the call forwarding mode, the telephone user dials the call forwarding erase code.

7. Within Group Only – This feature restricts call forwarding to only those destination codes within the business group. Any attempt at forwarding to a number outside of the group will be denied.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.3 Definitions (Cont'd)

- P. Call Hold – This feature allows the subscriber to place a call on hold by dialing a feature code. The call is restricted by dialing a feature code.
- Q. Call Pickup – This feature allows a business group member to answer another member's phone by dialing a pickup code from their station.
- R. Call Transfer (Individual) – This feature allows the subscriber to transfer calls to another station by flashing the hookswitch and dialing the transfer-to number.
- S. Call Waiting (Standard) – This feature enables a telephone user to place a call on hold and answer an incoming call. If a call comes into a line that is busy on an incoming or outgoing call and does not have a previously waiting call, a burst of call waiting tone is placed on the line. The telephone user then flashes the hookswitch to place the original call on hold and answer the incoming call. A second hookswitch flash places the incoming call on hold and returns the telephone user to the original call. Subsequent hookswitch flashes switch the telephone user from one call to the other.
- T. Cancel Call Waiting – This feature allows the subscriber, on a per-call basis, to cancel the Call Waiting Feature. Call Waiting is re-established as soon as the call is terminated.
- U. Call Pickup (Directed) – This feature allows a business group member to answer another member's phone by dialing a pickup code and the station number.
- V. Direct Line
1. Direct Connect Service – This feature allows the Telco to preprogram a 7 or 10 digit number to which line is to route upon off-hook. The ability is provided to allow for a timed interval of dial tone prior to the off-hook route. This timing capability is useful to those Telcos which choose to offer this as a lifeline service whereby the phone off-hook routes to an emergency answering point if no number is dialed.
  2. Manual Line Service – This service-related feature automatically requests operator assistance upon detection of an origination. Since all originations from lines with this service are routed to an operator, no dial tone is returned to the subscriber. This feature does not affect terminations to the line.
- W. Do Not Disturb – This feature allows the subscriber, via feature code dialing, to block terminations to their line. Calls will be routed to a recorded announcement. As an option, an override code can be employed which will allow termination to the line during the restricted state.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.3 Definitions (Cont'd)

X. Multiline Hunting

1. Regular – Regular Hunting applies to a homing type hunt group which always starts at a predetermined number and proceeds in a fixed sequence through the group until an idle terminal is found or all terminals have been found busy.
2. Circular – Circular Hunting is a non-homing type hunt group which starts hunting at the next terminal after the terminal at which the preceding hunt sequence stopped. Each hunt proceeds in a fixed sequence through the group until an idle terminal is found or until the starting point is reached with all terminals busy.
3. Uniform Call Distribution – Uniform Call Distribution is a variation of the non-homing circular hunting type. With this arrangement the hunt sequence starts and proceeds the same as for Circular Hunting. However, when an idle terminal is found the call is completed and an immediate hunt is started for the next idle terminal in the circular sequence. The hunt stops when an idle terminal is found and that terminal is the start hunt terminal for the next request. This arrangement provide a more equal distribution of idle terminals than does Circular Hunting.
4. Preferential – Preferential Hunting allows a separate unique terminal hunt over assigned individual terminals of a Multiline Hunt Group. A directory number is assigned to this list and, when dialed, causes a linear hunt over the preferential terminals, which may be in any order. If all terminals in this list are busy, a Regular or Circular Hunt is performed over the entire hunt group.
5. Call Queuing – This optional feature provides for the queuing of calls to a Multiline Hunt Group when all lines of that group are busy. The calling party will receive audible ring tone while waiting. As terminals of the hunt group become idle, the calls in the queue will be connected on a first in-first out basis. This feature is provided on a hunt group basis.
6. Delay Announcement For Queued Calls – A further option for Call queuing provides for a single non barge-in announcement to be returned to a calling party in the queue. This announcement is returned after a call has been queued for a specific interval to announce further delays.

- Y. Outgoing Call Screening – This feature provides for the blocking of calls to any or all destinations in the network. Calls can be screened on a 3, 6, or 10 digit basis. Code Restriction is a prerequisite for this feature.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.3 Definitions (Cont'd)

- Z. OutWATS – This feature includes screening of area codes to ensure that the call destination is within the band limits of the WATS line being used. Calls to denied bands can be routed to intercept. Each call is recorded in the LAMA equipment and output to the collection device.
- AA. Series Completion – This feature allows calls to a busy directory number to be routed to other specified numbers in the same switching office in a prearranged ordered list. The hunt starts with the called directory number and ends with the last one in the series completion list. Unless the first number in the list is called, only a portion of the group is hunted.
- AB. Speed Calling
1. Abbreviated Dialing (8 Code) – Abbreviated Dialing, or Speed Calling, is made available to any properly classmarked, single-party subscriber to make local or toll calls by dialing fewer digits than normally required. This is made possible by storing frequently called numbers in memory. To enter a number into memory, the telephone user dials a write-in code followed, sequentially, by an address code and the normally dialed destination number. (The user receives confirmation tone indicating storage of the number.) To make an abbreviated dialing call, the telephone user dials the address code associated with the stored number. When no additional digits are received within approximately three seconds, or immediately if the (#) button is keyed from a dual-tone multifrequency (DTMF) telephone, the stored number is read from memory and the call is processed.  
  
Single digit address codes of value 2 through 9 allow for storage of eight abbreviated dial numbers.
  2. Abbreviated Dialing (30 Code) – Two digit address codes of value 20 through 49 allow storage of thirty abbreviated dial numbers. Lines may be equipped with both 8 and 30 code lists allowing a total of 38 codes.
  3. Customer Changeable – This feature, when used in conjunction with the abbreviated dialing features, allows the subscriber to program the speed calling lists from their station. Without this feature, only the Telco has the ability to administer the speed call lists.
  4. Shared List – An abbreviated dial list may be stored in memory and shared by two or more lines in a PBX group. No more than one of those lines is allowed to make changes to the list by dialing the write-in code.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.3 Definitions (Cont'd)

- AC. Stop Hunt/Make Busy Key – These keys are located on the customer premises and connected to the switching via separate wire pairs.

Make Busy Keys may be either Terminal Make Busy (TMB) or Group Make Busy (GMB). An activated TMB key causes a terminal or group of terminals to appear busy while allowing outgoing calls. An activated GMB key causes the entire multiline group to be busy.

An activated Stop-Hunt Key stops the hunt when the associated terminal is reached. A hunt group may have more than one Stop-Hunt Key.

Activation by feature code dialing can be provided if separate facilities are not available.

- AD. Three-Way Calling – This feature enables a telephone user to make an outgoing call while maintaining a previously established connection. When the second connection is established, the telephone user can bridge the two connections into a three-way conference arrangement. Three-Way Calling is controlled by a series of hookswitch flashes. To establish a second connection, the telephone user (calling party) flashes the hookswitch to place the established call on hold, gets dial tone, and dials a third party. If the called line is busy or not answered, the telephone user releases the call attempt by flashing the hookswitch and returning to the original connection. If the call is answered, a hookswitch flash establishes a three-way conference. A hookswitch flash during a three-way conference releases the second connection but leaves the original connection intact.

If either of the parties disconnects during a three-way conference, the connection to the remaining party is maintained. If the conference originator disconnects, both connections are released.

- AE. Toll or Code Restriction and Diversion – This feature prevents stations from completing toll calls based on subscriber requested and subscriber specified destination codes. When other DCO system determine that a call is to be blocked as a result of toll or code restriction, the call is diverted to a reorder tone or error announcement. Restricted calls placed from customer premise switching systems are intercepted by the switching system and routed to the attendant console, a pre-determined station, error announcement, or reorder tone for call treatment, depending on Telco or subscriber preference.

- AF. Voice/Data Protection – This feature allows the user, via feature code dialing, to restrict any intrusion on the line during the duration of the call.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.4 Payment Schedules

## A. General

## 1. Digital Centrex Service is offered as follows:

## a. The contract periods are:

Month-to-Month Payment Plan  
36 Month Term Payment Plan  
60 Month Term Payment Plan  
84 Month Term Payment Plan

## b. Items that may be placed under the Centrex Term Payment Plan:

Main Station Lines  
Extension Station Lines  
Line Feature Options  
Optional Service Features  
System Common Equipment  
Terminating Arrangements

## 2. The monthly rate for Digital Centrex Service is dependent upon the payment period selected by the customer.

## 3. The monthly rate for Digital Centrex Service under the Centrex Term Payment Plan for the periods of 36, 60 or 84 months is not subject to Company initiated rate increases.

## 4. Digital Centrex Service will be offered to subscribers under any of the payment options offered.

## a. A Digital Centrex subscriber may elect a 36, 60 or 84 month payment period for any portion or all of the total system size with the remainder to be under the month to month payment option.

## 1. Auxiliary Attendant Features or Optional Service Features may be added under any of the payment plans provided that they are not added for a payment period of shorter duration than that associated with the Digital Centrex common equipment.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.4 Payment Schedules (Cont'd)

## B. Expiration of Contract Period

1. Digital Centrex customers must upon the expiration of their contract:
  - a. Select a new contract period as offered in the current tariff, or
  - b. Revert to the current tariff rates for the month to month payment option.
2. A Digital Centrex customer may at any time during his selected payment period resubscribe for an equal or longer payment period at the current tariff rates subject to the following conditions:
  - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
  - b. The new payment period begins with the billing date following the date the new payment period is requested.
  - c. No termination charge applies for the former payment period.
  - d. A Service Ordering charge as specified in Section 4 of this tariff will apply.
3. A Digital Centrex customer may at any time during his selected payment period resubscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:
  - a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
  - b. The new payment period begins with the date requested.
  - c. A termination charge applies to the former payment period.
  - d. A Service Ordering charge as specified in Section 4 of this tariff will apply.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.4 Payment Schedules (Cont'd)

## C. Termination Liability

The Termination Liability applicable to Digital Centrex Service is dependent upon the payment period selected by the customer. Termination charges for the optional payment periods are as follows:

## 1. Month-to-Month Payment Plan

## a. Digital Centrex Customers

1. Within 12 months of date of installation – If a customer's Main Station Line count falls below 75% of the total main station lines initially installed, they will be charged 90% of the amount due for the period remaining up to 12 months from the date of installation for each line disconnected thereafter.
2. Beyond 12 months of date of installation – No termination Liability will be applicable.

## 2. Centrex Term Payment Plan Option

## a. Digital Centrex customers that contract a portion of their system under the Centrex Term Payment Plan Option are subject to the following liability charges.

1. Main Station Lines under contract – 90% of the remaining amount due for each main station line disconnected after the customer's total main station line count falls below 90% of the total main station lines initially installed or of the annually adjusted total.
2. All non-contracted items – No Termination Liability will be applicable.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.5 Common Rates and Charges

## A. General

## 1. Station Lines

- a. The rates and charges specified herein for main station lines provide for main station line components. The main station line consists of all facilities, including intercommunication outside plant facilities from the system dial switching equipment to the Network Interface of the main station line.
- b. The rates and charges specified herein for main station and extension station lines are applicable to each main station location and extension station location respectively to which a customer-provided instrument can be connected.
- c. Service Charges as specified in Section 3.2.3 of this tariff apply to all customer-requested moves, changes, removals, rearrangements and maintenance of premises wiring performed by the Company on the customer's premises.
- d. End User charges apply as appropriate.
- e. Rates for the main station lines of Digital Centrex customers will be based on the following criteria:
  1. Distance from the Serving Central Office.
  2. The type of payment plan selected by the customer.
- f. The total main station group size will consist of main station lines and attendant access lines for all locations served by the same Digital Centrex system.
- g. The distance band will be based on airline mileage from the serving central office to the Network Interface Location at the customer's premises.
  1. Where main stations are in a foreign exchange (FX) or a foreign central office (FCO) area, the distance band will be calculated from the FX or the FCO to the Network Interface Location serving those main stations.
  2. Systems with more than one location served by the same Digital Centrex control group will calculate the distance band per location.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.11 Digital Centrex Service (Cont'd)

## 3.11.5 Common Rates and Charges (Cont'd)

- h. In a different central office serving area of a multi-office exchange:

The rate of Digital Centrex Service in an FX or FCO area is the monthly rate for the Digital Centrex Service desired, plus an FX or FCO mileage charge as specified in Section 4.8 of this tariff.

- i. Rates, charges, liabilities and additional regulations, if applicable, may be developed on an individual basis for main station lines exceeding four (4) airline miles from the serving central office.

- j. Exchange Access

Exchange Access is provided by means of Network Access Registers.

- k. Main Station Line Termination as a PBX Trunk

Where a Digital Centrex main station line is terminated as a PBX trunk in customer provided equipment, the appropriate recurring charge specified in Section 3 of this tariff will apply in addition to the appropriate main station line rate (intercom and mileage).

## 3.11.6 Optional Service Features

## A. Access to Customer Provided Services

## 1. General

This feature provides for access only to customer provided features which may require customer provided compatible terminal equipment, (i.e., non-data link console, key systems, electronic telephone sets, SMDR, etc.).

## 2. Rates &amp; Charges

Rates and charges for access to customer provided services will be determined on an individual case basis when it is determined that the features and/or terminal equipment is compatible with the Company's Centrex facilities.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service

## 3.12.1 Provision of Service

## A. General

1. Services consisting of Local Channels, Interoffice Channels, and Optional Features and Functions are classified by series. The various series are sub-divided into different types and are described in terms of circuit characteristics and use.
2. Customers may order local channels which are designed to meet specific communications requirements. The customer is responsible for determining that his terminal equipment is compatible with the service provided by the Company.
3. Where multi-point service is furnished, the local channels are bridged in the wire center.

## B. Rate Categories

Following are the basic rate categories which apply to Private Line service

## 1. Local Channels

- a. A local channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.
- b. When service is provided by non-wire center connected channels, a non-wire center connected channel charge applies in lieu of local channel charges.

## 2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed in mileage bands. A flat rate and a rate per mile applies to each band. For method of determining mileage, see Section 3.12.3.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.1 Provision of Service (Cont'd)

## B. Rate Categories (Cont'd)

## 3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a and b following:

## a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangement or channelizing analog or digital services requiring a lower capacity or bandwidth.

## b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.1 Provision of Service (Cont'd)

## C. Service Configurations

There are two types of service configurations which can be provided. These are described as follows:

## 1. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

## 2. Multipoint Service

- a. Multipoint service connects three or more customer premises through a Company hub.
- b. There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).
- c. Voice Grade (Series 2000) Multipoint Channel services for data use have a limit of 6 two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.
- d. Only certain types of service are available for multipoint applications. These are so designated in the service descriptions set forth in 3.12.2 following.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.1 Provision of Service (Cont'd)

## D. Special Routing of IntraLATA Channels

1. The private line services furnished in this Tariff are provided over such routes as the Company may elect.
2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
  - a. Where two or more private lines must be furnished over different physical routes.
  - b. Where a private line must be furnished on a route which avoids specified geographical locations.
3. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.2 Service Descriptions

## A. Voice Grade Service – Series 2000

Series 2000 voice grade service provides for voice and/or data communications on a two point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.

Basic parameters and specifications for Series 2000 voice grade service are described for the end to end operation as follows:

| <b>Basic Parameters</b>   | <b>For Speech Application</b>   | <b>For Data Applications</b> |
|---------------------------|---|------------------------------|
| Net Loss                  | Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included. |                              |
| DC Resistance             | Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.                                 |                              |
| Frequency Error           | Plus or Minus 5 Hz  | Plus or Minus 5 Hz           |
| Frequency Response        | (Referenced to 1000 Hz Loss)  |                              |
| 300 – 3000 Hz             | -3dB to + 12dB  | -3dB to + 12dB               |
| 500 – 2500 Hz             | -2dB to + 8dB   | -2dB to + 8dB                |
| Envelope Delay Distortion |   |                              |
| 800 – 2600 Hz             | Not Controlled  | Less than 1750 Microseconds  |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.2 Service Descriptions (Cont'd)

## A. Voice Grade Service – Series 2000 (Cont'd)

| Basic Parameters                                     | For Speech Application | For Data Applications   |
|--|------------------------|---|
| C-Notched Noise (with a -13dBm0 1000 Hz Test Signal) | Not Controlled         | Noise level 24dB below signal level   |
| Impulse Noise  | Not Controlled         | 15 Counts in 15 minutes at a threshold of 6dB below a 13dBm0 rms 1000 Hz Signal |
| Phase Jitter   | Not Controlled         | 10 degrees peak to peak   |
| Non-Linear Distortion                                |                        |   |
| 2nd Order Distortion                                 | Not Controlled         | 25dB below signal level   |
| 3rd Order Distortion                                 | Not Controlled         | 30dB below signal level   |

Transmission parameters for voice grade service are described following:

1. Type 2230 – A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0dB to 10dB. Generally furnished for voice transmission – Private Line Telephone, Mobile Radio Telephone, or Supervisory Control Use. Multipoint service may be provided at charges specified in the rate section of this tariff.
2. Type 2231 – A two-wire interface with two or four-wire facilities engineered for a 1004 Hz net loss of 0dB to 4.5dB. This is generally used for PBX (or similar system) main or extension station services. Signaling is required for this service.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.2 Service Descriptions (Cont'd)

## A. Voice Grade Service – Series 2000 (Cont'd)

3. Type 2432 – A two or four-wire interface with effective four-wire facilities engineered for tie line service use between PBXs or customer-provided communications systems. Signaling is required for this service.
4. Type 2434 – A two or four-wire interface for connection to the serving wire center where loop facilities are not required. This channel is suitable for tie line service (with E&M signaling) between Centrex Type Services Systems and may be connected with Type 2432 local channels.
5. Type 2435 – A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0dB to 16dB. Generally furnished for voice transmission. Multipoint service may be provided at charges specified in the rate section of this tariff.
6. Type 2260 – A two-wire<sup>1</sup> interface with effective two-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of low speed (1200 baud or less) half duplex data services.
7. Type 2261 – A two-wire interface with effective two-wire facilities engineered for use in Select-A-Station Service or Telemetry/Alarm Bridging Service (TABS).
8. Type 2462 – A four-wire interface with effective four-wire facilities engineered for use in Select-A-Station Service, or Telemetry/Alarm Bridging Service (TABS).
9. Type 2463 – A four-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in the rate section of this tariff.
10. Type 2464 – A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in the rate section of this tariff.

Note 1: Transmission data characteristics can only be met and guaranteed for the two-wire interface when the airline distance from the serving wire center to the customer's premises is one mile or less and the interoffice channel is not greater than 4 airline miles between serving wire centers.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.2 Service Descriptions (Cont'd)

## A. Voice Grade Service – Series 2000 (Cont'd)

## Signaling Arrangements

## 11. Off Premises Stations

- a. For use with PBX (or similar system) off-premises channels for terminal equipment. Signaling arrangements are furnished for grandfathered and registered PBX (or similar) systems in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

Type A – Furnished for use with Class A PBX (or similar) system station ports capable of operation over loops with resistance in the range of 0-199 ohms.

Type B – Furnished for use with Class B PBX (or similar) system station ports capable of operations over loops with resistance in the range of 200-899 ohms.

Type C – Furnished for use with Class C PBX (or similar) system station ports capable of operation over loops with resistance in the range of 900 ohms or more.

- b. For connections to registered or grandfathered PBX (or similar) system equipment, the customer must specify the equipment capability for use with Type A, B, or C Signaling Arrangements.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.2 Service Descriptions (Cont'd)

## A. Voice Grade Service – Series 2000 (Cont'd)

## Signaling Arrangements (Cont'd)

## 12. Tie Lines

- a. E&M signaling is provided for use with tie line channels with E&M signaling interfaces. Signaling Arrangements are furnished for grandfathered and registered PBXs in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.
  - An E&M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer's premises with a registered PBX.
  - An E&M Signaling Arrangement is required for each tie line termination at a customer's premises with grandfathered PBXs when the tie line is arranged with an E&M signaling interface.
  - An E&M Signaling Arrangement is required with Types 2432 and 2434 channels for additions to or for new installations of grandfathered PBX equipment when not arranged with an E&M signaling interface.
  - An E&M Signaling Arrangement is required for each Type 2432 or 2434 channel termination at a customer's premises with a customer-provided communications system not subject to Part 68 of the FCC Rules and Regulations when arranged with an E&M Signaling interface.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.3 Rate Regulations

## A. Types of Rates and Charges

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

## 1. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

Commercial Quality Video (CQV) service is available under month-to-month or Channel Services Payment Plans (CSPP) of either twenty-four to forty-eight months or forty-nine to seventy-two months.

All rate elements of each CQV service must be purchased under the same payment plan with the same service period and are coterminous upon disconnect of the CQV service.

Rates applicable to a month-to-month payment option are subject to Company initiated changes.

When a CQV customer's service extends beyond a seventy-two month service period, the sixty Month Term Payment Plan rates will apply.

A Termination Liability Charge is applicable if all or any part of a CQV service is disconnected, at customer request, prior to the expiration of any CSPP. This charge is calculated by multiplying the number of months remaining in the selected service period times sixty percent of the monthly rates provided under the CSPP.

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Issued: April 8, 2002Effective: 

---

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.3 Rate Regulations (Cont'd)

## A. Types of Rates and Charges (Cont'd)

## 2. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service rearrangements.

## a. Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate. For Commercial Quality Video service, nonrecurring charges are per each rate element.

The nonrecurring charges for the Installation of Services are set forth in the rate section of this tariff following as Nonrecurring Charges for the Local Channel and Interoffice Channel rate elements.

b. Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.3 Rate Regulations (Cont'd)

## A. Types of Rates and Charges (Cont'd)

## c. Service Rearrangements

1. Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the Physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth in Section 3.2.3.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name).
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

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Issued: April 8, 2002Effective: 

---

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

---

LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.3 Rate Regulations (Cont'd)

## A. Types of Rates and Charges (Cont'd)

## c. Service Rearrangements (Cont'd)

## 2. All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.
- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.
- For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.3 Rate Regulations (Cont'd)

## B. Moves

A move involves a change in the physical location of one of the following:

- The point of interface at the customer premises.
- The customer's premises.

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

## 1. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

## 2. To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

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Issued: April 8, 2002Effective: 

---

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.3 Rate Regulations (Cont'd)

## C. Mileage Measurements

When station locations of a private line service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers. Mileage is determined in accordance with the following:

1. Obtain the "V" and "H" coordinates for each wire center, as listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.
2. Obtain the difference between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.)
3. Square each difference obtained in 2. preceding.
4. Add the squares of the "V" difference and the "H" difference obtained in 3. preceding.
5. Divide the sum of the squares obtained in 4. preceding by 10.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.3 Rate Regulations (Cont'd)

## C. Mileage Measurements (Cont'd)

6. Obtain the square root of the result obtained in 5. preceding. This is the rate distance in miles. (Fractional miles being considered as full miles.)

EXAMPLE: The rate distance is required between City One and City Two.

|                   | <b>V</b>    | <b>H</b>    |
|-------------------|-------------|-------------|
| City One          | 7260        | 2083        |
| <u>City Two</u>   | <u>7364</u> | <u>1865</u> |
| <b>Difference</b> | <b>104</b>  | <b>218</b>  |

Squared— $10,816 + 47,524 = 58,340$

58,340 Divided by 10 = 5834

Square Root of 5834 = 76.38 = 77 Airline miles

When a private line is furnished over facilities which the Company elects to provide on a direct basis and is not routed through a central office, one two-point channel charge from the rate section of this tariff will apply. The arrangement is limited to channels not more than one airline mile in length.

For the purpose of applying multipoint charges, the bridging or hubbing locations are determined by that combination of airline distances connecting the serving wire center which will produce the lowest interoffice mileage charges. Bridging charges apply when three or more channels connect at the same location.

For Series 1000, 2000 and 6000 channels the customer may specify the sequence in which the service points are to be connected in which case the rate mileage is the shortest airline mileage determined in accordance with paragraph c. preceding which will connect the wire centers of the service points in the specified sequence.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service

## A. General

1. This service is provided for the transmission of digital signals only and is furnished only via digital transmission facilities.
2. Digital service provides for the simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6, 19.2, 56, and 64 Kbps between customer locations where appropriate digital facilities for this service are available as determined by the Company.
3. Multipoint Service, Secondary Channel and/or the Data Over Voice Channel capability may not be available in all Digital service locations.
4. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the channel facility provided by the Company.
5. Unless specified following, the regulations for Digital service specified herein apply.
6. The rates specified for Digital service are in the rate section of this tariff. The Company will provide a digital facility over existing interoffice carrier equipment and/or transmission facilities compatible with Digital service. If new equipment and facilities or changes to existing facilities are required to provide for Digital service, a special construction charge based on the cost incurred to make the changes may apply in addition to these rates.
7. Digital service is available on a month-to-month basis or under contract plans.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service (Cont'd)

## B. Regulations (Cont'd)

## 1. Description of Service

- a. Service is furnished for the simultaneous two-way transmission of digital signals at synchronous rates of 2.4, 4.8, 9.6, 19.2, 56, and 64 Kbps between two or more points located within a LATA. These channels may also be furnished on a link (partial channel) basis.<sup>1</sup>
- b. Service is furnished for full duplex operation only.
- c. A minimum initial service period of 3 months is required.
- d. The design, maintenance and operation of Digital service contemplates communications originating or terminating at stations of the customer. While connections to communications systems provided by others may be made on a permissive basis, the Company does not represent this service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.
- e. A Channel Service Unit provided by the customer is required at a customer's premises to perform such functions as:
  - proper termination of the service
  - amplification
  - signal shaping
  - remote loop-back

Note 1: This also applies when the Data Over Voice Channel option is used.

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Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service (Cont'd)

## B. Regulations (Cont'd)

## 2. Method of Applying Rates

- a. A Digital Local Channel is furnished between a Serving Wire Center and the demarcation point on a customer's premises.
- b. Node Terminations are applied to each termination within the Node Central Office. A change is applicable for each Local Channel and/or Digital Interoffice Channel connected within a Node Central Office.
- c. A Digital Interoffice Channel will be required when a Digital Local Channel originates from a Serving Wire Center that is not a Node Central Office. The rate is based on airline mileage, or fraction thereof, between the Serving Wire Center and the Node Central Office.
- d. A Digital Interoffice Channel will be required between Nodes when a customer has a requirement to connect premises located in separate Nodal Service Areas. The rate is based on airline mileage, or fraction thereof, between Node Central Offices.<sup>1</sup>
- e. Airline distance between Company central offices shall be developed using methodology and Vertical (V) and Horizontal (H) coordinates contained in the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4. Fractional miles are to be rounded up to the next full mile.

Note 1: When customer premises terminations are located in wire centers assigned to different primary nodes, digital interoffice channel mileage will be calculated from each serving wire center to its assigned primary node, and digital internodal channel mileage will be calculated for the distance between the two primary nodes in the routing sequence.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service (Cont'd)

## B. Regulations (Cont'd)

## 2. Method of Applying Rates (Cont'd)

- f. A Data Over Voice Channel at 9.6 Kbps is available as an optional feature. The customer must also subscribe to a compatible two-wire local exchange line (e.g., business exchange line). This two-wire exchange line and its associated rates and charges are in addition to the Data Over Voice Channel rates and charges. Node Termination charges apply per Data Over Voice Channel. Interoffice Channel mileage charges apply between the customer's serving wire center and the Node Central Office if the customer's serving wire center is not a Node Office.
- g. A Data Over Voice Channel may be used in a two-station arrangement and a multipoint arrangement.

## 3. Connections

- a. Customer-Provided Terminal equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to Digital service when such a connection is made in accordance with the provision specified in 2. and 3. following.
- b. The responsibility of the Company shall be limited to the furnishing and maintenance of service to a network interface on the customer's premises where provision is made for the connection of local service. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with the Digital service such equipment or facilities are operating properly.
- c. The customer responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service (Cont'd)

## B. Regulations (Cont'd)

## 3. Connections (Cont'd)

- d. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-provided Communications Systems.

## 1. The following provisions apply:

- (a) Customer-Provided Terminal Equipment and Customer-Provided Communications Systems may be connected at the premises of the customer to Digital service.
- (b) The customer, by use of its own derivation equipment, may create digital bit streams from Digital service. Such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU.

## 2. Connections to Other Services Furnished by the Company to the Same Customer

Digital service as furnished by the Company may be connected to another service or to other services furnished by the Company as specified following:

- (a) At the premises of the customer to Series 2000 analog data channels furnished under the rates and regulations of this Company's Tariff.

## 3. Connections to Other Services furnished by the Company to different customers

Digital service as furnished by the Company to a customer may be connected at the premises of the customer to other services furnished by the Company to different customers as specified in 3.12.4.3 preceding.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service (Cont'd)

## B. Regulations (Cont'd)

## 3. Connections (Cont'd)

## 4. Connection of Channel Service Units

A Channel Service Unit (CSU) must be provided by the customer to connect a company-provided digital facility.

5. Customer provided terminal equipment for the data over voice channel must be compatible with the Company provided terminating equipment at the central office. Network interface specifications are contained in BellSouth Technical Reference Publication 73548. This publication is available from the Information Exchange Manager, BellSouth Telecommunications, Inc., Documentation Operations, North W5A1, 35345 Colonnade Parkway, Birmingham, Alabama 35243.

- (a) The Company shall not be responsible for installation operation or maintenance of any terminal equipment or communications systems provided by a customer. Digital service is not represented as adapted to the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for Digital service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in such transmission or
- the reception of signals by such equipment or systems, or
- damage to terminal equipment or communication systems provided by a customer due to testing.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service (Cont'd)

## B. Regulations (Cont'd)

## 3. Connections (Cont'd)

- (b) The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of Digital service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
- (c) The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.
- (d) The Company has set a design objective of 99.5 percent error free seconds at all speeds with Digital service. The objective does not apply when the data over voice channel option is used in a circuit design.
- (e) The data over voice channel is provided subject to the availability of appropriate network facilities and equipment and subject to the transmission limitation of facilities and equipment used by the Company.

**Payment Arrangements and Credit Allowance**

The minimum period for which service is furnished and for which charges are applicable is 3 months.

Suspension of service is not allowed.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.4 Digital Service (Cont'd)

## B. Regulations (Cont'd)

## 3. Connections (Cont'd)

- e. When service is interrupted due to causes other than the negligence of the customer, or the failure of facilities furnished by the customer, a credit allowance will be made upon request for the portion of the service which is affected. For the purpose of determining the amount of allowance every month is considered to have 30 days and only those stations on the interrupted portions of a service shall be considered in the determining the number of stations affected. All such credit allowances shall begin from the time of notice by the customer to the Company that an unsatisfactory performance level has occurred, provided that the customer promptly releases the service as requested by the Company to perform testing and maintenance.

1. Interruptions of less than three hours – no credit is applied.<sup>1</sup>
2. Interruptions of three hours or over are credited to the customer at the proportionate monthly charge in half-hour multiples for each half-hour or major fraction thereof of interruption.
3. Interruption for a period of twenty-four hours or more, credit is allowed or the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

Note 1: Two or more interruptions of 30 minutes or more, during any period up to, but not including 3 hours, shall be considered as one interruption.

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Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service

## A. General

1. T-1 Service is furnished for Private Line IntraLATA Communications by the Company.
2. T-1 Service is a service for the transmission of digital signals only and uses only digital transmission facilities.
3. T-1 Service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.
4. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
5. The rates specified for T-1 Service the Rate Schedule at the end of this tariff, contemplate the provision of a digital quality facility utilizing existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for T-1 Service.
6. T-1 Service is available on a month-to-month basis only.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## B. Description of Service

1. T-1 Service is furnished for the simultaneous two-way transmission of serial, Bipolar, Return-to-Zero (BPRZ) isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two points located within a LATA.
2. Multi-point service is not available.
3. Connection of DS1/1.544 Mbps communications systems provided by others may be made on a permissive basis as provided for in Section 3.12.5. The Company does not represent its T-1 Service as adapted for such connections and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.
4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as:
  - a. Proper termination of the service
  - b. Amplification
  - c. Signal shaping
  - d. Remote loop-back
5. The design, maintenance and operation of T-1 Service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center, (SWC) and/or through remote SWCs; (2) a customer premises to the Serving Wire Center and/or to remote SWCs partial channel (link); or (3) a central office to central office (interoffice) partial channel (link).
6. T-1 Service may also be furnished on a link (partial channel) basis when connected to Centrex Service, T-1 Channel Service, and/or another T-1 Service.
7. All appropriate rates specified in other Tariff sections are in addition to the monthly rate per package or single channel for T-1 Service specified in Section 4.9.3.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## C. Channelized T-1 Service

## 1. General

- a. Channelized T-1 Service is an intraLATA digital service, which provides channelization capability for the customer in the Company's central office. Channelized T-1 Service is provided in packages based on multiple voice grade channel equivalents (DS0) where 24 voice grade channels are equal to a DS1. This service provides local channels and/or interoffice channels for network exchange access.
- b. Channelization is provided by D type channel banks, which are offered in various basic system capacities and feature activation types. Individual channel services are made available by selecting the specific feature activation equipment desired in a basic system. The customer may channelize all or part of a T-1 Service to activate voice and data facilities for interconnection with the exchange network, voice grade and data facilities for private line channels, as well as other T-1 Services.
- c. This service is available within the LATA where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction charges for Channelized T-1 Service may apply.
- d. Individual channels within a Channelized T-1 Service package may be connected with service offered in other sections of this Tariff and General Subscriber Service Tariff as appropriate. The regulations, rates and charges in this Tariff are applicable for the Channelized T-1 Service component of the customer's end-to-end service. Single channel service components (non- Channelized T-1 Service links) are subject to the regulations, rates and charges in their respective tariff sections.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## C. Channelized T-1 Service (Cont'd)

## 1. General (Cont'd)

e. The customer may activate any number or combination of channels within a Channelized T-1 Service package within the limitations set forth in Section 3.12.5.C.g following. Channels may be activated coincident with initial service or at any time subsequent to basic system installation. Once activated, a channel is subject to a minimum service period of one month. Features (channels) activated will have a minimum service period of one month.

f. The total number of voice grade equivalent channels activated by the customer may not exceed the capacity of the basic system. Additionally, there are some necessary restrictions in total system capacities where certain types of channel services are channelized.

Digital Service channels may require two voice grade equivalent channels per channel provided by the Company. This would reduce a system's stated capacity substantially. The Company will notify the customer when a system's capacity is affected.

g. Central Office channelization generally provides analog to digital conversion to permit individual exchange services and private line channel services to be transported over digital high capacity facilities. In addition, this equipment permits connection to required testing facilities at designated hub or node locations for some digital offerings. This channelization is also intended for use at Company locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be cross-connected.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## C. Channelized T-1 Service (Cont'd)

## 1. General (Cont'd)

- h. Channelization on a customer's premises is provided by the customer. Customer premises channelization equipment, and any other associated network termination equipment, is available through various vendors, including Company, on a detariffed basis. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company.

## 1. Responsibilities of the Company:

- (a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
- (b) The Company will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.
- (c) The Company will limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.
- (d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
- (e) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover if required.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## C. Channelized T-1 Service (Cont'd)

## 1. General (Cont'd)

## 2. Responsibilities of the Customer:

- (a) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
- (b) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the central office.

## 3. Trouble resolutions:

The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assume responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in Trouble Determination Charges to the customer.

- i. Channelized DS1 Service is available only with D4 channel bank equipment or compatible, equivalent equipment.
- j. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer on an individual case basis.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## D. Definitions Applicable to T-1 Service

## 1. Channel Service Unit

The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer or user's premises.

## 2. DS1

This denotes a Channel Service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with the Company equipment.

## 3. Digital Local Channel

The term "Digital Local Channel" denotes a path for T-1 Service furnished from the demarcation point on a customer's premises to their Serving Wire Center.

## 4. Interoffice Channel

The term "Interoffice Channel" denotes a path (or paths) for digital transmission between the Company Serving Wire Centers within a LATA. An interoffice channel may be furnished in such manner as the Company may elect.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## E. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first one-half mile and each additional one-half mile for the airline distance measured between the customer's premises and their Serving Wire Center.
2. Standard T-1 Service is provisioned with two cable pairs to include repeaters depending upon the length of the circuit.  
  
A Frame Charge is assessed for T-1 Service passing through the frame.
3. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
4. T-1 Service is available on a month-to-month or optional term basis.
5. Monthly and term rates for each Channelized T-1 Service according to the system capacity of voice grade equivalent channels in each package. These rates apply regardless of the number of voice grade circuit equivalents within each package that are actually activated by the customer at a point in time. In addition, rates and charges for associated T-1 Service are applicable.
6. Exchange Network Access is provided for channels within each Channelized T-1 Service package at the rates and charges specified in the Rate Schedule at the end of this tariff and apply for each channel within a package that is activated for Exchange Network Access.
7. Rates and charges specified in other tariff sections for services such as Touch-Tone, Custom Calling Service, etc., are in addition to the monthly or term rate for Channelized T-1 Services. Also, the rates and charges for other services that may be interconnected or extended beyond the basic Channelized T-1 Service, such as off-premises stations, tie lines, private lines, etc., are in addition to the rates specified in this Tariff for those portions of channel services necessary to provide end-to-end service.
8. All usual and applicable Service Connection Charges and Nonrecurring Charges as specified in other tariffs apply to the activation, move or change of channel equivalents within Channelized T-1 channel service packages as well as for installation of the basic system. Suspension of service is not permitted with Channelized T-1 Service.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## F. Connections

1. Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to T-1 Service when such connection is made in accordance with the provisions specified in Sections 3.12.5, 2. 3. And 4. following.
2. Responsibility of the Company
  - a. The responsibility of the Company shall be limited to the furnishing and maintenance of T-1 Service to a network interface on the customer's premises where provision is made for the connection of local service.
  - b. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. T-1 Service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to the Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for T-1 Service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:
    1. The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission;
    2. The reception of signals by such equipment or systems, or
    3. Damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
  - c. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of T-1 Service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
  - d. The Company undertakes to maintain and repair the facilities, which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## F. Connections (Cont'd)

## 3. Responsibility of the Customer

- a. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected to T-1 Service such equipment or facilities are operating properly.
- b. The operating characteristics of the customer premises equipment or facilities shall be such as to not interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of the Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice that the equipment provided by a customer is causing or is likely to cause such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- c. The customer's responsibility shall include joint testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## F. Connections (Cont'd)

## 4. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems

## a. The following provisions will apply:

1. Customer-Provided Terminal Equipment and/or Customer-Provided Communications Systems may be connected at the premises of the customer to T-1 Service.
2. The customer, by use of its own derivation equipment, may create digital bit streams from a T-1 Service and such equipment may be connected through a customer-provided CSU/TE.
3. The undertaking of the Company is to furnish T-1 Service as ordered and specified by the customer as described in this Section.

## b. Connections to Other Services Furnished by the Company to the Same Customer

T-1 Service furnished by the Company may be connected by the customer to another service or to other services furnished by the Company as specified in this Section. Connected services are subject to all rules and regulations governing the provisioning of those services.

## c. Connections to Other Services Furnished by the Company to Different Customers

The customer may connect at the premises of the customer to another T-1 Service or other services furnished by the Company to different customers as specified in this Section. Connected services are subject to all rules and regulations governing provisioning of those services.

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## F. Connections (Cont'd)

## 4. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems (Cont'd)

## d. Connection of Channel Service Units

A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) must be provided by the customer to connect the Company-provided digital facility. In accordance with Part 68 of the FCC Rules and Regulations, new grand fathered CSU/TEs may be connected, moved, and reconnected until June 30, 1987. After this date, only registered and previously connected grand fathered CSU/TEs may be connected to the Company-provided digital facilities.

Registered technical requirements for CSU/TEs are outlined in Part 68 of the FCC Rules and Regulations.

## e. Clear Channel Capability

1. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.544 Mbps signal with unconstrained information bits, to meet pulse density requirements. This will allow a customer to transport an all zero octet over a T-1 Service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## F. Connections (Cont'd)

## 4. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems (Cont'd)

2. CCC is provided on T-1 Service channels between two customer designated premises, from a customer premises to their Serving Wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a Central Office to a Central Office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the T-1 Service is ordered, or it may be ordered as an additional feature of an existing T-1 Service.
3. When providing CCC via a DS3 / 44.736 Mbps High Capacity channel, the DS3 channel must be designated in the Company records as having Clear Channel Capability prior to the provisioning of a DS1/1.544 Mbps High Capacity channel with CCC. Customers must agree to out-of-service periods required to add this feature to an existing T-1 Service to be optioned for B8ZS.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## G. Payment Arrangements and Credit Allowance

1. The minimum period for which T-1 Service is furnished and for which charges are applicable is one month.
2. Suspension of service is not allowed.
3. When service is interrupted due to causes other than the negligence of the customer, or the failure of facilities furnished by the customer, a credit allowance will be made upon request for the portion of the service, which is affected. For the purpose of determining the amount of allowance, every month is considered to have 30 days. Only the interrupted portions of the service shall be considered in determining credits. All such credit allowances shall begin from the time of notice by the customer to the Company that an unsatisfactory performance level has occurred, provided that the customer promptly releases the service as requested by the Company to perform testing and maintenance.
  - a. Interruptions of less than 24 hours - no credits are applied.
  - b. With interruption for a period of 24 hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each 24 hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

## H. Types of Charges

## 1. Move Charge

A Move Charge, per T-1 Service, applies for each Digital Local Channel moved to a new location in the same building. This Move Charge is equal to the sum of the Digital Local Channel Nonrecurring Charge, Service Change Charge - Inside Moves, and Premises Visit Charge.

A Move Charge, per T-1 Service, applies for each T-1 Service moved to a new location in the Company territory. This Move Charge is equal to the sum of all Nonrecurring Charges applicable to a new T-1 Service installation at the new location.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.12 Private Line Service (Cont'd)

## 3.12.5 T-1 Service (Cont'd)

## H. Types of Charges (Cont'd)

## 2. Service Establishment (Connection) Charges

- a. Service Establishment Charges are applicable, for each T-1 Service ordered for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination.
- b. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's inside move, transfer of service responsibility request or for processing the necessary data on an existing T-1 Service. A Service Change Charge is applicable for each T-1 Service associated with the customer request (in lieu of a Service Establishment Charge).
- c. Premises Visit Charges are applicable, per Digital Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel of the same type is terminated or moved at the same premises at the same time.
- d. Connection Charges are applicable for the connection and testing of Digital Local Channels and/or Interoffice Channels. The charges applied are those Nonrecurring Charges contained in Section 3.12.5.F.1 and 2, preceding.

## 3.12.6 Metro Ethernet Service

Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5, Ethernet Transport Service rates, terms and conditions at Section 16.3. Additional NECA Tariff F.C.C. No. 5 Section 5 Access Ordering and Section 7 Special Access subsections shall also apply to the extent they are necessary to the provision of Ethernet Transport Service under Section 16.3.

(N)

(N)

Issued: May 5, 2009Effective: May 6, 2009

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcnet.com

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.13 811 Dialing Service

(N)

## 3.13.1 General

- A. 811 Dialing Service ("811") is a three digit local dialing arrangement, available in specified areas, with PRTCommunications, LLC for delivery of general information via voice grade facilities, the Utility Protection Center, Call-Before-You-Dig program. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for access to one call centers. In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 811 is available in PRTCommunications, LLC Local Calling Area only. To provide access to an 811 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.
- C. The Local Calling Area of the 811 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3 of this Tariff, as facilities permit.
- D. This service is furnished subject to the availability of the 811 number.
- E. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.
- F. Limitations and use of service as stated in Section 2 of this Tariff apply.
- G. Directory Listings may be provided for 811 at rates and regulations as specified in Section 3.2.6 of this Tariff.
- H. Access to 811 is not available to the following classes of service:
- Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Wireless

Operator assisted calls to the 811 subscriber will not be completed.

(N)

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Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO &amp; CFO

PRTCommunications, LLC

201 Anderson Drive

Laurens, SC 29360

Tel. No. 864-682-5111

E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.13 811 Dialing Service (Cont'd)

(N)

## 3.13.1 General (Cont'd)

- I. The 811 subscriber is restricted from selling or transferring the 811 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.
- J. An "affiliate" of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.
- K. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 3.2.5 preceding.
- L. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

## 3.13.2 Service Requirements and Conditions

- A. All requests for 811 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 811 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.
- B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

(N)

Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO & CFO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.13 811 Dialing Service (Cont'd)

(N)

## 3.13.2 Service Requirements and Conditions (Cont'd)

- C. The 811 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 05-59 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is effected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Section 3.2, of this Tariff will apply.
- E. The 811 Dialing Service is provided where facilities permit.
- F. 811 will be provided under the following conditions.
1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 811.
  2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 811 Dialing Service.
  3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(N)

Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO & CFO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.13 811 Dialing Service (Cont'd)

## 3.13.2 Service Requirements and Conditions (Cont'd)

4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
5. Suspension of 811 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.
6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.
7. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

(N)

(N)

Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO & CFO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.13 811 Dialing Service (Cont'd)

## 3.13.2 Service Requirements and Conditions (Cont'd)

- G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.
1. The 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.
  2. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
  3. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
  4. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(N)

(N)

Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO & CFO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

## 3.13 811 Dialing Service (Cont'd)

## 3.13.3 Rates and Charges

## A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer. (C)
2. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
3. Applicable service order charges as specified in Section 3.2.4 of this Tariff will apply, in addition to the following rates.
4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area. (C)
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

## B. Rates and Charges for this service are provided in Section 4 herein.

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Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO & CFO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.14 211 DIALING SERVICE**

(N)

**3.14.1 General**

- A. The 211 dialing code (hereinafter referred to as “211”) is a three-digit dialing arrangement designed specifically for the delivery of general information via voice grade facilities, for community information and referral services. Pursuant to order 00-256, issued by the Federal Communications Commission (the FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any order and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. The 211 dialing code is available from the company in the company’s exchange area only. To provide access to a 211 dialing code to end users in another telephone company territory or to another telephone provider end users within the local calling area, the 211 subscriber must make appropriate arrangements with the telephone provider or other provider serving the territory. The 211 subscriber should work separately with competing local providers to determine that its end users will be able to reach community information and referral services provided by dialing 211.
- C. This service is subject to the availability of the 211 dialing code and the technical capability of the serving central office.
- D. The 211 dialing code can be delivered via regular exchange access lines.
- E. Limitations and use of service are stated in section 2 of this tariff.
- F. The local calling area of the 211 subscriber will be the Local Calling Area as defined by the company at the time the 211 code is ordered, as facilities permit. If the calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 service first in time will be entitled to retain the 211 number in the merged calling areas.
- G. Directory listings may be provided for 211 at rates and regulations as specified in Section 6 this tariff.
- H. The 211 subscriber is restricted from selling or transferring the 211 dialing code to an unaffiliated entity, either directly or indirectly.

(N)

Issued: July 19, 2007Effective: August 18, 2007

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcom.com

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.14 211 DIALING SERVICE (Cont'd)**

(N)

**3.14.1 General (Cont'd)**

- I. A "211 subscriber" is defined as any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of any entity, whether through the ownership of voting securities, by contract, or otherwise.
- J. Operator assisted calls to the 211 code will not be completed.
- K. Access to the 211 dialing code is not available to the following classes of service:
  - 1+
  - 0+,0- (credit card, third-party billing, collect calls)
  - 101XXXX
  - Inmate service
  - Cellular
  - Hotel/motel/hospital service (toll call only)

**3.14.2 Conditions for Utilization**

- A. Requests for utilization of the 211 dialing code must be submitted in writing to the South Carolina Budget Control Board, consistent with applicable state law for the assignment of the 211 code.
- B. Within 30 days of the number assignment, the 211 subscriber must initiate the request for service. The company will provision the subscriber's order within a reasonable time, dependent upon the given complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the company.
- C. If, during or at the end of the provisioning period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

(N)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.14 211 DIALING SERVICE (Cont'd)

(N)

## 3.14.2 Conditions for Utilization (Cont'd)

- D. The 211 subscriber, prior to provisioning of the service, shall sign a acknowledgement of possible recall of the 211 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the company or regulating entity. The 211 subscriber shall abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 211 dialing code. If a recall is effected, the company will work with the 211 subscriber affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any access arrangement within the 6-month notice period. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- E. Only one 7 or 10-digit toll-free number or one 10-digit local toll-free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same one 7 or 10-digit local number or one 10-digit local toll-free number. Appropriate rates from Sections 3 and 4, and other applicable sections of this tariff will apply to this method of provisioning this service.
- F. The 211 dialing code is provided where facilities permit its utilization.
- G. The 211 subscriber shall work separately with any cellular or other wireless providers to determine whether their end user customers will be able to reach community information and referral services provided by dialing 211.
- H. The 211 subscriber shall work separately with any competitive service provider or other providers of telecommunications services to determine whether their end user customers will be able to reach telephone relay services by dialing 211.

(N)

Issued: July 19, 2007Effective: August 18, 2007

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcom.com

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.14 211 DIALING SERVICE (Cont'd)

(N)

## 3.14.2 Conditions for Utilization (Cont'd)

- I. The 211 dialing code will be provided under the following conditions:
  1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 dialing code.
  2. The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the company, to adequately handle calls to 211 without impairing the company's general telephone service or telephone plant.
  3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 211 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.
  4. The 211 subscriber is responsible for, and shall indemnify, protect, defend, and save harmless the company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees, incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable or slander. Unless otherwise provided for in this tariff, the company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber or immediately upon oral notice to the 211 subscriber if any part of the system threatens or diminishes the full utilization of the telecommunication provider's network.

(N)

Issued: July 19, 2007Effective: August 18, 2007

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcom.com

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.14 211 DIALING SERVICE (Cont'd)

(N)

## 3.14.2 Conditions for Utilization (Cont'd)

Disconnection may be suspended at the discretion of the company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs or if the service affecting condition is resolved before disconnection occurs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the company.

5. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the company, the 211 subscriber shall assist the company in responding to complaints made to the company concerning the 211 dialing code.
6. A written notice will be sent to any 211 subscriber following oral notification when the 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the company. If after notification, the 211 subscriber makes no modification in the method of operation or in the service arrangements that are deemed service affecting by the company, or if the 211 subscriber is unwilling to accept the modifications, or if the 211 subscriber continues to cause service impairment, the company reserves the right, at any time, without further notice, to institute protective measures, up to and including the termination of the service. In any emergency situation as defined by the company, the company reserves the right, at any time, without notice, to institute protective measures up to and including the termination of the 211 service.
7. Suspension of the 211 dialing service as covered in section 2 of this tariff is not applicable for this service.

(N)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.14 211 DIALING SERVICE (Cont'd)

(N)

## 3.14.2 Conditions for Utilization (Cont'd)

- J. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:
1. The 211 subscriber will provide announcements. The company will provide only for the delivery of the call.
  2. The provision of access to the 211 network by the company for the transmission of the announcement is subject to the availability of such facilities and the requirements of the local exchange network.
  3. The 211 subscriber assumes all financial responsibility for all costs involved in providing the announcements including, but not limited to, the recorder/announcement equipment located on the 211 subscriber's premises.
  4. The 211 subscriber assumes, according to other specific rates and charges, all financial responsibility for all facilities required, to connect the recorder/announcement equipment located on the 211 subscriber's premises.
- K. The company may take all legal and practical steps to disassociate itself from the 211 subscriber providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the company's discretion generates unacceptable levels of complaints by end users.
- L. In no event shall the company be liable for either any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this tariff. The company shall not be responsible for calls that can not be completed as a result of repair or maintenance difficulties and equipment or on equipment owned or leased by the 211 subscriber.

(N)

Issued: July 19, 2007Effective: August 18, 2007

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcom.com



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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.14 211 DIALING SERVICE (Cont'd)

(N)

## 3.14.3 Third Party Involvement

- A. In those instances where a competitive service provider or other type of provider provides the 211 dialing code to its end user within the local calling area of the company, terms and conditions for the utilization of the 211 dialing code will be provided for in the appropriate interconnection agreement between the company and alternative provider.
- B. For purposes of providing an alternative end user access to the 211 subscriber within the local calling area, appropriate arrangements must be made by the alternative provider with the 211 subscriber serving the local calling area of the company.
- C. An alternative provider may negotiate for the provision of the appropriate directory listing as defined in the appropriate interconnection agreement between the company and the alternative provider.

## 3.14.4 Rates and Charges

## A. Application of Rates

- 1. A service establishment charge shall apply per basic local calling area.
- 2. Normal tariffed charges for the local access service arrangements for 211 service for transporting and terminating messages at the 211 subscriber's designated premises.
- 3. Applicable service implementation charges as specified in section 4 of this tariff will apply, in addition to the above rates.
- 4. A central office activation charge will apply per central office translated to the lead number.
- 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 dialing service, per central office switch within the basic calling area.

(N)

Issued: July 19, 2007Effective: August 18, 2007

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcom.com

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**

3.14 211 DIALING SERVICE (Cont'd)

(N)

3.14.4 Rates and Charges

B. Rates and Charges for this service are provided in Section 4 herein.

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(N)

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Issued: July 19, 2007

Effective: August 18, 2007

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111

E-mail: BillG@prtcom.com

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE****3.15 511 DIALING SERVICE**

(N)

**3.15.1 General**

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement, available in specified areas, with PRTCommunications, LLC for delivery of general information via voice grade facilities, the South Carolina Department of Transportation Travel Information Services program. Pursuant to Order FCC 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to federal, state and local transportation agencies. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available in PRTCommunications, LLC Local Calling Area only. To provide access to a 511 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.
- C. The Local Calling Area of the 511 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3.2 of this Tariff, as facilities permit.
- D. This service is furnished subject to the availability of the 511 number.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.
- F. Limitations and use of service as stated in Section 2 of this Tariff apply.
- G. Directory Listings may be provided for 511 at rates and regulations as specified in Section 3.2.6 of this Tariff.
- H. Access to 511 is not available to the following classes of service:
- Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Wireless

Operator assisted calls to the 511 subscriber will not be completed.

(N)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.15 511 DIALING SERVICE (Cont'd)

(N)

## 3.15.1 General (Cont'd)

- I. The 511 subscriber is restricted from selling or transferring the 511 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.
- J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.
- K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 3.2.5 preceding.
- L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

## 3.15.2 Service Requirements and Conditions

- A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 511 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.
- B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

(N)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.15 511 DIALING SERVICE (Cont'd)

(N)

## 3.15.2 Service Requirements and Conditions (Cont'd)

- C. The 511 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is effected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate local exchange rates and service charges from Section 3 of this Tariff will apply.
- E. The 511 Dialing Service is provided where facilities permit.

(N)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.15 511 DIALING SERVICE (Cont'd)

(N)

## 3.15.2 Service Requirements and Conditions (Cont'd)

## F. 511 will be provided under the following conditions.

1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.
2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 511 Dialing Service.
3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
5. Suspension of 511 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.
6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

(N)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.15 511 DIALING SERVICE (Cont'd)

(N)

## 3.15.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.

1. The 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
2. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
3. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
4. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(N)

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LOCAL EXCHANGE SERVICES

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**3. DESCRIPTION OF SERVICE**3.15 511 DIALING SERVICE (Cont'd)

(N)

## 3.15.2 Service Requirements and Conditions (Cont'd)

- H. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

## 3.15.3 Rates and Charges

## A. Application of Rates

- 1. A one-time Service Establishment charge shall apply per customer.
- 2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.
- 3. Applicable service order charges as specified in Section 3 of this Tariff will apply, in addition to the following rates.
- 4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
- 5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic Local Calling Area.

- B. Rates and Charges for this service are provided in Section 4 herein.

(N)



## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.1 Local Exchange Service

## 4.1.1 Business Exchange Access Line, PABX and PBX Trunk Lines (T)

|             | Maximum<br>Business Exchange<br>Access Line<br><u>Monthly Rate</u> | Maximum<br>PABX and PBX Trunk<br>Lines<br><u>Monthly Rate</u> |         |
|-------------|--|---|---------|
| Chappells   | \$50.00  | \$80.00   | (N)     |
| Cross Hill  | \$50.00  | \$80.00   |         |
| Greenwood   | \$50.00  | \$80.00   |         |
| Hodges      | \$50.00  | \$80.00   | (N)     |
| Laurens     | \$50.00  | \$80.00   | (N) (T) |
| Mountville  | \$50.00  | \$80.00   | (N)     |
| Ninety Six  | \$50.00  | \$80.00   |         |
| Saluda      | \$50.00  | \$80.00   |         |
| Troy        | \$50.00  | \$80.00   |         |
| Ware Shoals | \$50.00  | \$80.00   | (N)     |

## 4.1.2 Residence Exchange Access Line

|             | Maximum<br>Residence Exchange<br>Access Line<br><u>Monthly Rate</u> |         |
|-------------|---|---------|
| Chappells   | \$30.00   | (N)     |
| Cross Hill  | \$30.00   |         |
| Greenwood   | \$30.00   |         |
| Hodges      | \$30.00   | (N)     |
| Laurens     | \$30.00   | (N) (T) |
| Mountville  | \$30.00   | (N)     |
| Ninety Six  | \$30.00   |         |
| Saluda      | \$30.00   |         |
| Troy        | \$30.00   |         |
| Ware Shoals | \$30.00   | (N)     |

(M)

Certain material formerly found on this page currently appears on Original Sheet 4-1.1

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.1.3 PRTCommunications Call Plus

(M)

PRTCommunications Call Plus is offered to business and residential customers of the Company utilizing a fixed monthly charge and usage charges as stated below.

(M)

## A. Basic Service Area Rates

## 1. Residential

|                           | Maximum<br>Residence Exchange Access Line<br>Monthly Rate |         |
|---------------------------|---|---------|
| Chappells                 | \$30.00   | (N)     |
| Cross Hill                | \$30.00   |         |
| Greenwood                 | \$30.00   |         |
| Hodges                    | \$30.00   | (N)     |
| Laurens                   | \$30.00   | (N) (T) |
| Mountville                | \$30.00   | (N)     |
| Ninety Six                | \$30.00   |         |
| Saluda                    | \$30.00   |         |
| Troy                      | \$30.00   |         |
| Ware Shoals               | \$30.00   | (N)     |
| Residential Line Additive | \$90.00   |         |

Certain material currently found on this page formerly appeared on 1st Revised Sheet 4-1.

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.1.3 PRTCommunications Call Plus (Cont'd)

## A. Basic Service Area Rates (Cont'd)

## 2. Business, PABX and PBX Trunk Line, Centrex

(T)

|                        | Maximum<br>Business Exchange<br>Access Line<br><u>Monthly Rate</u> | Maximum<br>PABX and PBX<br>Trunk Line<br><u>Monthly Rate</u> | Maximum<br>Digital Centrex<br>Flat Rate Access<br><u>Monthly Rate</u> |         |
|------------------------|--|--|---|---------|
| Chappells              | \$60.00  | \$70.00  | \$80.00   | (N)     |
| Cross Hill             | \$60.00  | \$70.00  | \$80.00   |         |
| Greenwood              | \$60.00  | \$70.00  | \$80.00   |         |
| Hodges                 | \$60.00  | \$70.00  | \$80.00   | (N)     |
| Laurens                | \$60.00  | \$70.00  | \$80.00   | (N) (T) |
| Mountville             | \$60.00  | \$70.00  | \$80.00   | (N)     |
| Ninety Six             | \$60.00  | \$70.00  | \$80.00   |         |
| Saluda                 | \$60.00  | \$70.00  | \$80.00   |         |
| Troy                   | \$60.00  | \$70.00  | \$80.00   |         |
| Ware Shoals            | \$60.00  | \$70.00  | \$80.00   | (N)     |
| Business Line Additive | \$60.00  | \$60.00  | \$60.00   |         |

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.1 Local Exchange Service (Cont'd)

## 4.1.3 PRTCommunications Call Plus (Cont'd)

## A. Basic Service Area Rates (Cont'd)

## 3. Usage Charges

The following charges apply for subscriber direct dialed, sent paid, billed local usage for PRTCommunications Call Plus.

| <u>Area Called</u> | <u>Maximum Rate Per Minute<br/>or Fraction Thereof</u> |
|--------------------|--|
|--------------------|--|

## Residential:

|  |        |
|--|--------|
| All Customer Dialed Calls within Basic Service Exchanges as specified in 3.2.3.A.2 | \$0.10 |
|--|--------|

|  |        |
|--|--------|
| All Customer Dialed Calls within Expanded Service Area as specified in 3.2.3.A.4 | \$0.30 |
|--|--------|

## Business:

|  |        |
|--|--------|
| All Customer Dialed Calls within Basic Service Exchanges as specified in 3.2.3.A.2 | \$0.10 |
|--|--------|

|  |        |
|--|--------|
| All Customer Dialed Calls within Expanded Service Area as specified in 3.2.3.A.4 | \$0.30 |
|--|--------|

(C)

(C)

(D)

(D)

Issued: January 19, 2005Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: prtcnet@prtcnet.com

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.1 Local Exchange Service (Cont'd)

## 4.1.3 PRTCommunications Call Plus (Cont'd)

## A. Basic Service Area Rates (Cont'd)

(N)

## 3. Usage Charges

The following charges apply for subscriber direct dialed, sent paid, billed local usage for PRTCommunications Call Plus.

|               | <u>Maximum<br/>Monthly Rate</u> |
|---------------|---------------------------------|
| Chappells     | \$30.00                         |
| Cross Hill    | \$30.00                         |
| Greenwood     | \$30.00                         |
| Hodges        | \$30.00                         |
| Laurens       | \$30.00                         |
| Mountville    | \$30.00                         |
| Ninety Six    | \$30.00                         |
| Saluda        | \$30.00                         |
| Troy          | \$30.00                         |
| Ware Shoals   | \$30.00                         |
| Line Additive | \$90.00                         |

Usage Charges, Per Minute:

The following charges apply for subscriber direct dialed, sent paid, billed local usage for Unlimited Long Distance.

|   | <u>Maximum<br/>Rate Per Minute<br/>or Fraction Thereof</u> |
|---|--|
| All Customer Dialed Calls within Basic Service Exchanges as specified in 3.2.3 herein | \$0.30   |
| All Customer Dialed Calls within Expanded Service Area as specified in 3.2.3 herein   | \$0.30   |

(N)

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.1 Local Exchange Service (Cont'd)

|       |   | <u>Maximum Rates</u> |
|-------|---|----------------------|
| 4.1.4 | Service Charges   |                      |
| A.    | Service Ordering Charge   |                      |
| 1.    | Per Service Order:  |                      |
| a.    | Residence   |                      |
| 1.    | For connecting new or additional central office lines   | \$60.00              |
| 2.    | For moving or changing existing service or adding new or additional service other than central office | \$40.00              |
| b.    | Business  |                      |
| 1.    | For connecting new or additional central office lines.  | \$70.00              |
| 2.    | For moving or changing existing service or adding new or additional service other than central office | \$45.50              |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.1 Local Exchange Service (Cont'd)

## 4.1.4 Service Charges (Cont'd)

## B. Central Office Line Connection Charge

Maximum Rates

## 1. Per Central Office Line or Trunk:

|    |           |         |
|----|-----------|---------|
| a. | Residence | \$30.00 |
| b. | Business  | \$35.00 |

## C. Premises Visit Charge

## 1. Per Customer Request:

|    |           |         |
|----|-----------|---------|
| a. | Residence | \$45.00 |
| b. | Business  | \$45.00 |

## D. PIC Service Order Charge

## 1. Per Customer Request:

|    |           |         |
|----|-----------|---------|
| a. | Residence | \$25.00 |
| b. | Business  | \$35.00 |

## E. Restoration Charge \$70.00

|    |   |         |
|----|---|---------|
| 1. | Residence<br>Charge Per Telephone Number Restored | \$30.00 |
| 2. | Business<br>Charge Per Telephone Number Restored  | \$30.00 |

## F. Returned Check Charge

If a customer's check is returned for insufficient funds, or is otherwise not processed for payment, there will be a charge as set forth herein. Such charge will be applicable on each occasion when a check is returned or not processed. The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

## 4. RATES AND CHARGES

## 4.1 Local Exchange Service (Cont'd)

|  |                               | <u>Maximum Rates</u> |                  |
|--|-------------------------------|----------------------|------------------|
| 4.1.5 Optional Features  |                               | <u>Business</u>      | <u>Residence</u> |
| A. Monthly Rate Per Access Line  |                               |                      |                  |
| 1.   | Anonymous Call Rejection      | \$6.00               | \$6.00           |
| 2.   | Call Return                   | \$8.00               | \$8.00           |
| 3.   | Call Forwarding               | \$6.00               | \$6.00           |
| 4.   | Call Screening                | \$6.00               | \$6.00           |
| 5.   | Call Trace                    | \$15.00*             | \$15.00*         |
| 6.   | Call Waiting                  | \$6.00               | \$6.00           |
| 7.   | Caller ID Number              | \$12.00              | \$12.00          |
| 8.   | Caller ID Name and Number     | \$15.00              | \$15.00          |
| 9.   | Caller ID Deluxe              | \$15.00              | \$15.00          |
| 10.  | Caller ID Blocking Per Line   | \$6.00               | \$6.00           |
| 11.  | Caller ID Blocking Per Call   | N/C                  | N/C              |
| 12.  | Preferred Call Forwarding     | \$6.00               | \$6.00           |
| 13.  | Priority Ringing/Call Waiting | \$6.00               | \$6.00           |
| 14.  | Repeat Dialing                | \$8.00               | \$8.00           |
| 15.  | Special Call Acceptance       | \$6.00               | \$6.00           |
| 16.  | Speed Calling (8-Code)        | \$6.00               | \$6.00           |
| 17.  | Speed Calling (30-Code)       | \$8.00               | \$8.00           |
| 18.  | Three-Way Calling             | \$6.00               | \$6.00           |
| 19.  | Toll Restriction              | \$6.00               | \$6.00           |
| 20.  | Toll Restriction with PIN     | \$8.00               | \$8.00           |
| B. Multi-Feature Discount  |                               |                      |                  |
| 1.   | Any Two Features              | -\$2.00              | -\$2.00          |
| 2.   | Any Three Features            | -\$5.00              | -\$5.00          |
| 3.   | Any Four Features             | -\$8.00              | -\$8.00          |
| 4.   | Five or More Features         | -\$5.00              | -\$5.00          |
|  |                               | per feature          | per feature      |
| C. Nonrecurring Service Order Charge per<br>Addition, Change, or Deletion of Features**  |                               | \$25.00              | \$25.00 (T)      |
| * Per data submission to law enforcement   |                               |                      |                  |
| ** The applicable nonrecurring service charges will be waived for Optional<br>Features which remain in service for one year or more. |                               |                      | (N)<br>(N)       |

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.1 Local Exchange Service (Cont'd)

|       |  |                                  |
|-------|--|----------------------------------|
| 4.1.6 | Directory Listings   | <u>Maximum<br/>Monthly Rate</u>  |
|       | A. First Listing   | -                                |
|       | B. Each Additional Listing   |                                  |
|       | 1. Business  | \$2.00                           |
|       | 2. Residence   | \$2.00                           |
|       | C. Non-Published Number, per line  | \$5.00                           |
|       | D. Non-Listed Number, per line   | \$5.00                           |
| 4.1.7 | Local Directory Assistance   | <u>Maximum<br/>Rate Per Call</u> |
|       | A. Local Directory Assistance, each call over monthly allowance                    | \$3.00                           |
|       | B. Local Directory Assistance Call Completion, each completed call                 | \$3.00                           |
| 4.1.8 | Operator Assisted Service Charges  |                                  |
|       | A. Calling Card  | \$2.00                           |
|       | B. Operator Station  | \$2.00                           |
|       | C. Person-to-Person  | \$5.00                           |
| 4.1.9 | Busy Line Verification and Interruption Service                                    |                                  |
|       | A. Busy Line Verification, each request  | \$10.00                          |
|       | B. Busy Line Interruption, each request  | \$10.00                          |
|       | Note: A Busy Line Verification charge also applies for each Busy Line Interruption |                                  |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.1 Local Exchange Service (Cont'd)

(N)

4.1.10 Fixed Call Forwarding (FCF) Maximum Rate

- |   |         |
|---|---------|
| A. Fixed Call Forwarding per feature arranged           | \$40.00 |
| B. Fixed Call Forwarding per additional access facility | \$40.00 |

Note: The above charges are for the FCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

(N)

Issued: January 19, 2005Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.2 Private Branch Exchange (PBX) Service

|                       |                                   |
|-----------------------|-----------------------------------|
|                       | Maximum<br>Monthly<br><u>Rate</u> |
| 4.2.1 PBX Access Line |                                   |
| First Access Line     | \$120.00                          |

## 4.3 Direct Inward Dial (DID) Service

|                                    |  |                                   |
|------------------------------------|--|-----------------------------------|
|                                    | Maximum<br>Nonrecurring<br><u>Charge</u> | Maximum<br>Monthly<br><u>Rate</u> |
| DID Trunk Termination              | \$500.00                                 | \$120.00                          |
| Per Block of 20 DID Numbers, each* | \$5,000.00                               | \$75.00                           |
| Each addition group of 20 Numbers  | \$200.00                                 | \$75.00                           |

\* The Nonrecurring Charge applies to the first group of  
DID numbers assigned to a customer per occasion.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.4 Rotary Line Service

|                     |  | Maximum<br>Monthly<br><u>Rate</u> |
|---------------------|--|-----------------------------------|
| Per Month, Per Line |  |                                   |
| Business            |  | \$25.00                           |
| Residence           |  | \$35.00                           |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES****4.5 ISDN Primary Rate Interface (PRI) Service**

- 4.5.1 The following rates and charges are in addition to all other rates and charges that may be applicable for accessible services which operate in conjunction with ISDN PRI Service.

Primary Rate ISDN Access Line is furnished between a serving wire center and the customer premise. The Primary Rate ISDN Access Line includes up to 1 D channel and 0 B-channels.

|               | Maximum<br>Nonrecurring<br><u>Charge</u> | Maximum<br>Monthly<br><u>Rate</u> |
|---------------|--|-----------------------------------|
| A. PRI Access | \$3,500.00                               | \$600.00                          |

Primary Rate ISDN will be available in combination of B-channels and Interfaces. The customer will choose the most appropriate combinations and will be billed for the services accordingly.

**B. Primary Rate ISDN Interface**

|                       |            |            |
|-----------------------|------------|------------|
| Voice/Data (standard) | \$3,000.00 | \$2,500.00 |
| Digital Data Only     | \$3,000.00 | \$2,500.00 |
| Inward Data Only      | \$3,000.00 | \$2,500.00 |

**C. Primary Rate ISDN B-channels**

|                       |            |          |
|-----------------------|------------|----------|
| Voice/Data (standard) | \$1,000.00 | \$100.00 |
| Digital Data Only     | \$1,000.00 | \$100.00 |
| Inward Data Only      | \$1,000.00 | \$100.00 |

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.6 ISDN Single Line Service

4.6.1 The following rates and charges are in addition to all other rates and charges that may be applicable for accessible services which operate in conjunction with ISDN Single Line Service.

|   | <u>Maximum Rates</u>       |                               |
|---|----------------------------|-------------------------------|
|   | <u>Nonrecurring Charge</u> | <u>Monthly Rate</u>           |
| A. ISDN Basic Package   | \$1,000.00                 | \$200.00                      |
| B. ISDN Deluxe Package  | \$1,000.00                 | \$300.00                      |
| C. Secondary Directory Number   | \$100.00                   | \$50.00                       |
| D. Secondary Directory Listing  | \$100.00                   | \$50.00                       |
| E. Electronic Key Telephone Service   | \$300.00                   | \$20.00                       |
| 1. Additional Directory Number, each  | \$100.00                   | \$20.00                       |
| 2. Additional Call Appearance, each   | \$100.00                   | \$20.00                       |
| 3. Analog Line Appearance on EKTS, each   | \$100.00                   | \$20.00                       |
| 4. Nonstandard Button Arrangement Configuration   | \$300.00                   | \$20.00                       |
| <i>Other services and features that can be combined with EKTS are available to meet the customer's special needs or requirements.</i> |                            |                               |
| F. Early Termination Fee  | \$500.00                   | \$20.00                       |
| G. Usage Charges  |                            | Per Minute Charge Per Channel |
| All Usage in Excess of Plan Limits  |                            | \$0.25                        |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.7 Frame Relay Service

## 4.7.1 Frame Relay with Port and Access

|                      | Maximum<br>Nonrecurring<br><u>Charge</u> | Month-to-<br>Month<br><u>Charge</u> | <u>Maximum Monthly Rates</u>      |                                   |                                   |
|----------------------|--|-------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
|                      |  |                                     | 12 Month<br>Plan<br><u>Charge</u> | 36 Month<br>Plan<br><u>Charge</u> | 60 Month<br>Plan<br><u>Charge</u> |
| Each port and Access |  |                                     |                                   |                                   |                                   |
| At 56 Kbps           | \$5,000.00                               | \$ 500.00                           | \$ 500.00                         | \$ 500.00                         | \$ 500.00                         |
| At 128 Kbps          | \$5,000.00                               | \$1,000.00                          | \$1,000.00                        | \$1,000.00                        | \$1,000.00                        |
| At 256 Kbps          | \$5,000.00                               | \$3,000.00                          | \$3,000.00                        | \$3,000.00                        | \$3,000.00                        |
| At 384 Kbps          | \$5,000.00                               | \$4,000.00                          | \$4,000.00                        | \$4,000.00                        | \$4,000.00                        |
| At 1.544 Mbps        | \$5,000.00                               | \$5,000.00                          | \$5,000.00                        | \$5,000.00                        | \$5,000.00                        |

## 4.7.2 Additional Frame Relay Permanent Virtual Connection

|         | Maximum<br>Nonrecurring<br><u>Charge</u> | Month-to-<br>Month<br><u>Charge</u> | <u>Maximum Monthly Rates</u>      |                                   |                                   |
|---------|--|-------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
|         |  |                                     | 36 Month<br>Plan<br><u>Charge</u> | 36 Month<br>Plan<br><u>Charge</u> | 60 Month<br>Plan<br><u>Charge</u> |
| Per PVC | \$200.00                                 | \$50.00                             | \$50.00                           | \$50.00                           | \$50.00                           |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.8 Digital Centrex Service

## A. Installation Charges

1. Installation charges as specified for business service in this tariff are applicable for each main station line, console access loop, extension station line, etc.

## B. Recurring

1. Common Equipment

|                             | Installation Charge               | Month to Month | <u>Maximum Rates</u> |          |          |
|-----------------------------|-----------------------------------|----------------|----------------------|----------|----------|
|                             |                                   |                | Centrex Term Option  |          |          |
|                             |                                   |                | 36 Month             | 60 Month | 84 Month |
| Each Digital Centrex System | See Service Charges listed herein | \$70.00        | \$70.00              | \$70.00  | \$70.00  |

2. Digital Centrex Exchange Access Charge

## a. Network Access Limiter

1. Flat Rate

Maximum  
Monthly Rate

Per Network Access Register

\$150.00

End User Access Fee

Established by  
FCC

- a) Network Access Registers may be selected by customer to operate as follows:

Two-way operation  
One-way incoming operation  
one-way outgoing operation

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.8 Digital Centrex Service (Cont'd)

## B. Recurring (Cont'd)

3. Additional Directory Listings apply as specified in this tariff.
4. Service Charges apply as specified in this tariff to service establishment, move and change of Digital Centrex Service.
5. Digital Centrex Extension Station Line Charge
  - a. See Centrex herein.
6. Main Station Line Terminated as a PBX Trunk

|         | Installation Charge           | <u>Maximum<br/>Monthly Rate</u> |
|---------|-------------------------------|---------------------------------|
| a. Each | See Service Charges<br>herein | \$350.00                        |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.8 Digital Centrex Service (Cont'd)

C. Miscellaneous Line Terminations<sup>1</sup>

## 1. Line Termination Rates and Charges

## a. Network Access Terminals (for local, interstate and intrastate channels)

1. Interexchange Carrier Access Line<sup>2</sup>

|                                   | Feature<br>Establishment<br>Charge | Month to<br>Month | <u>Maximum Rates</u>            |          |          |
|-----------------------------------|------------------------------------|-------------------|---------------------------------|----------|----------|
|                                   |                                    |                   | Centrex Term Option<br>36 Month | 60 Month | 84 Month |
| Per Dedicated Analog Termination  | \$600.00                           | \$120.00          | \$120.00                        | \$120.00 | \$120.00 |
| Per Dedicated Digital Termination | \$600.00                           | \$70.00           | \$70.00                         | \$70.00  | \$70.00  |

## b. Other Access Terminals

1. Tie Lines<sup>3,4</sup>

|  |          |          |          |          |          |
|--|----------|----------|----------|----------|----------|
| Per Termination, Analog  | \$600.00 | \$120.00 | \$120.00 | \$120.00 | \$120.00 |
| Per Termination, Digital   | \$600.00 | \$70.00  | \$70.00  | \$70.00  | \$70.00  |
| Outward WATS   |          |          |          |          |          |
| Each Outward WATS Band, Measured or Full Per Outward WATS Line Termination | \$800.00 | \$20.00  | \$20.00  | \$20.00  | \$20.00  |
| Per Outward WATS Line Termination via a Dedicated Analog Facility          | \$600.00 | \$120.00 | \$120.00 | \$120.00 | \$120.00 |
| Per Outward WATS Line Termination via a Dedicated Digital Facility         | \$600.00 | \$70.00  | \$70.00  | \$70.00  | \$70.00  |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.8 Digital Centrex Service (Cont'd)

C. Miscellaneous Line Terminations<sup>1</sup>

## 1. Line Termination Rates and Charges

## b. Other Access Terminals (Cont'd)

|  | Feature<br>Establishment<br>Charge | Month<br>to<br>Month | <u>Maximum Rates</u> |          |          |
|--|------------------------------------|----------------------|----------------------|----------|----------|
|  |                                    |                      | 36 Month             | 60 Month | 84 Month |
| Foreign Exchange (FX Lines) <sup>2</sup>               |                                    |                      |                      |          |          |
| Per FX Termination Analog                              | \$600.00                           | \$120.00             | \$120.00             | \$120.00 | \$120.00 |
| Per FX Termination Digital                             | \$600.00                           | \$70.00              | \$70.00              | \$70.00  | \$70.00  |
| Foreign Central Office (FCO) Terminations <sup>2</sup> |                                    |                      |                      |          |          |
| Per FCO Termination Analog                             | \$600.00                           | \$120.00             | \$120.00             | \$120.00 | \$120.00 |
| Per FCO Termination Digital                            | \$600.00                           | \$70.00              | \$70.00              | \$70.00  | \$70.00  |

Note 1: Each of the rate elements shown provide only the basic auxiliary line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.)

Note 2: One Feature Establishment Charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.

Note 3: Tie Lines are not furnished to connect a flat rate system with a message rate system.

Note 4: Tie Lines terminations are furnished to connect a system to Enhanced Private Switched Communications Service (EPSCS).

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.8 Digital Centrex Service (Cont'd)

## D. Main Station Lines

## 1. Rates and Charges

The Digital Centrex Main station rate will be composed of the intercom charge and the appropriate wire center line charge.

## a. Intercom Charge

|                            | Installation Charge               | <u>Maximum Rates</u> |                     |          |          |
|----------------------------|-----------------------------------|----------------------|---------------------|----------|----------|
|                            |                                   | Month to Month       | Centrex Term Option |          |          |
|                            |                                   |                      | 36 Month            | 60 Month | 84 Month |
| Per Flat Rate Main Station | See Service Charges listed herein | \$35.00              | \$35.00             | \$35.00  | \$35.00  |

## Maximum Mileage Rate

Each Main Station – Airline mileage from the network interface location to serving central office location at the rate of \$0.22 per each ¼ mile.

## E. Features

## 1. General

- a. The features offered for Digital Centrex customers are offered on a per line or per system basis.
- b. Digital Centrex customers may add features on a per line basis at rates shown in 2.a, following.
- c. Digital Centrex customers may add features on a per system basis at rates shown in 2.b, following.
- d. Digital Centrex customers may choose from the month to month, 36 month, 60 month or 84 month payment plan.
- e. The features are offered where facilities permit. This will be dependent on the serving central office.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.8 Digital Centrex Service (Cont'd)

## E. Features (Cont'd)

- Line
- Dialing Plan
- Critical Timing
- Intercom Dialing
- Customer Access Treatment Code Restrictions
- Semi-Restricted (Originating and Terminating)
- Fully-Restricted (Originating and Terminating)
- Direct Inward Dialing
- Direct Outward Dialing
- Auto Identified Outward Dialing
- Distinctive Alerting/Call Waiting Indication
- Special Intercept Announcements
- Single-Digit Dialing
- Simulated Facility Groups for In and Out Calls (Network Access Register)
- Call Forwarding
- Call Forwarding Busy Line
- Call Forwarding Busy Line, Incoming Only
- Call Forwarding Don't Answer
- Call Forwarding Don't Answer, Incoming Only
- Call Forwarding, Incoming Only
- Call Forwarding, Variable
- Call Forwarding, Within Group Only
- Call Hold
- Call Pick-up
- Call Transfer
- Call Waiting
- Cancel Call Waiting
- Directed Call Pick-Up, Non Barge-In
- Direct Line
- Direct Connect Service
- Manual Line Service
- Do Not Disturb
- Speed Calling
  - 8 Code
  - \* 30 Code
  - Customer Changeable
  - \* Shared List
- Three-Way Calling
- Toll or Code Registration
- Voice/Data Protection
- Outgoing Call Screening
- \* Not available in grouped rates

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.8 Digital Centrex Service (Cont'd)

## E. Features (Cont'd)

## 1. Rates and Charges (Cont'd)

The following are the contractual rates for the features grouped per line.

|                           | <b>Maximum Rates</b>                        |                           |                            |                 |                 |
|---------------------------|---|---------------------------|----------------------------|-----------------|-----------------|
|                           | <b>Feature<br/>Establishment<br/>Charge</b> | <b>Month to<br/>Month</b> | <b>Centrex Term Option</b> |                 |                 |
| <b>FEATURES - GROUPED</b> |   |                           | <b>36 Month</b>            | <b>60 Month</b> | <b>84 Month</b> |
| Any Three (3) features    | \$50.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Any Four (4) features     | \$60.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Any Five (5) Features     | \$70.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Any Six (6) features      | \$80.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Any Seven (7) features    | \$90.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Any Eight (8) features    | \$100.00                                    | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Any Nine (9) features     | \$110.00                                    | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Any Ten (10) features     | \$120.00                                    | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |

|                            | <b>Feature<br/>Establishment<br/>Charge</b> | <b>Month to<br/>Month</b> | <b>Centrex Term Option</b> |                 |                 |
|----------------------------|---|---------------------------|----------------------------|-----------------|-----------------|
| <b>FEATURES - INDIVID.</b> |   |                           | <b>36 Month</b>            | <b>60 Month</b> | <b>84 Month</b> |
| Per Line                   | \$50.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| <b>Speed Dialing</b>       |   |                           |                            |                 |                 |
| 30 Code                    | \$50.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |
| Shared List                | \$50.00                                     | \$10.00                   | \$10.00                    | \$10.00         | \$10.00         |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.9 Private Line Services

## 4.9.1 Voice Grade — Local Channels

Per point of termination

**Voice**

|           | <b>Maximum<br/>Monthly<br/>Rate</b> | <b><u>Maximum Rates</u></b>              |   |
|-----------|-------------------------------------|--|---|
|           |                                     | <b>Nonrecurring<br/>Charge<br/>First</b> | <b>Nonrecurring<br/>Charge<br/>Additional</b> |
| Type 2230 | \$50.00                             | \$3,000.00                               | \$1,000.00                                    |
| Type 2231 | \$80.00                             | \$3,000.00                               | \$1,000.00                                    |
| Type 2432 | \$150.00                            | \$4,000.00                               | \$1,500.00                                    |
| Type 2434 | \$50.00                             | \$2,000.00                               | \$1,000.00                                    |
| Type 2435 | \$150.00                            | \$4,000.00                               | \$1,000.00                                    |
| Type 2261 | \$100.00                            | \$6,000.00                               | \$2,500.00                                    |
| Type 2462 | \$150.00                            | \$6,000.00                               | \$2,500.00                                    |

**Data**

|           |          |            |            |
|-----------|----------|------------|------------|
| Type 2260 | \$100.00 | \$4,000.00 | \$2,000.00 |
| Type 2463 | \$150.00 | \$4,000.00 | \$2,000.00 |
| Type 2464 | \$150.00 | \$4,000.00 | \$2,000.00 |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.9 Private Line Services

4.9.1 Voice Grade Service – Series 2000 — Interoffice Channels<sup>1</sup>

Fixed and Mileage Charges applicable

|                 | <u>Maximum Rates</u> |              |
|-----------------|----------------------|--------------|
|                 | Monthly              | Nonrecurring |
| 1 thru 8 Miles  | \$25.00              | \$1,000.00   |
| 9 thru 25 Miles | \$25.00              | \$1,000.00   |
| Over 25 Miles   | \$25.00              | \$1,000.00   |

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PRTCommunications, LLC  
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Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.9 Private Line Services

## 4.9.1 Voice Grade Service – Series 2000 — Optional Features and Functions

## Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center. No additional bridging charges are applicable for Series 1000, Types 1204 and 1205.

## Voice Grade Bridges (Series 2000)

## Voice Bridging

## Per Port

|                       | <b><u>Maximum Rates</u></b> |                     |
|-----------------------|-----------------------------|---------------------|
|                       | <b>Monthly</b>              | <b>Nonrecurring</b> |
| Two-Wire (Type 2230)  | \$35.00                     | \$400.00            |
| Four-Wire (Type 2435) | \$35.00                     | \$400.00            |

## Data Bridging

## Per Port

|         |          |
|---------|----------|
| \$75.00 | \$400.00 |
|---------|----------|

Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.9 Private Line Services

## 4.9.1 Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

## Bridging (Cont'd)

## Voice Grade Bridges (Series 2000) (Cont'd)

## Sequential Arrangement

|                  | <b>Maximum Rates</b> |                     |
|------------------|----------------------|---------------------|
|                  | <b>Monthly</b>       | <b>Nonrecurring</b> |
| Common Equipment | \$1,000.00           | \$2,000.00          |

## Addressable Arrangement

|                  | <b>Maximum Rates</b> |                     |
|------------------|----------------------|---------------------|
|                  | <b>Monthly</b>       | <b>Nonrecurring</b> |
| Common Equipment | \$1,000.00           | \$2,000.00          |

## Channel Connections

|                          | <b>Maximum Rates</b> |                     |
|--------------------------|----------------------|---------------------|
|                          | <b>Monthly</b>       | <b>Nonrecurring</b> |
| Per two-wire connection  | \$25.00              | \$400.00            |
| Per four-wire connection | \$50.00              | \$400.00            |

Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.9 Private Line Services

## 4.9.1 Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

## Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

|                           | Maximum<br>Monthly<br>Rate | <u>Maximum Rates</u><br>Nonrecurring<br>Charge |            |
|---------------------------|----------------------------|--|------------|
|                           |                            | Initial  | Subsequent |
| Ringdown-Manual           | \$40.00                    | \$400.00                                       | \$2,000.00 |
| Ringdown-Automatic        | \$40.00                    | \$400.00                                       | \$2,000.00 |
| E&M Type                  | \$40.00                    | \$400.00                                       | \$2,000.00 |
| Type A (0-199 ohms)       | \$40.00                    | \$400.00                                       | \$2,000.00 |
| Type B (200-899 ohms)     | \$40.00                    | \$400.00                                       | \$2,000.00 |
| Type C (900 or more ohms) | \$40.00                    | \$400.00                                       | \$2,000.00 |

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PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services

## 4.9.1 Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

## Conditioning (Voice Grade Services)

Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged for on a per Local Channel basis for two-point and multi-point service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

The types and description of the available conditioning options are as follows:

| Type Conditioning            | Frequency Response Specification  | Envelope Delay Distortion Specification   |                            |
|------------------------------|---|---|----------------------------|
| C1 (two-point or multipoint) | 300-2700 Hz,<br>-2db to +6dB.<br>1000-2400 Hz,<br>-1dB to +3dB.<br>300-3000 Hz,<br>-3dB to +12dB. | 1000-2400 Hz, less than<br>1000 microseconds  |                            |
| C2 (two-point or multipoint) | 300-3000 Hz,<br>-3dB to +6dB.<br>500-2800 Hz,<br>-dB to +3dB.                                     | 1000-2600 Hz, less than 500<br>microseconds<br>600-2600 Hz, less than 1500<br>microseconds<br>500-2800 Hz, less than 3000<br>microseconds |                            |
|                              | Non-Linear Distortion   |   |                            |
|                              | C-Notched Noise   | 2nd Order Distortion  | 3rd Order Distortion       |
| D1 (two-point)               | Noise level 28dB below<br>signal level  | 35dB below<br>signal level  | 40dB below<br>signal level |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.9 Private Line Services

## 4.9.1 Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

## Conditioning (Voice Grade Services) (Cont'd)

When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

## C-Type Conditioning

C-Type Conditioning is available for Types 2463 and 2464.

C-Types of Conditioning per local channel

|         | <b>Maximum<br/>Monthly<br/>Rate</b> | <b>Maximum Rates<br/>Nonrecurring<br/>Charge</b> |                   |
|---------|-------------------------------------|--|-------------------|
|         |                                     | <b>Initial</b>                                   | <b>Subsequent</b> |
| C1-Type | \$15.00                             | \$100.00   | \$1,000.00        |
| C2-Type | \$15.00                             | \$250.00   | \$1,000.00        |

## D-Type Conditioning

D-Type Conditioning is available for Types 2463 and 2464.

D-Type Conditioning per local channel

|         | <b>Maximum<br/>Monthly<br/>Rate</b> | <b>Maximum Rates<br/>Nonrecurring<br/>Charge</b> |                   |
|---------|-------------------------------------|--|-------------------|
|         |                                     | <b>Initial</b>                                   | <b>Subsequent</b> |
| D1-Type | \$15.00                             | \$150.00   | \$1,000.00        |

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Issued: April 8, 2002Effective: 

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services

## 4.9.2 Digital Service

Service wholly within the same LATA.

A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel charges apply per local channel.

|           | <b>Maximum Rates</b>       |              |              |               |               |
|-----------|----------------------------|--------------|--------------|---------------|---------------|
|           | <b>Nonrecurring Charge</b> |              | <b>Month</b> | <b>24 to</b>  | <b>43 to</b>  |
|           | <b>First</b>               | <b>Add'l</b> | <b>To</b>    | <b>42</b>     | <b>60</b>     |
|           |                            |              | <b>Month</b> | <b>Months</b> | <b>Months</b> |
| 2.4 Kbps  | \$4,000.00                 | \$3,000.00   | \$200.00     | \$200.00      | \$200.00      |
| 4.8 Kbps  | \$4,000.00                 | \$3,000.00   | \$200.00     | \$200.00      | \$200.00      |
| 9.6 Kbps  | \$4,000.00                 | \$3,000.00   | \$200.00     | \$200.00      | \$200.00      |
| 19.2 Kbps | \$4,000.00                 | \$3,000.00   | \$200.00     | \$200.00      | \$200.00      |
| 56.0 Kbps | \$4,000.00                 | \$3,000.00   | \$200.00     | \$200.00      | \$200.00      |
| 64.0 Kbps | \$4,000.00                 | \$3,000.00   | \$200.00     | \$200.00      | \$200.00      |

A Node Channel Termination is required at the Company's Node Central Office. Node Channel Termination per local channel or equivalent, each.

|           |          |          |          |          |          |
|-----------|----------|----------|----------|----------|----------|
| 2.4 Kbps  | \$300.00 | \$300.00 | \$150.00 | \$100.00 | \$100.00 |
| 4.8 Kbps  | \$300.00 | \$300.00 | \$150.00 | \$100.00 | \$100.00 |
| 9.6 Kbps  | \$300.00 | \$300.00 | \$150.00 | \$100.00 | \$100.00 |
| 19.2 Kbps | \$300.00 | \$300.00 | \$150.00 | \$100.00 | \$100.00 |
| 56.0 Kbps | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 |
| 64.0 Kbps | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services (Cont'd)

## 4.9.2 Digital Service (Cont'd)

Service wholly within the same LATA. (Cont'd)

A Digital Interoffice Channel is furnished between a serving wire center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice mileage rates is determined by the total length in miles of that interoffice channel. A flat rate and a rate per mile apply to each band,<sup>1</sup> for each Digital Interoffice Channel provided.

Interoffice channel, each channel 0-8 miles

Fixed rates applicable

|                             | Nonrecurring<br>Charge | Maximum Rates        |                       |                       |
|-----------------------------|------------------------|----------------------|-----------------------|-----------------------|
|                             |                        | Month<br>to<br>Month | 24 to<br>42<br>Months | 43 to<br>60<br>Months |
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$1,000.00             | \$ 75.00             | \$ 75.00              | \$ 75.00              |
| 56.0 and 64.0 Kbps          | \$1,000.00             | \$150.00             | \$150.00              | \$150.00              |

Each mile or fraction thereof

|                             |            |          |          |          |
|-----------------------------|------------|----------|----------|----------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$1,000.00 | \$ 20.00 | \$ 20.00 | \$ 20.00 |
| 56.0 and 64.0 Kbps          | \$1,000.00 | \$ 50.00 | \$ 50.00 | \$ 50.00 |

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4 for mileage measurement methodology and wire center Vertical (V) and Horizontal (H) coordinates.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services (Cont'd)

## 4.9.2 Digital Service (Cont'd)

Service wholly within the same LATA. (Cont'd)

Interoffice channel, each channel 9-25 miles

Fixed rates applicable

|                             | <b>Nonrecurring<br/>Charge</b> | <b>Maximum Rates</b>          |                                |                                |
|-----------------------------|--------------------------------|-------------------------------|--------------------------------|--------------------------------|
|                             |                                | <b>Month<br/>to<br/>Month</b> | <b>24 to<br/>42<br/>Months</b> | <b>43 to<br/>60<br/>Months</b> |
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$1,000.00                     | \$ 75.00                      | \$ 75.00                       | \$ 75.00                       |
| 56.0 and 64.0 Kbps          | \$1,000.00                     | \$150.00                      | \$150.00                       | \$150.00                       |

Each mile or fraction thereof

|                             |            |          |          |          |
|-----------------------------|------------|----------|----------|----------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$1,000.00 | \$ 20.00 | \$ 20.00 | \$ 20.00 |
| 56.0 and 64.0 Kbps          | \$1,000.00 | \$ 50.00 | \$ 50.00 | \$ 50.00 |

Interoffice channel, each channel over 25 miles

Fixed rates applicable

|                             |            |          |          |          |
|-----------------------------|------------|----------|----------|----------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$1,000.00 | \$ 75.00 | \$ 75.00 | \$ 75.00 |
| 56.0 and 64.0 Kbps          | \$1,000.00 | \$150.00 | \$150.00 | \$150.00 |

Each mile or fraction thereof

|                             |            |          |          |          |
|-----------------------------|------------|----------|----------|----------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$1,000.00 | \$ 20.00 | \$ 20.00 | \$ 20.00 |
| 56.0 and 64.0 Kbps          | \$1,000.00 | \$ 50.00 | \$ 50.00 | \$ 50.00 |

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4 for mileage measurement methodology and wire center Vertical (V) and Horizontal (H) coordinates.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services (Cont'd)

## 4.9.2 Digital Service (Cont'd)

Optional Features and Functions

Multipoint Service, per local or interoffice channel bridged<sup>1,2</sup>

|   | <b>Nonrecurring<br/>Charge</b> | <b>Maximum Rates<br/>Month<br/>to<br/>Month</b>  | <b>24 to<br/>42<br/>Months</b> | <b>43 to<br/>60<br/>Months</b> |
|---|--------------------------------|--|--------------------------------|--------------------------------|
| 2.4, 4.8, 9.6 and 19.2 Kbps                     | \$300.00                       | \$80.00  | \$80.00                        | \$80.00                        |
| 56.0 and 64.0 Kbps                              | \$300.00                       | \$80.00  | \$80.00                        | \$80.00                        |
| Secondary Channel Capability, per local channel |                                |  |                                |                                |
| Each, <sup>1,2</sup>                            | \$225.00                       | \$50.00  | \$50.00                        | \$50.00                        |
| Data Over Voice Channel, per local channel      |                                |  |                                |                                |
| 9.6 Kbps <sup>1,3</sup>                         | \$6,000.00                     | \$100.00   | \$100.00                       | \$100.00                       |
| Speed Change Charge <sup>4</sup>                |                                |  |                                |                                |
|   |                                | <b>Maximum<br/>Nonrecurring Charge<br/>First</b> | <b>Additional</b>              |                                |
| Per local channel                               |                                | \$3,000.00                                       | \$2,000.00                     |                                |

Note 1: Not available at all service locations.

Note 2: Nonrecurring charge is applicable only if Secondary Channel Service is being added subsequent to the installation of basic service.

Note 3: This option may be used in lieu of a 9.6 Kbps Digital Local Channel in Section 8.4. All other Digital Service rate elements apply as appropriate.

Note 4: Speed Change Charge is applicable where circuit out of service time during speed change activity is acceptable to customer.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services (Cont'd)

## 4.9.3 T-1 Service

- a. A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. Rates are based on the airline distance between the Serving Wire Center and the customer's premises.

## 1. Digital Local Channel Service, each

Maximum Nonrecurring Charge \$3,000.00

|   | <u>Maximum Rates</u>          |                                |                                |                                |
|---|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
|   | <b>Month<br/>To<br/>Month</b> | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
| First 1/2 Mile                                  | \$300.00                      | \$300.00                       | \$300.00                       | \$300.00                       |
| Each Additional 1/2 Mile or<br>Fraction Thereof | \$150.00                      | \$150.00                       | \$150.00                       | \$150.00                       |

- b. Interoffice Channels furnished between Central Offices. Rates are based upon the airline distance between central offices.

## 1. Interoffice Channel, each Channel 0-8 Miles

Nonrecurring Charge \$1,000.00

|  | <u>Maximum Rates</u>          |                                |                                |                                |
|--|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
|  | <b>Month<br/>To<br/>Month</b> | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
| First 1/2 Mile                           | \$200.00                      | \$200.00                       | \$200.00                       | \$200.00                       |
| Each Airline Mile or Fraction<br>Thereof | \$100.00                      | \$100.00                       | \$100.00                       | \$100.00                       |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services (Cont'd)

## 4.9.3 T-1 Service (Cont'd)

- b. Interoffice Channels furnished between Central Offices. Rates are based upon the airline distance between central offices. (Cont'd)

## 2. Interoffice Channel, each Channel 9-25 Miles

Nonrecurring Charge \$1,000.00

|  | <b>Month<br/>To<br/>Month</b> | <b><u>Maximum Rates</u></b>    |                                |                                |
|--|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
|  |                               | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
| First 1/2 Mile                           | \$250.00                      | \$250.00                       | \$250.00                       | \$250.00                       |
| Each Airline Mile or Fraction<br>Thereof | \$100.00                      | \$100.00                       | \$100.00                       | \$100.00                       |

## 3. Interoffice Channel, each Channel Over 25 Miles

Nonrecurring Charge \$1,000.00

|  | <b>Month<br/>To<br/>Month</b> | <b><u>Maximum Rates</u></b>    |                                |                                |
|--|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
|  |                               | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
| First 1/2 Mile                           | \$300.00                      | \$300.00                       | \$300.00                       | \$300.00                       |
| Each Airline Mile or Fraction<br>Thereof | \$100.00                      | \$100.00                       | \$100.00                       | \$100.00                       |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**4. RATES AND CHARGES**

## 4.9 Private Line Services (Cont'd)

## 4.9.3 T-1 Service (Cont'd)

c. Clear Channel Capability is furnished on a per T-1 Service channel basis.

1. Per T-1 Service channel optioned as:

|    |  | <u>Maximum Rates</u>    |                                 |                                    |
|----|--|-------------------------|---------------------------------|------------------------------------|
|    |  | <u>Monthly<br/>Rate</u> | <u>Initial<br/>Installation</u> | <u>Subsequent<br/>Installation</u> |
| a) | Superframe<br>Format (SF)              | \$100.00                | \$100.00                        | \$5,000.00                         |
| b) | Extended<br>Superframe<br>Format (ESF) | \$100.00                | \$100.00                        | \$5,000.00                         |

d. Charges for T-1 Service

|    |   | <u>Maximum<br/>Installation<br/>Charge</u> |
|----|---|--|
| 1. | Service Establishment Charge                                  |  |
|    | Per Service Channel   | \$5,000.00                                 |
| 2. | Service Change Charge   |  |
|    | Inside Moves, each  | \$3,500.00                                 |
|    | Per Transfers of<br>Responsibility, each                      | \$ 500.00                                  |
| 3. | Premises Visit Charge   |  |
|    | Per Digital Local Channel<br>or for an Inside Move, Per Visit | \$ 500.00                                  |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**

## 4.10 811 Dialing Service

Maximum charges applicable to the 811 Dialing Service Subscriber:

|    |   |          |     |
|----|---|----------|-----|
| 1. | Service Establishment Charge            |          | (N) |
|    | Per Customer                            | \$390.00 | (N) |
| 2. | Central Office Activation               |          | (T) |
|    | Per Central Office                      | \$150.00 | (R) |
| 3. | Change of Point-to Number by Subscriber |          | (T) |
|    | Per Central Office                      | \$ 13.50 | (R) |

Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO &amp; CFO

PRTCommunications, LLC

201 Anderson Drive

Laurens, SC 29360

Tel. No. 864-682-5111

E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**4. RATES AND CHARGES**4.11 211 DIALING SERVICE

Maximum charges applicable to the 211 Dialing Service Subscriber:

|    |  |                               |
|----|--|-------------------------------|
| 1. | Service establishment charge                       | Nonrecurring<br><u>Charge</u> |
|    | Per customer                                       | \$350.00                      |
| 2. | Central office activation                          |                               |
|    | Per central office                                 | \$150.00                      |
| 3. | Change point-to-point number by subscriber request |                               |
|    | Per central office                                 | \$ 13.50                      |

4.12 511 DIALING SERVICE

Maximum charges applicable to the 511 Dialing Service Subscriber:

|    |  |                               |
|----|--|-------------------------------|
| 1. | Service establishment charge                       | Nonrecurring<br><u>Charge</u> |
|    | Per customer                                       | \$390.00                      |
| 2. | Central office activation                          |                               |
|    | Per central office                                 | \$150.00                      |
| 3. | Change point-to-point number by subscriber request |                               |
|    | Per central office                                 | \$ 13.50                      |

(N)

(N)

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LOCAL EXCHANGE SERVICES

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**5. SPECIAL SERVICE ARRANGEMENTS****5.1 Individual Case Basis Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a customer or prospective customer to develop a competitive bid for a service not generally available under this tariff. The Company rates will be offered to the customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Public Service Commission for approval.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

## PRICE LIST

## Reference Section 3.2 - Local Exchange Service

|             | Business Exchange<br>Access Line<br><u>Monthly Rate</u> | PABX and PBX<br>Trunk Lines<br><u>Monthly Rate</u> |        |
|-------------|---|--|--------|
| Chappells   | \$28.70   | \$39.70  | (N)    |
| Cross Hill  | \$28.70   | \$39.70  |        |
| Greenwood   | \$28.70   | \$39.70  |        |
| Hodges      | \$28.70   | \$39.70  | (N)    |
| Laurens     | \$32.00   | \$43.00  | (N)(T) |
| Mountville  | \$28.70   | \$39.70  | (N)    |
| Ninety Six  | \$28.70   | \$39.70  |        |
| Saluda      | \$26.70   | \$37.70  |        |
| Troy        | \$28.70   | \$39.70  |        |
| Ware Shoals | \$28.70   | \$39.70  | (N)    |

|             | Residence Exchange<br>Access Line<br><u>Monthly Rate</u> |        |
|-------------|--|--------|
| Chappells   | \$14.35  | (N)    |
| Cross Hill  | \$14.35  |        |
| Greenwood   | \$14.35  |        |
| Hodges      | \$14.35  | (N)    |
| Laurens     | \$14.95  | (N)(T) |
| Mountville  | \$14.35  | (N)    |
| Ninety Six  | \$14.35  |        |
| Saluda      | \$12.45  |        |
| Troy        | \$14.35  |        |
| Ware Shoals | \$14.35  | (N)    |

(M)

Certain material formerly on this page currently appears on Original Price Sheet 1.1.

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.2 - Local Exchange Service (Cont'd)

## PRTCommunications Call Plus

(M)

PRTCommunications Call Plus is offered to business and residential customers of the Company utilizing a fixed monthly charge and usage charges as stated below.

(M)

## Basic Service Area Rates

|               | Residence Exchange<br>Access Line<br><u>Monthly Rate</u> |     |
|---------------|--|-----|
| Chappells     | \$14.35  | (N) |
| Cross Hill    | \$14.35  |     |
| Greenwood     | \$14.35  |     |
| Hodges        | \$14.35  | (N) |
| Laurens       | \$14.95  | (I) |
| Mountville    | \$14.35  | (N) |
| Ninety Six    | \$14.35  |     |
| Saluda        | \$12.45  |     |
| Troy          | \$14.35  |     |
| Ware Shoals   | \$14.35  | (N) |
| Line Additive | \$27.00  | (R) |

Certain material currently found on this page formerly appeared on Price List 1st Revised Sheet 1.

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.2 - Local Exchange Service (Cont'd)

PRTCommunications Call Plus (Cont'd)

Basic Service Area Rates (Cont'd)

|               | Business Exchange<br>Access Line<br><u>Monthly Rate</u> | PABX and PBX<br>Trunk Lines<br><u>Monthly Rate</u> | Digital Centrex Flat<br>Rate Access Register<br><u>Monthly Rate</u> |         |
|---------------|---|--|---|---------|
| Chappells     | \$25.70   | \$36.70  | \$38.12   | (N)     |
| Cross Hill    | \$25.70   | \$36.70  | \$38.12   |         |
| Greenwood     | \$25.70   | \$36.70  | \$38.12   |         |
| Hodges        | \$25.70   | \$36.70  | \$38.12   | (N)     |
| Laurens       | \$29.00   | \$40.00  | \$38.12   | (T) (N) |
| Mountville    | \$25.70   | \$36.70  | \$38.12   | (N)     |
| Ninety Six    | \$25.70   | \$36.70  | \$38.12   |         |
| Saluda        | \$23.70   | \$34.70  | \$38.12   |         |
| Troy          | \$25.70   | \$36.70  | \$38.12   |         |
| Ware Shoals   | \$25.70   | \$36.70  | \$38.12   | (N)     |
| Line Additive | \$ 9.50   | \$ 9.50  | \$ 9.50   |         |

Certain material currently found on this page formerly appeared on Price List 1st Revised Sheet 1.

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.2 - Local Exchange Service (Cont'd)

PRTCommunications Call Plus (Cont'd)

## A. Basic Service Area Rates (Cont'd)

## 3. Usage Charges

The following charges apply for subscriber direct dialed, sent paid, billed local usage for PRTCommunications Call Plus.

| <u>Area Called</u> | <u>Rate Per Minute<br/>or Fraction Thereof</u> |
|--------------------|--|
|--------------------|--|

## Residential:

All Customer Dialed Calls within Basic  
Service Exchanges as specified in 3.2.3.A.2

\$0.00

(R)

All Customer Dialed Calls within Expanded  
Service Area as specified in 3.2.3.A.4

\$0.00

(R)

## Business:

All Customer Dialed Calls within Basic  
Service Exchanges as specified in 3.2.3.A.2

\$0.00

All Customer Dialed Calls within Expanded  
Service Area as specified in 3.2.3.A.4

\$0.05

(C)

(C)

(D)

(D)

Issued: January 19, 2005Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.2 - Local Exchange Service (Cont'd)

PRTCommunications Call Plus (Cont'd)

Unlimited Long Distance Class of Service

|               | Residence Exchange Access Line |
|---------------|--------------------------------|
|               | <u>Monthly Rate</u>            |
| Chappells     | \$14.35                        |
| Cross Hill    | \$14.35                        |
| Greenwood     | \$14.35                        |
| Hodges        | \$14.35                        |
| Laurens       | \$14.95                        |
| Mountville    | \$14.35                        |
| Ninety Six    | \$14.35                        |
| Saluda        | \$12.45                        |
| Troy          | \$14.35                        |
| Ware Shoals   | \$14.35                        |
| Line Additive | \$20.00                        |

Usage Charges, Per Minute:

The following charges apply for subscriber direct dialed, sent paid,  
billed local usage for Unlimited Long Distance.

|  | <u>Rate Per Minute<br/>or Fraction Thereof</u> |
|--|--|
| All Customer Dialed Calls within Basic<br>Service Exchanges as specified in 3.2.3 herein | \$ 0.00  |
| All Customer Dialed Calls within Expanded<br>Service Area as specified in 3.2.3 herein   | \$ 0.00  |

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.2 - Local Exchange Service (Cont'd)

| Service Charges            |   |  | <u>Rate</u> |
|----------------------------|---|--|-------------|
| A. Service Ordering Charge |   |  |             |
| 1. Per Service Order:      |   |  |             |
| a.                         | Residence   |  |             |
| (1)                        | For connecting new or additional central office lines   |  | \$30.00     |
| (2)                        | For moving or changing existing service or adding new or additional service other than central office |  | \$11.00     |
| b.                         | Business  |  |             |
| (1)                        | For connecting new or additional central office lines.  |  | \$35.00     |
| (2)                        | For moving or changing existing service or adding new or additional service other than central office |  | \$12.50     |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

LOCAL EXCHANGE SERVICES

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**PRICE LIST**

## Reference Section 3.2 - Local Exchange Service (Cont'd)

## Service Charges (Cont'd)

## B. Central Office Line Connection Charge

Rate

## 1. Per Central Office Line or Trunk:

|    |           |         |
|----|-----------|---------|
| a. | Residence | \$10.00 |
| b. | Business  | \$11.00 |

## C. Premises Visit Charge

## 1. Per Customer Request:

|    |           |         |     |
|----|-----------|---------|-----|
| a. | Residence | \$35.00 | (l) |
| b. | Business  | \$35.00 | (l) |

## D. PIC Service Order Charge

## 1. Per Customer Request:

|    |           |         |
|----|-----------|---------|
| a. | Residence | \$ 7.00 |
| b. | Business  | \$ 9.00 |

## E. Restoration Charge

\$25.00

## 1. Residence

Charge Per Telephone Number Restored \$ 5.00

## 2. Business

Charge Per Telephone Number Restored \$ 5.00

## F. Returned Check Charge

If a customer's check is returned for insufficient funds, or is otherwise not processed for payment, there will be a charge as set forth herein. Such charge will be applicable on each occasion when a check is returned or not processed. The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

\*Issued March 20, 2008

Issued: March 20, 2008Effective: April 3, 2008

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcnet.com

## LOCAL EXCHANGE SERVICES

## PRICE LIST

Reference Section 3.2 - Local Exchange Service (Cont'd)

| Optional Features  | <u>Monthly Rate</u> |                  |
|--|---------------------|------------------|
|  | <u>Business</u>     | <u>Residence</u> |
| A. Monthly Rate Per Access Line  |                     |                  |
| 1. Anonymous Call Rejection  | \$3.50              | \$2.50           |
| 2. Call Return   | \$4.00              | \$3.50           |
| 3. Call Forwarding   | \$4.00              | \$2.00           |
| 4. Call Screening  | \$4.00              | \$3.50           |
| 5. Call Trace  | \$7.00*             | \$7.00*          |
| 6. Call Waiting  | \$4.00              | \$2.00           |
| 7. Caller ID Number  | \$7.00              | \$5.50           |
| 8. Caller ID Name and Number   | \$7.50              | \$6.00           |
| 9. Caller ID Deluxe  | \$8.00              | \$6.50           |
| 10. Caller ID Blocking Per Line  | \$2.50              | \$2.00           |
| 11. Caller ID Blocking Per Call  | N/C                 | N/C              |
| 12. Preferred Call Forwarding  | \$4.00              | \$3.50           |
| 13. Priority Ringing/Call Waiting  | \$4.00              | \$3.50           |
| 14. Repeat Dialing   | \$4.00              | \$3.50           |
| 15. Special Call Acceptance  | \$4.00              | \$3.50           |
| 16. Speed Calling (8-Code)   | \$2.50              | \$2.00           |
| 17. Speed Calling (30-Code)  | \$6.50              | \$6.00           |
| 18. Three-Way Calling  | \$2.50              | \$2.00           |
| 19. Toll Restriction   | \$2.25              | \$1.75           |
| 20. Toll Restriction with PIN  | \$2.50              | \$2.00           |
| B. Multi-Feature Discount  |                     |                  |
| 1. Two Features  | -\$0.75             | -\$0.50          |
| 2. Three Features  | -\$2.25             | -\$1.50          |
| 3. Four Features   | -\$4.50             | -\$3.00          |
| 4. Five or More Features   | -\$2.25             | -\$1.50          |
|  | per feature         | per feature      |
| C. Nonrecurring Service Order Charge per<br>Addition, Change, or Deletion of Features**  | \$12.00             | \$12.00 (T)      |
| * Per data submission to law enforcement   |                     |                  |
| ** The applicable nonrecurring service charges will be waived for Optional<br>Features which remain in service for one year or more. |                     | (N)<br>(N)       |

Issued: \_\_\_\_\_

Effective: October 30, 2006

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

## Reference Section 3.2 - Local Exchange Service (Cont'd)

| Directory Listings   | <u>Monthly Rate</u>  |     |
|--|----------------------|-----|
| A. First Listing   | -                    |     |
| B. Each Additional Listing   |                      |     |
| 1. Business  | \$0.50               |     |
| 2. Residence   | \$0.50               |     |
| C. Non-Published Number, per line  | \$1.00               |     |
| D. Non-Listed Number, per line   | \$0.50               |     |
| Local Directory Assistance   | <u>Rate Per Call</u> |     |
| A. Local Directory Assistance, each call over monthly allowance                    | \$0.40               | (R) |
| B. Local Directory Assistance Call Completion, each completed call                 | \$0.35               | (I) |
| Operator Assisted Service Charges  |                      |     |
| A. Calling Card  | \$0.30               |     |
| B. Operator Station  | \$0.70               |     |
| C. Person-to-Person  | \$1.70               |     |
| Busy Line Verification and Interruption Service                                    |                      |     |
| A. Busy Line Verification, each request  | \$0.35               |     |
| B. Busy Line Interruption, each request  | \$0.40               |     |
| Note: A Busy Line Verification charge also applies for each Busy Line Interruption |                      |     |

Issued: January 19, 2005Effective: Upon Approval of the Commission

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.2 - Local Exchange Service (Cont'd)

## 4.1 Local Exchange Service (Cont'd)

|  | <u>Rate</u> |
|--|-------------|
| 4.1.10 Fixed Call Forwarding (FCF)   |             |
| A. Fixed Call Forwarding per feature arranged  | \$14.00     |
| B. Fixed Call Forwarding per additional access facility  | \$14.00     |
| Note: The above charges are for the FCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used. |             |

(N)

(N)

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

## Reference Section 3.3 - Private Branch Exchange (PBX) Service

|                   | Monthly<br><u>Rate</u> |
|-------------------|------------------------|
| PBX Access Line   |                        |
| First Access Line | \$40.00                |

## Reference Section 3.4 - Direct Inward Dial (DID) Service

|                                    | Nonrecurring<br><u>Charge</u> | Monthly<br><u>Rate</u> |
|------------------------------------|-------------------------------|------------------------|
| DID Trunk Termination              | \$ 90.00                      | \$40.00                |
| Per Block of 20 DID Numbers, each* | \$915.00                      | \$ 4.00                |
| Each addition group of 20 Numbers  | \$ 15.00                      | \$ 4.00                |

\* The Nonrecurring Charge applies to the first group of  
DID numbers assigned to a customer per occasion.

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Issued: April 8, 2002

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Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.7 – Rotary Line Service

| Per Month, Per Line |  | Monthly<br><u>Rate</u> |
|---------------------|--|------------------------|
| Business            |  | \$6.50                 |
| Residence           |  | \$9.75                 |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

## Reference Section 3.8 - ISDN Primary Rate Interface (PRI) Service

The following rates and charges are in addition to all other rates and charges that may be applicable for accessible services which operate in conjunction with ISDN PRI Service.

Primary Rate ISDN Access Line is furnished between a serving wire center and the customer premise. The Primary Rate ISDN Access Line includes up to 1 D channel and 0 B-channels.

|               | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u> |
|---------------|--------------------------------|-------------------------|
| A. PRI Access | \$800.00                       | \$130.00                |

Primary Rate ISDN will be available in combination of B-channels and Interfaces. The customer will choose the most appropriate combinations and will be billed for the services accordingly.

## B. Primary Rate ISDN Interface

|                       |          |          |
|-----------------------|----------|----------|
| Voice/Data (standard) | \$500.00 | \$375.00 |
| Digital Data Only     | \$500.00 | \$375.00 |
| Inward Data Only      | \$500.00 | \$375.00 |

## C. Primary Rate ISDN B-channels

|                       |          |          |
|-----------------------|----------|----------|
| Voice/Data (standard) | \$ 10.00 | \$ 36.00 |
| Digital Data Only     | \$ 10.00 | \$ 24.00 |
| Inward Data Only      | \$ 10.00 | \$ 18.00 |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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 LOCAL EXCHANGE SERVICES
 

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**PRICE LIST**

## Reference Section 3.9 - ISDN Single Line Service

The following rates and charges are in addition to all other rates and charges that may be applicable for accessible services which operate in conjunction with ISDN Single Line Service.

|   | Nonrecurring<br><u>Charge</u> | Monthly<br><u>Rate</u>                     |
|---|-------------------------------|--|
| A. ISDN Basic Package   | \$110.00                      | \$49.00                                    |
| B. ISDN Deluxe Package  | \$110.00                      | \$65.00                                    |
| C. Secondary Directory Number   | \$6.00                        | \$5.00                                     |
| D. Secondary Directory Listing  | \$6.00                        | \$5.00                                     |
| E. Electronic Key Telephone Service   | \$30.00                       | -  |
| 1. Additional Directory Number, each  | \$10.00                       | \$2.00                                     |
| 2. Additional Call Appearance, each   | \$10.00                       | \$2.00                                     |
| 3. Analog Line Appearance on EKTS, each   | \$10.00                       | \$2.00                                     |
| 4. Nonstandard Button Arrangement<br>Configuration  | \$30.00                       | -  |
| <i>Other services and features that can be<br/>combined with EKTS are available to meet<br/>the customer's special needs or<br/>requirements.</i> |                               |  |
| F. Early Termination Fee  | \$75.00                       | -  |
| G. Usage Charges  |                               | Per Minute<br>Charge Per<br><u>Channel</u> |
| All Usage in Excess of Plan Limits  |                               | \$0.02                                     |

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 Issued: April 8, 2002


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 Effective: \_\_\_\_\_

James P. Wilder, President  
 PRTCommunications, LLC  
 201 Anderson Drive  
 Laurens, SC 29360  
 Tel. No. 864-682-5111  
 E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

## Reference Section 3.10 - Frame Relay Service

## Frame Relay with Port and Access

| Each port and Access | Nonrecurring<br><u>Charge</u> | Month-to-<br>Month<br><u>Charge</u> | <u>Monthly Rates</u>              |                                   |                                   |
|----------------------|-------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
|                      |                               |                                     | 12 Month<br>Plan<br><u>Charge</u> | 36 Month<br>Plan<br><u>Charge</u> | 60 Month<br>Plan<br><u>Charge</u> |
| At 56 Kbps           | \$295.00                      | \$110.00                            | \$105.00                          | \$95.00                           | \$85.00                           |
| At 128 Kbps          | \$395.00                      | \$200.00                            | \$190.00                          | \$175.00                          | \$165.00                          |
| At 256 Kbps          | \$395.00                      | \$285.00                            | \$270.00                          | \$255.00                          | \$240.00                          |
| At 384 Kbps          | \$395.00                      | \$365.00                            | \$345.00                          | \$335.00                          | \$320.00                          |
| At 1.544 Mbps        | \$595.00                      | \$530.00                            | \$510.00                          | \$490.00                          | \$470.00                          |

## Additional Frame Relay Permanent Virtual Connection

| Per PVC | Nonrecurring<br><u>Charge</u> | Month-to-<br>Month<br><u>Charge</u> | <u>Monthly Rates</u>              |                                   |                                   |
|---------|-------------------------------|-------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
|         |                               |                                     | 12 Month<br>Plan<br><u>Charge</u> | 36 Month<br>Plan<br><u>Charge</u> | 60 Month<br>Plan<br><u>Charge</u> |
|         | \$20.00                       | \$8.00                              | \$7.00                            | \$6.00                            | \$5.00                            |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

## Reference Section 3.11 – Digital Centrex Service

## A. Installation Charges

1. Installation charges as specified for business service in this tariff are applicable for each main station line, console access loop, extension station line, etc.

## B. Recurring

1. Common Equipment

|                             | Installation Charge               | Month to Month | Centrex Term Option |          |          |
|-----------------------------|-----------------------------------|----------------|---------------------|----------|----------|
|                             |                                   |                | 36 Month            | 60 Month | 84 Month |
| Each Digital Centrex System | See Service Charges listed herein | \$15.50        | \$15.00             | \$14.50  | \$14.00  |

2. Digital Centrex Exchange Access Charge

## a. Network Access Limiter

1. Flat Rate

Monthly Rate

Per Network Access Register

\$36.50

End User Access Fee

Established by  
FCC

- a) Network Access Registers may be selected by customer to operate as follows:

Two-way operation  
One-way incoming operation  
one-way outgoing operation

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.11 – Digital Centrex Service (Cont'd)

## B. Recurring (Cont'd)

3. Additional Directory Listings apply as specified in this tariff.
4. Service Charges apply as specified in this tariff to service establishment, move and change of Digital Centrex Service.
5. Digital Centrex Extension Station Line Charge
  - a. See Centrex Section herein
6. Main Station Line Terminated as a PBX Trunk

|         | Installation Charge        | <u>Monthly Rate</u> |
|---------|----------------------------|---------------------|
| a. Each | See Service Charges herein | \$36.50             |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.11 – Digital Centrex Service (Cont'd)

C. Miscellaneous Line Terminations<sup>1</sup>

## 1. Line Termination Rates and Charges

## a. Network Access Terminals (for local, interstate and intrastate channels)

1. Interexchange Carrier Access Line<sup>2</sup>

|                                   | Feature<br>Establishment<br>Charge | Month to<br>Month | Centrex Term Option |          |          |
|-----------------------------------|------------------------------------|-------------------|---------------------|----------|----------|
|                                   |                                    |                   | 36 Month            | 60 Month | 84 Month |
| Per Dedicated Analog Termination  | 60.00                              | 39.45             | 37.80               | 35.75    | 34.20    |
| Per Dedicated Digital Termination | 55.00                              | 22.60             | 21.75               | 20.90    | 19.60    |

## b. Other Access Terminals

1. Tie Lines<sup>3,4</sup>

|  |       |       |       |       |       |
|--|-------|-------|-------|-------|-------|
| Per Termination, Analog  | 60.00 | 39.45 | 37.80 | 35.75 | 34.20 |
| Per Termination, Digital   | 55.00 | 22.60 | 21.75 | 20.90 | 19.60 |
| Outward WATS   |       |       |       |       |       |
| Each Outward WATS Band, Measured or Full Per Outward WATS Line Termination | 77.70 | 2.40  | 2.30  | 2.20  | 2.10  |
| Per Outward WATS Line Termination via a Dedicated Analog Facility          | 60.00 | 39.45 | 37.80 | 35.75 | 34.20 |
| Per Outward WATS Line Termination via a Dedicated Digital Facility         | 55.00 | 22.60 | 21.75 | 20.90 | 19.60 |

Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.11 – Digital Centrex Service (Cont'd)

C. Miscellaneous Line Terminations<sup>1</sup>

## 1. Line Termination Rates and Charges

## b. Other Access Terminals (Cont'd)

|  | Feature<br>Establishment<br>Charge | Month<br>to<br>Month | 36 Month | 60 Month | 84 Month |
|--|------------------------------------|----------------------|----------|----------|----------|
| Foreign Exchange (FX Lines) <sup>2</sup>               |                                    |                      |          |          |          |
| Per FX Termination Analog                              | 60.00                              | 39.45                | 37.80    | 35.75    | 34.20    |
| Per FX Termination Digital                             | 55.00                              | 22.60                | 21.75    | 20.90    | 19.60    |
| Foreign Central Office (FCO) Terminations <sup>2</sup> |                                    |                      |          |          |          |
| Per FCO Termination Analog                             | 60.00                              | 39.45                | 37.80    | 35.75    | 34.20    |
| Per FCO Termination Digital                            | 55.00                              | 22.60                | 21.75    | 20.90    | 19.60    |

Note 1: Each of the rate elements shown provide only the basic auxiliary line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.)

Note 2: One Feature Establishment Charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.

Note 3: Tie Lines are not furnished to connect a flat rate system with a message rate system.

Note 4: Tie Lines terminations are furnished to connect a system to Enhanced Private Switched Communications Service (EPSCS).

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

## Reference Section 3.11 – Digital Centrex Service (Cont'd)

## D. Main Station Lines

## 1. Rates and Charges

The Digital Centrex Main station rate will be composed of the intercom charge and the appropriate wire center line charge.

## a. Intercom Charge

|                               | Installation<br>Charge                  | Month to<br>Month | Centrex Term Option |          |          |
|-------------------------------|---|-------------------|---------------------|----------|----------|
|                               |   |                   | 36 Month            | 60 Month | 84 Month |
| Per Flat Rate Main<br>Station | See Service<br>Charges listed<br>herein | \$5.70            | \$5.50              | \$5.25   | \$5.10   |

## Mileage Rate

Each Main Station – Airline mileage from the network interface location to serving central office location at the rate of \$0.22 per each ¼ mile.

## E. Features

## 1. General

- a. The features offered for Digital Centrex customers are offered on a per line or per system basis.
- b. Digital Centrex customers may add features on a per line basis at rates shown in 2.a, following.
- c. Digital Centrex customers may add features on a per system basis at rates shown in 2.b, following.
- d. Digital Centrex customers may choose from the month to month, 36 month, 60 month or 84 month payment plan.
- e. The features are offered where facilities permit. This will be dependent on the serving central office.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.11 – Digital Centrex Service (Cont'd)

## E. Features (Cont'd)

- Line
- Dialing Plan
- Critical Timing
- Intercom Dialing
- Customer Access Treatment Code Restrictions
- Semi-Restricted (Originating and Terminating)
- Fully-Restricted (Originating and Terminating)
- Direct Inward Dialing
- Direct Outward Dialing
- Auto Identified Outward Dialing
- Distinctive Alerting/Call Waiting Indication
- Special Intercept Announcements
- Single-Digit Dialing
- Simulated Facility Groups for In and Out Calls (Network Access Register)
- Call Forwarding
- Call Forwarding Busy Line
- Call Forwarding Busy Line, Incoming Only
- Call Forwarding Don't Answer
- Call Forwarding Don't Answer, Incoming Only
- Call Forwarding, Incoming Only
- Call Forwarding, Variable
- Call Forwarding, Within Group Only
- Call Hold
- Call Pick-up
- Call Transfer
- Call Waiting
- Cancel Call Waiting
- Directed Call Pick-Up, Non Barge-In
- Direct Line
- Direct Connect Service
- Manual Line Service
- Do Not Disturb
- Speed Calling
  - 8 Code
  - \* 30 Code
  - Customer Changeable
  - \* Shared List
- Three-Way Calling
- Toll or Code Registration
- Voice/Data Protection
- Outgoing Call Screening
- \* Not available in grouped rates

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.11 – Digital Centrex Service (Cont'd)

## E. Features (Cont'd)

## 1. Rates and Charges (Cont'd)

The following are the contractual rates for the features grouped per line.

|                           | <b>Feature<br/>Establishment<br/>Charge</b> | <b>Month to<br/>Month</b> | <b>Centrex Term Option</b> |                 |                 |
|---------------------------|---|---------------------------|----------------------------|-----------------|-----------------|
| <b>FEATURES - GROUPED</b> |   |                           | <b>36 Month</b>            | <b>60 Month</b> | <b>84 Month</b> |
| Any Three (3) features    | 4.95  | 1.50                      | 1.45                       | 1.40            | 1.35            |
| Any Four (4) features     | 6.00  | 1.55                      | 1.50                       | 1.45            | 1.40            |
| Any Five (5) Features     | 7.10  | 1.60                      | 1.55                       | 1.50            | 1.45            |
| Any Six (6) features      | 8.15  | 1.65                      | 1.60                       | 1.55            | 1.50            |
| Any Seven (7) features    | 9.25  | 1.70                      | 1.65                       | 1.60            | 1.55            |
| Any Eight (8) features    | 10.30                                       | 1.75                      | 1.70                       | 1.65            | 1.60            |
| Any Nine (9) features     | 11.35                                       | 1.80                      | 1.75                       | 1.70            | 1.65            |
| Any Ten (10) features     | 12.30                                       | 1.85                      | 1.80                       | 1.75            | 1.70            |

|                            | <b>Feature<br/>Establishment<br/>Charge</b> | <b>Month to<br/>Month</b> | <b>Centrex Term Option</b> |                 |                 |
|----------------------------|---|---------------------------|----------------------------|-----------------|-----------------|
| <b>FEATURES – INDIVID.</b> |   |                           | <b>36 Month</b>            | <b>60 Month</b> | <b>84 Month</b> |
| Per Line                   | 1.70  | 1.15                      | 1.10                       | 1.05            | 1.00            |
| <b>Speed Dialing</b>       |   |                           |                            |                 |                 |
| 30 Code                    | 1.70  | 1.55                      | 1.50                       | 1.45            | 1.40            |
| Shared List                | 1.70  | 1.15                      | 1.10                       | 1.05            | 1.00            |

Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.12 – Private Line Service

Voice Grade — Local Channels

Per point of termination

**Voice**

|           | <b>Monthly<br/>Rate</b> | <b>Nonrecurring<br/>Charge<br/>First</b> | <b>Nonrecurring<br/>Charge<br/>Additional</b> |
|-----------|-------------------------|--|---|
| Type 2230 | \$15.85                 | \$345.00                                 | \$115.00                                      |
| Type 2231 | \$25.00                 | \$345.00                                 | \$115.00                                      |
| Type 2432 | \$45.00                 | \$390.00                                 | \$145.00                                      |
| Type 2434 | \$10.00                 | \$165.00                                 | \$ 83.00                                      |
| Type 2435 | \$45.00                 | \$370.00                                 | \$130.00                                      |
| Type 2261 | \$30.00                 | \$580.00                                 | \$245.00                                      |
| Type 2462 | \$45.00                 | \$565.00                                 | \$235.00                                      |

**Data**

|           |         |          |          |
|-----------|---------|----------|----------|
| Type 2260 | \$30.00 | \$415.00 | \$160.00 |
| Type 2463 | \$50.00 | \$415.00 | \$160.00 |
| Type 2464 | \$50.00 | \$410.00 | \$155.00 |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Voice Grade Service – Series 2000 — Interoffice Channels<sup>1</sup>

Fixed and Mileage Charges applicable

|                 | <b>Monthly</b> | <b>Nonrecurring</b> |
|-----------------|----------------|---------------------|
| 1 thru 8 Miles  | \$2.05         | \$105.00            |
| 9 thru 25 Miles | \$2.00         | \$105.00            |
| Over 25 Miles   | \$1.95         | \$105.00            |

Issued: April 8, 2002

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

## Reference Section 3.12 – Private Line Service (Cont'd)

## Voice Grade Service – Series 2000 — Optional Features and Functions

## Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center. No additional bridging charges are applicable for Series 1000, Types 1204 and 1205.

## Voice Grade Bridges (Series 2000)

## Voice Bridging

| Per Port              | Monthly | Nonrecurring |
|-----------------------|---------|--------------|
| Two-Wire (Type 2230)  | \$12.00 | \$39.00      |
| Four-Wire (Type 2435) | \$14.00 | \$39.00      |

## Data Bridging

|          |         |         |
|----------|---------|---------|
| Per Port | \$20.00 | \$43.00 |
|----------|---------|---------|

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James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

Bridging (Cont'd)

Voice Grade Bridges (Series 2000) (Cont'd)

Sequential Arrangement

|                  | <b>Monthly</b> | <b>Nonrecurring</b> |
|------------------|----------------|---------------------|
| Common Equipment | \$250.00       | \$230.00            |

Addressable Arrangement

|                  | <b>Monthly</b> | <b>Nonrecurring</b> |
|------------------|----------------|---------------------|
| Common Equipment | \$250.00       | \$255.00            |

Channel Connections

|                          | <b>Monthly</b> | <b>Nonrecurring</b> |
|--------------------------|----------------|---------------------|
| Per two-wire connection  | \$ 5.00        | \$40.00             |
| Per four-wire connection | \$15.00        | \$44.00             |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

## Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

|                           | Monthly<br>Rate | Nonrecurring<br>Charge |            |
|---------------------------|-----------------|------------------------|------------|
|                           |                 | Initial                | Subsequent |
| Ringdown-Manual           | \$11.00         | \$42.00                | \$215.00   |
| Ringdown-Automatic        | \$10.00         | \$15.00                | \$ 74.00   |
| E&M Type                  | \$10.00         | \$43.00                | \$190.00   |
| Type A (0-199 ohms)       | \$ 6.00         | \$42.00                | \$140.00   |
| Type B (200-899 ohms)     | \$ 6.00         | \$41.00                | \$140.00   |
| Type C (900 or more ohms) | \$ 3.00         | \$11.00                | \$140.00   |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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 LOCAL EXCHANGE SERVICES
 

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**PRICE LIST**

## Reference Section 3.12 – Private Line Service (Cont'd)

## Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

## Conditioning (Voice Grade Services)

Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged for on a per Local Channel basis for two-point and multi-point service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

The types and description of the available conditioning options are as follows:

| Type Conditioning            | Frequency Response Specification  | Envelope Delay Distortion Specification   |                            |
|------------------------------|---|---|----------------------------|
| C1 (two-point or multipoint) | 300-2700 Hz,<br>-2db to +6dB.<br>1000-2400 Hz,<br>-1dB to +3dB.<br>300-3000 Hz,<br>-3dB to +12dB. | 1000-2400 Hz, less than<br>1000 microseconds  |                            |
| C2 (two-point or multipoint) | 300-3000 Hz,<br>-3dB to +6dB.<br>500-2800 Hz,<br>-dB to +3dB.                                     | 1000-2600 Hz, less than 500<br>microseconds<br>600-2600 Hz, less than 1500<br>microseconds<br>500-2800 Hz, less than 3000<br>microseconds |                            |
|                              | Non-Linear Distortion   |   |                            |
|                              | C-Notched Noise   | 2nd Order Distortion  | 3rd Order Distortion       |
| D1 (two-point)               | Noise level 28dB below<br>signal level  | 35dB below<br>signal level  | 40dB below<br>signal level |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Voice Grade Service – Series 2000 — Optional Features and Functions (Cont'd)

Conditioning (Voice Grade Services) (Cont'd)

When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

C-Type Conditioning

C-Type Conditioning is available for Types 2463 and 2464.

C-Types of Conditioning per local channel

|         | <b>Monthly<br/>Rate</b> | <b>Initial</b> | <b>Nonrecurring<br/>Charge</b> |  |
|---------|-------------------------|----------------|--------------------------------|--|
|         |                         |                | <b>Subsequent</b>              |  |
| C1-Type | \$3.00                  | \$10.00        | \$85.00                        |  |
| C2-Type | \$3.00                  | \$22.00        | \$94.00                        |  |

D-Type Conditioning

D-Type Conditioning is available for Types 2463 and 2464.

D-Type Conditioning per local channel

|         | <b>Monthly<br/>Rate</b> | <b>Initial</b> | <b>Nonrecurring<br/>Charge</b> |  |
|---------|-------------------------|----------------|--------------------------------|--|
|         |                         |                | <b>Subsequent</b>              |  |
| D1-Type | \$3.00                  | \$15.00        | \$89.00                        |  |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

## PRICE LIST

Reference Section 3.12 – Private Line Service (Cont'd)

## Digital Service

Service wholly within the same LATA.

A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises.  
The Digital Local Channel charges apply per local channel.

|           | Nonrecurring Charge |          | Month<br>To<br>Month | 24 to<br>42<br>Months | 43 to<br>60<br>Months |
|-----------|---------------------|----------|----------------------|-----------------------|-----------------------|
|           | First               | Add'l    |                      |                       |                       |
| 2.4 Kbps  | \$340.00            | \$105.00 | \$50.00              | \$49.00               | \$47.00               |
| 4.8 Kbps  | \$340.00            | \$105.00 | \$50.00              | \$49.00               | \$47.00               |
| 9.6 Kbps  | \$340.00            | \$105.00 | \$50.00              | \$49.00               | \$47.00               |
| 19.2 Kbps | \$340.00            | \$105.00 | \$50.00              | \$49.00               | \$47.00               |
| 56.0 Kbps | \$340.00            | \$105.00 | \$70.00              | \$65.00               | \$60.00               |
| 64.0 Kbps | \$340.00            | \$105.00 | \$70.00              | \$65.00               | \$60.00               |

A Node Channel Termination is required at the Company's Node Central Office. Node Channel Termination per local channel or equivalent, each.

|           |         |         |         |         |         |
|-----------|---------|---------|---------|---------|---------|
| 2.4 Kbps  | \$37.00 | \$32.00 | \$12.00 | \$11.75 | \$11.50 |
| 4.8 Kbps  | \$37.00 | \$32.00 | \$12.00 | \$11.75 | \$11.50 |
| 9.6 Kbps  | \$37.00 | \$32.00 | \$12.00 | \$11.75 | \$11.50 |
| 19.2 Kbps | \$37.00 | \$32.00 | \$12.00 | \$11.75 | \$11.50 |
| 56.0 Kbps | \$37.00 | \$32.00 | \$30.00 | \$11.75 | \$26.00 |
| 64.0 Kbps | \$37.00 | \$32.00 | \$30.00 | \$11.75 | \$26.00 |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Digital Service (Cont'd)

Service wholly within the same LATA. (Cont'd)

A Digital Interoffice Channel is furnished between a serving wire center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice mileage rates is determined by the total length in miles of that interoffice channel. A flat rate and a rate per mile apply to each band,<sup>1</sup> for each Digital Interoffice Channel provided.

Interoffice channel, each channel 0-8 miles

Fixed rates applicable

|                             | <b>Nonrecurring<br/>Charge</b> | <b>Month<br/>to<br/>Month</b> | <b>24 to<br/>42<br/>Months</b> | <b>43 to<br/>60<br/>Months</b> |
|-----------------------------|--------------------------------|-------------------------------|--------------------------------|--------------------------------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$93.00                        | \$20.00                       | \$19.50                        | \$19.00                        |
| 56.0 and 64.0 Kbps          | \$93.00                        | \$40.00                       | \$36.00                        | \$34.00                        |

Each mile or fraction thereof

|                             |   |         |         |         |
|-----------------------------|---|---------|---------|---------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | - | \$ 2.05 | \$ 1.90 | \$ 1.75 |
| 56.0 and 64.0 Kbps          | - | \$ 4.10 | \$ 3.80 | \$ 3.50 |

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4 for mileage measurement methodology and wire center Vertical (V) and Horizontal (H) coordinates.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Digital Service (Cont'd)

Service wholly within the same LATA. (Cont'd)

Interoffice channel, each channel 9-25 miles

Fixed rates applicable

|                             | <b>Nonrecurring<br/>Charge</b> | <b>Month<br/>to<br/>Month</b> | <b>24 to<br/>42<br/>Months</b> | <b>43 to<br/>60<br/>Months</b> |
|-----------------------------|--------------------------------|-------------------------------|--------------------------------|--------------------------------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$93.00                        | \$20.00                       | \$19.50                        | \$19.00                        |
| 56.0 and 64.0 Kbps          | \$93.00                        | \$40.00                       | \$36.00                        | \$34.00                        |

Each mile or fraction thereof

|                             |   |         |         |         |
|-----------------------------|---|---------|---------|---------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | - | \$ 2.00 | \$ 1.85 | \$ 1.70 |
| 56.0 and 64.0 Kbps          | - | \$ 4.00 | \$ 3.70 | \$ 3.00 |

Interoffice channel, each channel over 25 miles

Fixed rates applicable

|                             |         |         |         |         |
|-----------------------------|---------|---------|---------|---------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$93.00 | \$20.00 | \$19.50 | \$19.00 |
| 56.0 and 64.0 Kbps          | \$93.00 | \$40.00 | \$36.00 | \$34.00 |

Each mile or fraction thereof

|                             |   |         |         |         |
|-----------------------------|---|---------|---------|---------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | - | \$ 1.95 | \$ 1.80 | \$ 1.65 |
| 56.0 and 64.0 Kbps          | - | \$ 3.90 | \$ 3.60 | \$ 2.90 |

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4 for mileage measurement methodology and wire center Vertical (V) and Horizontal (H) coordinates.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Digital Service (Cont'd)

Optional Features and Functions

Multipoint Service, per local or interoffice channel bridged<sup>1,2</sup>

|                             | <b>Nonrecurring<br/>Charge</b> | <b>Month<br/>to<br/>Month</b> | <b>24 to<br/>42<br/>Months</b> | <b>43 to<br/>60<br/>Months</b> |
|-----------------------------|--------------------------------|-------------------------------|--------------------------------|--------------------------------|
| 2.4, 4.8, 9.6 and 19.2 Kbps | \$ 28.00                       | \$25.00                       | \$24.00                        | \$22.00                        |
| 56.0 and 64.0 Kbps          | \$ 28.00                       | \$25.00                       | \$24.00                        | \$22.00                        |

Secondary Channel Capability, per local channel

|                      |          |         |         |         |
|----------------------|----------|---------|---------|---------|
| Each, <sup>1,2</sup> | \$225.00 | \$15.00 | \$14.00 | \$13.00 |
|----------------------|----------|---------|---------|---------|

Data Over Voice Channel, per local channel

|                         |          |         |         |         |
|-------------------------|----------|---------|---------|---------|
| 9.6 Kbps <sup>1,3</sup> | \$555.00 | \$33.00 | \$30.00 | \$28.00 |
|-------------------------|----------|---------|---------|---------|

Speed Change Charge<sup>4</sup>

|                   | <b>Nonrecurring Charge<br/>First</b> | <b>Additional</b> |
|-------------------|--------------------------------------|-------------------|
| Per local channel | \$188.50                             | \$68.50           |

Note 1: Not available at all service locations.

Note 2: Nonrecurring charge is applicable only if Secondary Channel Service is being added subsequent to the installation of basic service.

Note 3: This option may be used in lieu of a 9.6 Kbps Digital Local Channel in Section 8.4. All other Digital Service rate elements apply as appropriate.

Note 4: Speed Change Charge is applicable where circuit out of service time during speed change activity is acceptable to customer.

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)



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 LOCAL EXCHANGE SERVICES
 

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**PRICE LIST**

## Reference Section 3.12 – Private Line Service (Cont'd)

## T-1 Service

- a. A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. Rates are based on the airline distance between the Serving Wire Center and the customer's premises.

## 1. Digital Local Channel Service, each

Nonrecurring Charge                      \$300.00

|   | <b>Month<br/>To<br/>Month</b> | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
|---|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
| First 1/2 Mile                                  | \$110.00                      | \$90.00                        | \$90.00                        | \$90.00                        |
| Each Additional 1/2 Mile or<br>Fraction Thereof | \$ 39.00                      | \$36.00                        | \$35.00                        | \$34.00                        |

- b. Interoffice Channels furnished between Central Offices. Rates are based upon the airline distance between central offices.

## 1. Interoffice Channel, each Channel 0-8 Miles

Nonrecurring Charge                      \$125.00

|  | <b>Month<br/>To<br/>Month</b> | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
|--|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
| First 1/2 Mile                           | \$65.00                       | \$65.00                        | \$65.00                        | \$65.00                        |
| Each Airline Mile or Fraction<br>Thereof | \$30.00                       | \$28.00                        | \$26.00                        | \$23.00                        |

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 Issued: April 8, 2002


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 Effective: \_\_\_\_\_

James P. Wilder, President  
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 201 Anderson Drive  
 Laurens, SC 29360  
 Tel. No. 864-682-5111  
 E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

## PRICE LIST

## Reference Section 3.12 – Private Line Service (Cont'd)

## T-1 Service (Cont'd)

- b. Interoffice Channels furnished between Central Offices. Rates are based upon the airline distance between central offices. (Cont'd)

## 2. Interoffice Channel, each Channel 9-25 Miles

Nonrecurring Charge \$125.00

|  | <b>Month<br/>To<br/>Month</b> | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
|--|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
| First 1/2 Mile                           | \$70.00                       | \$70.00                        | \$70.00                        | \$70.00                        |
| Each Airline Mile or Fraction<br>Thereof | \$29.00                       | \$26.00                        | \$24.00                        | \$21.00                        |

## 3. Interoffice Channel, each Channel Over 25 Miles

Nonrecurring Charge \$125.00

|  | <b>Month<br/>To<br/>Month</b> | <b>24 to<br/>48<br/>Months</b> | <b>49 to<br/>72<br/>Months</b> | <b>73 to<br/>96<br/>Months</b> |
|--|-------------------------------|--------------------------------|--------------------------------|--------------------------------|
| First 1/2 Mile                           | \$90.00                       | \$90.00                        | \$90.00                        | \$90.00                        |
| Each Airline Mile or Fraction<br>Thereof | \$28.00                       | \$24.00                        | \$22.00                        | \$19.00                        |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

## LOCAL EXCHANGE SERVICES

**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

T-1 Service (Cont'd)

c. Clear Channel Capability is furnished on a per T-1 Service channel basis.

1. Per T-1 Service channel optioned as:

|    |  | <u>Monthly<br/>Rate</u> | <u>Rates<br/>Initial<br/>Installation</u> | <u>Subsequent<br/>Installation</u> |
|----|--|-------------------------|---|------------------------------------|
| a) | Superframe<br>Format (SF)              | NC                      | NC  | \$ 605.00                          |
| b) | Extended<br>Superframe<br>Format (ESF) | NC                      | NC  | \$ 605.00                          |

d. Charges for T-1 Service

|    |   | <u>Installation<br/>Charge</u> |
|----|---|--------------------------------|
| 1. | Service Establishment Charge                                  |                                |
|    | Per Service Channel   | \$ 575.00                      |
| 2. | Service Change Charge   |                                |
|    | Inside Moves, each  | \$ 350.00                      |
|    | Per Transfers of<br>Responsibility, each                      | \$ 50.00                       |
| 3. | Premises Visit Charge   |                                |
|    | Per Digital Local Channel<br>or for an Inside Move, Per Visit | \$ 35.00                       |

Issued: April 8, 2002

Effective: \_\_\_\_\_

James P. Wilder, President  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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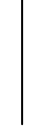
**PRICE LIST**

Reference Section 3.12 – Private Line Service (Cont'd)

Metro Ethernet Service

Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5, Ethernet Transport Service rates, terms and conditions at Section 16.3. Additional NECA Tariff F.C.C. No. 5 Section 5 Access Ordering and Section 7 Special Access subsections shall also apply to the extent they are necessary to the provision of Ethernet Transport Service under Section 16.3.

(N)



(N)

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Issued: May 5, 2009

Effective: May 6, 2009

William Griswold, CEO  
PRTCommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcnet.com

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

Reference Section 3.13 –811 Dialing Service (Cont'd)

Charges applicable to the 811 Dialing Service Subscriber:

|    |   |          |     |
|----|---|----------|-----|
| 1. | Service Establishment Charge            |          | (N) |
|    | Per Customer                            | \$390.00 | (N) |
| 2. | Central Office Activation               |          | (T) |
|    | Per Central Office                      | \$150.00 |     |
| 3. | Change of Point-to Number by Subscriber |          | (T) |
|    | Per Central Office                      | \$ 13.50 |     |

Issued: ISSDATEEffective: April 1, 2007

Randy Odom, Interim CEO &amp; CFO

PRTCommunications, LLC

201 Anderson Drive

Laurens, SC 29360

Tel. No. 864-682-5111

E-mail: [prtcnet@prtcnet.com](mailto:prtcnet@prtcnet.com)

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LOCAL EXCHANGE SERVICES

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**PRICE LIST**

## Reference Section 3.14 – 211 Dialing Service

## Charges applicable to the 211 Dialing Service Subscriber:

- |    |   |          |
|----|---|----------|
| 1. | Service Establishment Charge            |          |
|    | Per Customer                            | \$350.00 |
| 2. | Central Office Activation               |          |
|    | Per Central Office                      | \$150.00 |
| 3. | Change of Point-to Number by Subscriber |          |
|    | Per Central Office                      | \$ 13.50 |

## Reference Section 3.15 – 511 Dialing Service

## Charges applicable to the 511 Dialing Service Subscriber:

- |    |   |          |
|----|---|----------|
| 1. | Service Establishment Charge            |          |
|    | Per Customer                            | \$390.00 |
| 2. | Central Office Activation               |          |
|    | Per Central Office                      | \$150.00 |
| 3. | Change of Point-to Number by Subscriber |          |
|    | Per Central Office                      | \$ 13.50 |

(N)

(N)

Issued: January 24, 2008Effective: February 23, 2008

William Griswold, CEO  
PRTCcommunications, LLC  
201 Anderson Drive  
Laurens, SC 29360  
Tel. No. 864-682-5111  
E-mail: BillG@prtcnet.com